Disclaimer: NYS OMH accepts no responsibility for the content of the Western Region Family Support Directory, or for the consequences of any actions taken on the basis of the information provided. All information in the directory is directly submitted and/or corrected by agencies and programs or retrieved from governmental websites. The directory is a living document and all information is subject to change without notice.

Revised: 07/10/18
<table>
<thead>
<tr>
<th>Table of Contents</th>
<th>Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allegany County</td>
<td>3-5</td>
</tr>
<tr>
<td>Cattaraugus County</td>
<td>6-7</td>
</tr>
<tr>
<td>Chautauqua County</td>
<td>8-10</td>
</tr>
<tr>
<td>Chemung</td>
<td>11-13</td>
</tr>
<tr>
<td>Erie County</td>
<td>14-18</td>
</tr>
<tr>
<td>Genesee County</td>
<td>19-20</td>
</tr>
<tr>
<td>Livingston County</td>
<td>21-22</td>
</tr>
<tr>
<td>Monroe County</td>
<td>23-26</td>
</tr>
<tr>
<td>Niagara County</td>
<td>27-28</td>
</tr>
<tr>
<td>Ontario County</td>
<td>29-32</td>
</tr>
<tr>
<td>Orleans County</td>
<td>33-34</td>
</tr>
<tr>
<td>Schuyler County</td>
<td>35-36</td>
</tr>
<tr>
<td>Seneca County</td>
<td>37-39</td>
</tr>
<tr>
<td>Steuben County</td>
<td>40-42</td>
</tr>
<tr>
<td>Tioga County</td>
<td>43-44</td>
</tr>
<tr>
<td>Tompkins County</td>
<td>45-46</td>
</tr>
<tr>
<td>Wayne County</td>
<td>47-51</td>
</tr>
<tr>
<td>Wyoming County</td>
<td>52-54</td>
</tr>
<tr>
<td>Yates County</td>
<td>55-57</td>
</tr>
<tr>
<td>Western Region Resources</td>
<td>58-68</td>
</tr>
<tr>
<td>Health Homes</td>
<td>68</td>
</tr>
<tr>
<td>Chambers of Commerce</td>
<td>69</td>
</tr>
<tr>
<td>Crisis Respite</td>
<td>70</td>
</tr>
<tr>
<td>New York State Resources</td>
<td>71-75</td>
</tr>
<tr>
<td>National Resources</td>
<td>76-78</td>
</tr>
</tbody>
</table>
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director
Jeannine Struble, Assistant Director
Cassandra Morse, Teen Program Coordinator

County Mental Health Director
Robert Anderson Ph.D.
ALLEGANY Continued:

SPOA
Lindy White, LMSW, Assistant Director of Community Services and SPOA Coordinator
585-593-1991
E-mail: whitell@alleganyco.com

County DSS
Commissioner of Social Services Vicki Grant, 585-268-9622
E-mail: Vicki.Grant@dfa.state.ny.us

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Katie Caruso, Program Supervisor
716-375-4747 x 192
E-mail: kcaruso@rehabcenter.org

Clinic
Allegany Rehabilitation Associates
Mike Damiano, Chief Executive Officer
585-593-6300
E-mail: mdamiano@araservices.com

The Counseling Center
585-593-6300

Mentoring/Companion
Youth Mentoring Children and Family Compeer
Edna Kayes, Director
585-593-1991

Care Coordination
See Health Homes
Page 68

Crisis Services
Allegany Rehabilitation Associates
4220 State Route 417 West, Wellsville, NY 14895
Walk in Crisis Service (Monday 8:00am - 5:00pm) 585-593-6300
(Tues, Wed, Thurs 8:00am – 7:00pm)
(Friday 8:00 – 4:00pm)
Crisis Hotline 24/7 1-888-448-3367

Home Based Crisis Intervention (HBCI) (Age 5-21) (Access via SPOA)
HBCI is a short term (6 week) program designed to assist children and families to manage crisis situations in the home. There are currently two crisis intervention providers and one office staff available that are able to provide services to children and families. The program has a staff member available on call 24/7.
Kathryn Lewis, Director of Clinical Operations
585-593-1655 x113
E-mail: klewis@araservices.com
Rachel Trudell LCSW, Assistant Director
585-593-6300 x249
E-mail: rtrudell@araservices.com

4
ALLEGANY Continued:
Crisis Services Continued:
Home Based Crisis Intervention Continued:
Kelly Dickerson, MA., Director of Community Initiatives………………..585-593-6300 x221
E-mail: kdickerson@araservices.com

Acute Inpatient Hospitalization
Women’s Christian Association (WCA) (Age 5-17)........................................716-487-0141

Allegany Probation
Robert Starks, Director ..........................................................................................585-268-9370

Alfred Counseling Associates  Sam Cali, (family counseling, 12 week anger management class)..........................................................607-587-8390
E-mail: alfredcounseling@gmail.com
Multiple counselors handling a variety of issues including individual, family, and couples counseling.
Associates include: Joelle VanEtten, LMHC, Terry Smith, LMFT, Teresa O’Connor, LCSW

Community Residence (CR) (Access via SPOA).................................See Page 62-63
Residential Treatment Facility (RTF) (Access via SPOA)..............See Page 61-62
Western New York Counties Eating Disorder Community Supports for Parent and Caregivers.................................................................See Page 67

Child Advocacy Center
Karen Hill, Director...............................................................................................716-372-8532
E-mail: khill@sthcs.org

Trauma Systems Therapy
For Children who become emotionally dysregulated because of previous trauma.........................................................................................585-593-6300
CATTARAUGUS:
Community Family Support
Cattaraugus Rehab Family Support Program
1439 Buffalo Street, Olean, NY
Aimee Kaple, Program Manager
The Rehabilitation Center.............................................................716-375-4740 x 177
Fax: 716-375-4275
Email: akaple@rehabcenter.org
Jean Knapp, Family Support Supervisor...................................716-790-9277
Email: jknapp@rehabcenter.org

County Mental Health Director
Mary O’Leary, LCSW Director.....................................................716-701-3294
E-mail: mholeary@cattco.org

Children’s SPOA
Melissa Ball, SPOA Coordinator........................................716-373-8080 X 5307
E-mail: maball@cattco.org

Care Coordination
See Health Homes.................................................................Page 68

CCSI
Mary O’Leary, Director..............................................................716-701-3294
E-mail: mholeary@cattco.org

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Katie Caruso, Program Supervisor...........................................716-375-4747 x192
E-mail: kcaruso@rehabcenter.org

Adult SPOA (Transitional Age Services Available)
Adult Health Home Care Coordination (Access via SPOA)
Melissa Ball, Coordinator.......................................................716-373-8080 x 5307
E-mail: maball@cattco.org

Acute Inpatient Hospitalization
Women’s Christian Association (WCA) (Age 5-17)........................716-487-0141

Community Residence (CR) (Access via SPOA)......................See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA).........See Page 61-62

Western New York Counties Eating Disorder Community Supports for
Parent and Caregivers..............................................................See Page 67

Department of Social Services
Tony Turano, Acting Commissioner of DSS..............................716-373-8070
CATTARAUGUS Continued:

**Juvenile Probation** Unit Supervisor
Gordon Diffenderfer.................................................................716-373-8047 x3363
E-mail: godiffenderfer@cattco.org

**Substance Abuse**
**Council on Addiction Recovery Services (CAReS)**..................716-373-4303

**Mental Health Clinics**
**Olean Counseling Center**..................................................716-373-8040
**Salamanca Counseling Center**.............................................716-945-5211
**North County Counseling Center**..........................................716-353-5241

School and Other Mental Health Clinic Satellites:
  - Gowanda, Franklinville, Olean and Pioneer School districts
  - Olean Medical Group
  - Council on Addiction Recovery Services, Inc. (CAReS)

Amy Lafler, Clinic Director.................................................................716-701-3323
E-mail: allafler@cattco.org

**Assisted Out-patient Treatment (AOT) (Adult)**
Melissa Ball, Coordinator.............................................................716-373-8080 x5307
E-mail: maball@cattco.org

**Child Advocacy Center**
Karen Hill, Director........................................................................716-372-8532
E-mail: khill@sthcs.org
CHAUTAUQUA
Family Peer Support Services of Chautauqua County, Inc.

Chautauqua County Department of Mental Hygiene
Town of Chautauqua Municipal Bldg, 2 Academy Street, Rm 200, Mayville, NY 14757

Family Peer Support Services (FPSS) are free to parents and other caregivers of children with a mental health diagnosis. Family Peer Advocates support, link, and empower parents and other caregivers to advocate independently for their child. Family Round Table support groups are held in various locations in the county with child skill boosting activities provided while the adults hold their meeting. FPSS offers educational and informational events to interested parents and other caregivers, as well as professionals. Respite reimbursement is also offered.

Melody Morris, Executive Director ........................................................................................................ 716-753-4157
E-mail: morrisml@co.chautauqua.ny.us

Nancy Steenburn, Mental Health Assistant .................................................................................. 716-661-8885
E-mail: steenburn@co.chautauqua.ny.us

Toll free access from Dunkirk to Nancy Steenburn .................................................................. 716-363-4150
Toll free access from Jamestown to Nancy Steenburn ................................................................. 716-661-7150

County Commissioner of Mental Hygiene (CCMH)
Patricia Brinkman, MS, MBA ........................................................................................................ 716-753-4104
E-mail: brinkmap@co.Chautauqua.ny.us

SPOA
Chautauqua County Department of Mental Hygiene
Children’s Single Point of Access
Town of Chautauqua Municipal Building, 2 Academy St., Rm 200, Mayville, NY14757
Nichole Smith, Children’s SPOA Coordinator ........................................................................ 716-661-8350
E-mail: mesmerr@co.chautauqua.ny.us

CCSI
Leslie Cusimano, Senior Case Worker ..................................................................................... 716-661-8860
E-mail: cusimanl@co.chautauqua.ny.us

Nancy Steenburn, Mental Health Assistant ................................................................................ 716-753-4150
E-mail: steenbun@co.chautauqua.ny.us

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Katie Caruso, Program Manager .................................................................................................. 716-375-4747 x192
E-mail: kcaruso@rehabcenter.org

Common Sense Parenting Instructors
Vacant, Facilitator ........................................................................................................................... 716-661-8359
E-mail: ..........@co.chautauqua.ny.us

Tammie Shioleno, Family Peer Support Coord/Trainer ............................................................... 716-753-4153
E-mail: tshioleno@ccaction.org

Functional Family Therapy (FFT)
Dunkirk, Chautauqua County Dept of Mental Hygiene ................................................................. 716-363-3550
Jamestown, Chautauqua County Dept of Mental Hygiene ............................................................. 716-661-8330

8
CHAUTAUQUA Continued:

Clinics
Jamestown Behavioral Health (MH/CD) ...................................................... 716-661-8330
Dunkirk Behavioral Health (MH/CD) ......................................................... 716-363-3550

Women’s Christian Association (WCA) Behavioral Health
Jamestown ...................................................................................... 716-664-8641
Dunkirk ......................................................................................... 716-363-0018

Summit Community Services (TRC)
Jamestown ...................................................................................... 716-661-1590
Dunkirk ......................................................................................... 716-366-6125

Family Service of the Chautauqua Region
James McElrath, Executive Director ................................................................. 716-488-1971
Toll Free: 1-888-490-7674
E-mail: jimm@fscr.mygbiz.com

Catholic Charities ........................................................................ 716-484-9188

Chautauqua Tapestry (System of Care Initiative)
Chautauqua Tapestry brings together providers, families and the community to share responsibility and resources to enhance the delivery of services and improve the lives of youth and families.
Rachel Ludwig LCSW, Project Director ...................................................... 716-753-4513
Fax: 716-753-7208
E-mail: mesmerr@co.chautauqua.ny.us

Marilyn Wright, Administrative Aide ...................................................... 716-753-4507
Fax: 716-753-7208
E-mail: wrightm@co.chautauqua.ny.us

Melody Morris, Deputy Project Director/Family Lead .......................................................... 716-753-4157
E-mail: morrisml@co.chautauqua.ny.us

Victoria Patti MSSA, LMSW, Early Recognition Specialist ...................................... 716-753-4519
Ann Rosenthal, Public Relations Coordinator .................................................. 716-753-4516
Wilfredo Cordero, Youth Engagement Specialist .................................................. 716-753-4522

Care Coordination
See Health Homes ........................................................................ Page 68

Community Residence (CR) (Access via SPOA) ........................................... See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA) .................................... See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers .................................................. See Page 67
CHAUTAUQUA Continued:

Mentoring/Companion
Compeer Chautauqua
Stacy Rasmussen, Compeer Director........................................716-487-2956
E-mail: rasmuszens@stel.org

County Department of Health and Human Services
Christine Schuyler, Commissioner........................................716-753-4590
E-mail: schuylerc@co.chautauqua.ny.us

Chautauqua County Youth Bureau
Patricia Yokom, Program Coordinator....................................716-753-4725

PINS Contact
Dunkirk/North County ...........................................................716-363-3775
Jamestown/South County.........................................................716-484-6960

Child Advocacy Program
Jana McDermitt, Project Director (Jamestown and Dunkirk Services)....716-338-9844
E-mail: mcdermoj@co.chautauqua.ny.us

Specialized Treatment Providers (working with children with sexually inappropriate behaviors):
Kelly Burkhouse, PhD., Family Services, Office Based Counseling........716-488-1971
E-mail: fscr@familyservicecr.com
CHEMUNG
Community Family Support
Finger Lakes Parent Network (FLPN)
25 West Steuben Street, Bath, NY 14810
Office 607-776-2164 Fax: 607-776-4327
Website: www.flpn.org E-mail: flpninc25@flpn.org

Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services - Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.................................................................585-289-4874
E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director........................................315-568-4363
E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator..................................607-776-2164
E-mail: cmorse@flpn.org

County Mental Health Director
Brian Hart, LCSW-R.................................................................607-737-5501
E-mail: bhart@co.chemung.ny.us
CHEMUNG Continued:
Chemung County Mental Health SPOA/SPOE
Children and Youth SPOA
Tara McLaughlin, SPOA Coordinator..........................607-737-2472
Deborah Weigel, Chemung County Parent Advocate..................607-737-5508
Kelsey Goodwin, Children’s Bridger & Youth Advocate Program Coord.....607-737-5858

Adult SPOE
Tara McLaughlin, SPOA Coordinator..........................607-737-2472

Youth Advisory Council
Chemung County YAC
YAC is a Youth Advisory Council in Chemung County; that cultivate youth who are actively involved in their community as well as advocate to help revolutionize the mental health care system for today’s youth.

Kelsey Goodwin, Children’s Bridger & Youth Advocate Program Coord.....607-737-5858

Children’s Integration Services (CIS)
Christy Harmer, Director......................................................607-737-2455
Deborah Weigel, Parent Advocate..............................................607-737-5508

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Pathways
Cynthia Gee, LMHC, Director of Children and Family Services.............607-937-4519
Angie Longwell, BA, Manager of Care Coordination................................607-937-4520
Nichole Bocage, Care Coordination Supervisor.....................................607-937-4528

Elmira Psychiatric Center
David Peppel, Executive Director.............................................607-737-4739

Crisis Assistance and Crisis Respite access see page 70

Clinic
Elmira Psychiatric Center Outpatient Counseling..............................607-737-4800
Family Services of Chemung County...........................................607-733-5696
CHEMUNG Continued:
Care Coordination
See Health Homes........................................................................................................Page 68

Acute Inpatient Hospitalization (Adult Unit Only)
St. Joseph Hospital........................................................................................................607-737-7806

Chemung County Department of Social Services
Children and Family Services, Kellie Lowman, Dir. of Services……607-737-5402
E-mail: klowman@co.chemung.ny.us
Community Residence (CR) (Access via SPOA).........................See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA)............See Page 61-62

Western New York Counties Eating Disorder Community Supports for
Parent and Caregivers............................................................See Page 67

13
ERIE
Community Family Support
Child and Family Support Program
Mental Health Association in Erie Co  999 Delaware Avenue, Buffalo, NY 14209
Provides Family Support group meetings in Erie Co, educational meetings, planned in-home respite, information, telephone support, advocacy, networking & access to trainings & conferences for parents, grandparents, foster parents of children with emotional or behavioral problems. Free respite/child care is offered at all group meetings.

Jenny Laney, Director..............................................................716-886-1242 x313
E-mail: laney@eriemha.org
Rachaelle Barrios, Family Support Partner..................................716-886-1242 x321
E-mail: rbarrios@eriemha.org
Melissa Salamon, Family Support Partner..................................716-886-1242 x346
E-mail: msalamon@eriemha.org
Jennifer Cawley, Family Support.............................................716-886-1242 x337
E-mail: jcawley@eriemha.org
Caitlin Neumann, Youth Peer Mentor.................................716-886-1242 x345
E-mail: cneumann@eriemha.org
Carly Congilosi, Youth Peer Advocate.................................716-886-1242 x345
E-mail: peersupport@eriemha.org
Anthony Donalson, Youth Peer Advocate............................716-644-0504
E-mail: adonalson@eriemha.org
Kaitlyn Ledzian, Youth Peer Advocate.................................716-886-1242 x345
E-mail: peersupport@eriemha.org
Jared Courier, Youth Peer Advocate.................................716-886-1242 x345
E-mail: peersupport@eriemha.org
Caitlin Neumann, Youth Peer Advocate.................................716-886-1242 x345
E-mail: peersupport@eriemha.org
Mercedes Busby, Youth Peer Advocate.................................716-440-6658
E-mail: mbusby@eriemha.org
Julianna Hill, Youth Peer Advocate.................................716-886-1242 x345
E-mail: peersupport@eriemha.org

Families’ Child Advocacy Network, Inc. (FCAN)
135 Delaware Avenue, Suite 307, Buffalo, NY 14202  www.fcanwny.org
FCAN is an independent, not for profit organization, designed, created & directed by family members for the purpose of ensuring access to needed support, information & services to all families in Erie Co raising children with emotional, behavioral & social challenges/disabilities. FCAN offers services & supports to assist families as they engage in & navigate any of the child serving systems in Erie Co to include: mental health, juvenile justice, child welfare & education. Services include: education, advocacy, monthly roundtable discussions, fathers support group, Orientation to Building Your child & Family Team, Orientation to Erie Co Youth Drug Treatment Court. Vicki McCarthy, Executive Director..............716-884-2599 x302  Cell: 716-954-3615
E-mail: v.mccarthy@fcanwny.org
Tanya Hernandez, Director of Family Support/JJ...............716-884-2599 x301
E-mail: t.hernandez@fcanwny.org
ERIE Continued:
Community Family Support Continued;
The Families’ Child Advocacy Network, Inc (FCAN) Cont.:
Milton Williams, Lead Family Advocate...........................................716-884-2599 x303
E-mail: milton@fcanwny.org
Nicole Battaglia, Family Support Specialist......................................716-884-2599 x329
E-mail: n.battaglia@fcanwny.org
Cindy Brauer, Family Support Specialist..........................................716-884-2599 x327
E-mail: c.brauer@fcanwny.org
Cheryl Brudecki, Family Support Specialist.....................................716-884-2599 x328
E-mail: c.brudecki@fcanwny.org
Alice Hughes, Family Support Specialist.......................................716-884-2499 x304
E-mail: a.hughes@fcanwny.org
Enriqueta Rodriguez, Family Support Specialist.............................716-884-2599 x306
E-mail: e.rodriguez@fcanwny.org
Christine Patterson, Family Support Specialist..................................716-884-2599 x305
E-mail: c.patterson@fcanwny.org
Edna Martinez, Family Support Specialist.......................................716-884-2599 x308
E-mail: e.martinez@fcanwny.org
Alyssa Lopez, Youth Peer Mentor..................................................716-884-2599 x310
E-mail: a.lopez@fcanwny.org

County Mental Health Director
Michael Ranney CRC-R, LMHC Commissioner...............................716-858-8530
E-mail: michael.ranney@erie.gov
Marie Sly, Coordinator Children and Youth Services Integration........716-858-2697
E-mail: marie.sly@erie.gov

SPOA/CCSI
Family Voices Network SPOA/CCSI
(Access HCBS Waiver, Wraparound Programs & RTF levels of care)
Elizabeth Benitez SPOA Coordinator..............................................716-858-2192
E-mail: elizabeth.benitez@erie.gov
Terri Quince, Mental Health Specialist II, SPOA..............................716-858-2621
E-mail: terri.quince@erie.gov
Clare Borowiak, Mental Health Specialist I, SPOA............................716-858-2618
E-mail: clare.borowiak@erie.gov

Mentoring/Companion
Family Help Center
YEL: Youth Empowerment and Leadership (Age 13-22)
Hillary Worthington, Erie County Youth Coordinator......................716-822-0919
E-mail: hworthington@familyhelpcenter.net
Amanda Mika, Assistant Youth Coordinator....................................716-822-0919 x253
E-mail: amika@familyhelpcenter.net

Erie County Youth Bureau
810 East Ferry Street, Buffalo, NY 14211.........................................716-923-4000
Rachael Tarapacki, Director of Youth Bureau................................716-923-4051
E-mail: racheal.tarapacki@erie.gov
ERIE Continued:
Compeer Greater Buffalo
135 Delaware Avenue, Suite 210, Buffalo, NY 14202
Michele Brown, Executive Director..........................................................716-883-3331 x319
E-mail: michele@compeerbuffalo.org

Common Sense Parenting Instructors
Ann Nowak, Trainer..........................................................716-250-1229
Cindy Smith, Trainer..........................................................716-631-7215
Vicki McCarthy, Trainer..........................................................716-954-3615

Full Service School Models
Closing the Gap in Student Performance (CTG)
CTG is a full-service community school model developed and implemented collaboratively by Buffalo Public Schools, Catholic Charities and the United Way of Buffalo & Erie County. A full-time Site Facilitator in each participating school coordinates and facilitates non-academic services for students and their families.
Vacant, Coordinator..........................................................716-544-2730
E-mail: @ccwny.org

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Child and Family Services in Erie County
844 Delaware Avenue, Buffalo, NY 14209............................................Fax 716-881-0652
Nicole Guyer-Woodard, Supervisor HCBS Waiver................................716-335-7381
E-mail: nguyer@cfsbny.org
LeeAnn Lussier, Assistant Supervisor HCBS Waiver..........................716-335-7314
E-mail: llussier@cfsbny.org
Leilani Alicea, Family Peer Advocate.............................................716-481-1610
E-mail: lalicea@cfsbny.org

Endeavor Services DBA Mid-Erie Counseling
Bowmansville Square
5360 Genesee Street, Bowmansville, NY 14026
Alicia Hughes, Supervisor..........................................................716-896-7350 x2214
E-mail: ahughes@ehsny.org
Linda Leiter, Waiver Family Advocate.............................................716-983-1752
E-mail: linleiter@aol.com
Nicole Kropp, Waiver Family Advocate........................................716-345-0148
E-mail: nkropp26@gmail.com

Care Coordination
See Health Homes......................................................................Page 68

Child and Adolescent Treatment Services Intake..................716-819-3420 x138
........................................................................................................Fax: 716-819-3431
West Side Clinic, Edna Martinez, Bi-Lingual Family Advocate........716-853-1335
ERIE Continued:
Child and Family Services ................................................................. 716-842-2750
Mid-Erie Counseling and Treatment ................................................. 716-893-0062
Woman & Children’s Hospital Behavioral Health ............................... 716-878-7000
Baker Victory Services .................................................................... 716-828-9700
Monsignor Carr ............................................................................... 716-835-9745
Spectrum, Springville ..................................................................... 716-592-9301
Spectrum, Boulevard ....................................................................... 716-831-1856
Spectrum, South Buffalo ................................................................. 716-828-0560
Spectrum, Southtowns ..................................................................... 716-662-6638
Gateway-Longview Behavioral Health Clinic .................................... 716-783-3221
WNYCPC Community Services
Outpatient Clinic ............................................................................... 716-832-0720

Day Treatment
WNYCPC Community Services .......................................................... 716-832-0720

Therapeutic Pre-Schools
Baker Victory Services ................................................................... 716-828-9700
Gateway-Longview .......................................................................... 716-783-3100

Therapeutic Pre-School for Buffalo/Hamburg
Timothy Girard VP of Educational Services ...................................... 716-783-3263
Shannon Ochal, Director ................................................................... 716-783-3157

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17) ............................ 888-894-9444
Bry Lin Hospital (Age 5-17) ............................................................... 716-886-8200
Eastern Niagara Hospital (Age 5-17) ................................................. 716-514-1297

Community Residence (CR) (Access via SPOA) ........................... See Page 62-63
Residential Treatment Facility (RTF) (Access via SPOA) ............... See Page 61-62
Western New York Counties Eating Disorder Community Supports for Parent and Caregivers ................................................................. See Page 67

County Department of Social Services
Albert Dirschberger, PhD., Commissioner ....................................... 716-858-7511
E-mail: albert.dirschberger@erie.gov
ERIE Continued:
Learning Disabilities Association of WNY
Vacant, Educational Advocate..........................................................716-874-7200 x176

Juvenile Fire Setter Intervention Program
J-Fire.................................................................................................716-896-1113

Erie County Council for the Prevention of Alcohol & Substance Abuse (ECCPASA)
Strengthening Families Program....................................................716-831-2298
E-mail: mcarroll@eccpasa.org

ECCPASA’s Strengthening Families Program (SFP) is a national model program. It is the first research-based parenting program specifically designed for substance abusing parents and their children. Erie County Council for the Prevention of Alcohol and substance Abuse (ECCPASA) has implemented SFP for over 15 years throughout Erie County and has shown marked improvement in parenting knowledge & skills, improved parent/child relationships, reduced parental abuse of alcohol/drugs, reduced family conflict, increased family organization/cohesion, decreased depression, conduct problems and substance use among children and improved school success........................................www.eccpasa.org

Specialized Treatment Providers
Child and Family Services
Sex Offender Management Program............................................716-681-5718
GENESEE

Community Based Family Support
Family Peer Support Services (GLOW),
Hillside Children’s Center, 96 West Buffalo Street, Warsaw, NY 14569
GLOW Family Support empowers parents and caregivers of a child who is experiencing social, emotional, developmental, medical, substance use, and/or behavioral challenges in their home, school, placement, and/or community to be more effective in meeting their family’s needs. The program offers families an opportunity to connect and build natural community supports amongst themselves. Empowering families to connect helps them identify and build upon their own strengths, resources, and support systems. GLOW Family Support offers: Individual mentoring & skills development, Empowerment Groups, Family Advocacy, and Parent Education.
Kathy Holmes, Director of Family Driven Care.................................585-362-0466
E-mail: kholmes@hillside.com
Megan Henry, Manager Family Peer Support Services....................Cell: 716-220-6906
E-mail: mhenry@hillside.com
Barb Bisig, Family Peer Advocate Supervisor..............................Cell: 585-409-4221
E-mail: bbisig@hillside.com

County Mental Health Director
Ellery Reaves, MPA .................................................................585-344-1421
E-mail: ereaves@co.genesee.ny.us

SPOA
Mike Fleming, Coordinator......................................................585-344-1421 x6667
E-mail: mike.fleming@co.genesee.ny.us
Biegas, Candi, Case Facilitator Child/Adult.................................585-344-1421 x6675
E-mail: mike.fleming@co.genesee.ny.us

CCSI
Mike Fleming, Coordinator......................................................585-344-1421 x6667
E-mail: mike.fleming@Co.Genesee.ny.us

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Hillside Children’s Center, 50 Batavia City Center, Batavia, NY 14020
Charity Lulas, Care Coordination Program Manager ......................585-533-4212
E-mail: clulas@hillside.com
Stephanie Burke, Waiver Services Program Manager......................585-409-6005
E-mail: sburke@hillside.com

Care Coordination
See Health Homes......................................................................Page 68

Certified Independent Facilitator of Love & Logic Parenting Curricula
Megan Henry, Manager Family Peer Support Services..................Cell: 716-220-6906
E-mail: mhenry@hillside.com
Barb Bisig, Family Peer Advocate Supervisor..............................Cell: 585-409-4221
E-mail: bbisig@hillside.com
GENESEE Continued:

County Department of Social Services
Eileen Kirkpatrick, Commissioner ................................................................. 585-344-2580
Michael Drum, Preventive Services Supervisor ........................................... 585-344-2580 x6409
E-mail: 18A611@dfa.state.ny.us

Probation
PINS Diversion
Timothy Michalak, Director ............................................................................ 585-344-2550 x2270
E-mail: timothy.michalak@co.genesee.ny.us

Clinic
Genesee County Mental Health ........................................................................ 585-344-1421

Child Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Charlene Weeks, Director .................................................................................. 585-273-1776

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17) ........................................ 888-894-9444
Bry Lin Hospital (Age 5-17) ............................................................................. 716-886-8200
Strong Memorial Hospital (Age 5-17) ............................................................. 585-275-2100
Eastern Niagara Hospital (Age 5-17) .............................................................. 716-514-1297

Community Residence (CR) (Access via SPOA) ........................................... See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA) ......................... See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers ................................................................. See Page 67

Other Supports
National Alliance on Mental Illness Rochester ............................................. 585-423-1593
Website: Namirochester.org E-mail: info@namirochester.org
LIVINGSTON

Community Based Family Support
Family Peer Support Services (GLOW)
Hillside Children’s Center, 24 Main Street, Mount Morris, NY 14510

GLOW Family Support empowers parents and caregivers of a child who is experiencing social, emotional, developmental, medical, substance use, and/or behavioral challenges in their home, school, placement, and/or community to be more effective in meeting their family’s needs. The program offers families an opportunity to connect and build natural community supports amongst themselves. Empowering families to connect helps them identify and build upon their own strengths, resources, and support systems. GLOW Family Support offers: Individual mentoring & skills development, Empowerment Groups, Family Advocacy, and Parent Education.

Kathy Holmes, Director of Family Driven Care……………………………………..…………585-362-0466
E-mail: kholmes@hillside.com

Megan Henry, Manager Family Peer Support Services……………………………..Cell: 716-220-6906
E-mail: mhenry@hillside.com

Barb Bisig, Family Peer Advocate Supervisor………………………………………..Cell: 585-409-4221
E-mail: bbisig@hillside.com

Certified Independent Facilitator of the Love & Logic Parenting Curricula
Megan Henry, Manager Family Peer Support Services……………………………..Cell: 716-220-6906
E-mail: mhenry@hillside.com

Barb Bisig, Family Peer Advocate Supervisor………………………………………..Cell: 585-409-4221
E-mail: bbisig@hillside.com

County Mental Health Director
Michelle Anuszkiewicz, LMSW, CASCA, Director……………………………………585-243-7250
E-mail: manuszkiewicz@co.livingston.ny.us

SPOA/CCSI
Diana Cannon, Director………………………………………………………………………..585-243-7250
E-mail: dcannon@co.livingston.ny.us

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Hillside Children’s Center, 50 Batavia City Center, Batavia, NY 14020
Charity Lulas, Care Coordination Program Manager …………………………………………585-533-4212
E-mail: clulas@hillside.com

Stephanie Burke, Waiver Services Program Manager………………………………………..585-409-6005
E-mail: sburke@hillside.com

County Department of Social Services Commissioner
Dianne Dean…………………………………………………………………………………..585-243-7300

Mentoring/Companion
Hope Youth Mentoring, Stewart Atkin…………………………………………………..585-658-4466 x11
E-mail: satkin@dor.org

21
LIVINGSTON Continued:

Clinic
Livingston County Mental Health .......................................................... 585-243-7250
Noyes Mental Health Clinic, Lynette Greene, Coordinator ............. 585-335-6001

Child Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Charlene Weeks, Director ................................................................. 585-273-1776

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17) ......................... 888-894-9444
Bry Lin Hospital (Age 5-17) .............................................................. 716-886-8200
Strong Memorial Hospital (Age 5-17) ............................................ 585-275-2100
Eastern Niagara Hospital (Age 5-17) .............................................. 716-514-1297

Crisis Services
Mobile Mental Health Team ............................................................... 585-241-1367

Home Based Crisis Intervention (HBCI) (Age 5-21) (Access via SPOA)
HBCI is a short term (6 week) program designed to assist children and families to manage
crisis situations in the home. There are currently two crisis intervention providers and one
office staff available that are able to provide services to children and families. The program has
a staff member available on call 24/7.
Caprice Murphy, Director ................................................................. 585-593-6300 x253
E-mail: cmurphy@rarservices.com
Rachel Trudell LCSW, Assistant Director ........................................... 585-593-6300 x249
E-mail: rtrudell@araservices.com
Kelly Dickerson, MA., Program Supervisor ...................................... 585-593-6300 x221
E-mail: kdickerson@araservices.com

Care Coordination
See Health Homes ............................................................................... Page 68

Youth Program
Livingston County Youth Advocacy Program, Stewart Atkin ...... 585-243-7944
E-mail: satkin@lasroc.org

Community Residence (CR) (Access via SPOA) ......................... See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA) ............. See Page 61-62

Western New York Counties Eating Disorder Community Supports for
Parent and Caregivers ....................................................................... See Page 67
MONROE
Community Family Support
Mental Health Association Family Support Services
Mental Health Association, 320 Goodman Street N., Rochester, NY 14607
The Mental Health Association Family Support Services provides family-driven, youth guided support to families raising children with emotional and/or behavioral challenges. Family Peer Advocates provide individual support, educational advocacy as well as several support groups including Daytimers, Parents of Teens and PEACE support group for Teens. Family Support Services also offers the 10 lesson, in-home Strengthening Families Program. Our Family Education Team offers Family Education workshops on a variety of parenting and child topics. Temper Tamers, a 5 session anger management program for children grades 2-5 is offered periodically throughout the year.
Carol Carlson, Vice President, Family Support Services………………….585-325-3145 x133
Email: ccarlson@mharochester.org
Angie Coville, Intake/Quality Assurance Coordinator……………………..585-325-3145 x117
Email: acoville@mharochester.org
Administrative Assistant ………………………………………………………….585-325-3145 x131

Monroe County Office of Mental Health
County Mental Health Director
David L. Putney, MS, CRC, LMHC .................................................................585-753-6047
Email: dputney@monroecounty.gov
Anne Miller-Jones, Administrative Secretary……………………………………..585-753-6047

SPOA
Jessica Stalter, SPOA Supervisor.................................................................585-753-2881
Email: jessicastalter@monroecounty.gov

Mentoring/Family Support
Compeer Rochester, 259 Monroe Avenue, Rochester, NY 14607
Dana Frame, President /Executive Director ...........................................585-546-8280 x203
Email: dframe@compeerrochester.org
Sara Passamonte, Program Director.............................................................585-546-8280 x206
Email: spassamonte@compeerrochester.org
Josh Higgins, Program Manager, Skill Building & Youth Peer Srvcs. 585-546-8280 x217
Email: jhiggins@compeerrochester.org
Eric King, Program Coordinator Youth Services........................................585-546-8280 x224
Email: eking@compeerrochester.org
Jayme-Lee White, Program Coordinator...................................................585-546-8280 x218
Email: jwhite@compeerrochester.org
Maggie Burgos, Senior Family Peer Mentor............................................585-564-8280 x204
Email: mburgos@compeerrochester.org
Cheri D. Greenauer, Family Peer Mentor.................................................585-564-8280 x219
Email: cgreenauer@compeerrochester.org
MONROE Continued:
Big Brother/Big Sister
37 South Washington Street, Rochester, NY 14608
Eboni Henderson, Office Manager..........................................................585-442-2250
E-mail: ehenderson@bbbsr.org

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Hillside Children’s Center
Tage Brown, Program Manager (ICC)............................................585-955-3809
E-mail: tbrown@hillside.com
Angela Drahms, Program Manager (Waiver).....................................585-355-3645
E-mail: adrahms@hillside.com
Jackie Ray, Family Advocate Supervisor........................................585-354-3336
E-mail: jray@hillside.com

Certified Independent Facilitator of the Love & Logic Parenting Curricula
Jackie Ray, Family Advocate Supervisor...........................................Cell:.585-354-3336
E-mail: jray@hillside.com
Lisa Kinney, Manager Residential Family Support Services.............Cell: 585-752-0712
E-mail: lkinney@hillside.com

Villa of Hope
Melissa Whyte, ICC Supervisor...............................................................585-328-0740 x554
E-mail: Melissa.whyte@villaofohpe.org
Shannon Zielinski, Family Advocate.........................................................585-328-0740 x138

Care Coordination
See Health Homes........................................................................Page 68

Crisis
Rochester Community Mobile Crisis
Vacant, Team Supervisor.......................................................................585-328-4830

Rochester Community Mobile Crisis Vacant, Parent Advocate……
Lifeline: Crisis Counseling, Resource and Referral...............................585-275-5151

Home Based Crisis Intervention (HBCI)
Rochester Regional Health, Heather Elston, LMSW, Team Leader..585-368-3614
E-mail: heather.elston@rochesterregional.org

Monroe County System of Care
Spreading Wellness Around Town (SWAT) Youth Council
Cory Sullivan, Youth Engagement Specialist.......................................585- 753-2638
E-mail: corysullivan@monroecounty.gov

Common Sense Parenting Instructor
Maria Tantillo, Trainer........................................................................... 585-349-8880

County DSS Commissioner
Corinda Crossdale...........................................................................585-753-6430
MONROE Continued:

Clinic
Outpatient Mental Health Clinics
Crestwood Clinic
Referrals-University Ave and East Main Street locations.......................... 585-256-7500
Kelly Wilmont, Director of Outpatient Services.................................. 585-429-2775
Rochester Mental Health Center......................................................... 585-222-2500
Eve Gotham, LCSW, Program Coordinator, Info and Referral.............. 585-922-2528
Genesee Mental Health Center......................................................... 585-922-7260
Kara Klein, LCSW, Program Coordinator, Info and Referral............... 585-922-7267

Strong Pediatric Behavioral Health Services................................. 585-279-7800
Linda Albert-Gillis, Director.............................................................. 585-275-3610

Day Treatment
Crestwood Day Treatment
James P. Phelan, LCSW-r, Clinical Director of Day Treatment Programs.. 585-429-2803
E-mail: jphelan@hillside.com

Halpern Day Treatment
James Phelan, Clinical Director.......................................................... 585-787-8038
E-mail: jphelan@hillside.com

Rochester City School District Day Treatment................................ 585-256-7500
Monica Devine-Haley, Program Manager........................................ 585-256-7500
E-mail: @hillside.com

Day School
Avalon School, William Carter, Director.......................................... 585-865-1550 x701

Juvenile Fire Setter Intervention Program
Mike Burnside ..................................................................................... 585-753-3750
E-mail: mburnside@monroecounty.gov

Child Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Director, Charlene Weeks................................................................. 585-273-1776

CPEP
Strong Memorial Hospital, Kristi Stockwell, LCSW Senior SW........... 585-275-4501

Acute Inpatient Hospitalization,
Strong Memorial Hospital (Age 5-17).............................................. 585-275-2100

Other Supports:
National Alliance on Mental Illness Rochester............................... 585-423-1593
Website: Namirochester.org
E-mail: info@namirochester.org
MONROE Continued:
Other Supports continued:
Monroe County Youth Advocacy Program ........................................585-232-4090

Specialized Treatment Providers (working with children with sexually inappropriate behaviors)
Unity Health System
Sexual Behavior and Domestic Violence Clinic ......585-368-6900 x8990
Linden Oaks Specialized Assessment and Treatment Services
(LOSAT) ........................................................................................................585-586-6840

Community Residence (CR) (Access via SPOA) ..................See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA) ...........See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers ..............................................................See Page 67
NIAGARA

Community Family Support
Niagara Frontier Family Network
New Directions Youth and Family Services
6395 Old Niagara Road, Lockport, NY 14094

Family Peer Support Program includes family support group meetings located throughout Niagara County. Individual family support is also provided in-home or in other community locations of the family’s choosing.

Laura Lloyd, Family Support Coordinator..........................716-439-1179 x493
Cell: 716-998-4415  Fax: 716-439-5266
E-mail: llloyd@ndyfs.org

Sarah Taylor, Children’s Mental Health Program Director................716-529-1122
Email: staylor@ndyfs.org

Family Support
County Mental Health Director
Laura Kelemen, LCSW-R...............................................................716-439-7410
E-mail: laura.kelemen@niagaracounty.com

SPOA
Children:
Kari Schultz, SPOA Practitioner.........................................................Office: 716-438-3071
Fax: 716-439-7418
E-mail: kari.schultz@niagaracounty.com

Adults:
Myrla Gibbons-Doxey, SPOA Practitioner.........................................Office: 716-439-7527
Fax: 716-439-7418
E-mail: myrla.doxey@niagaracounty.com

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Hillside Children’s Center, 50 Batavia City Center, Batavia, NY 14020
Charity Lulas, Care Coordination Program Manager .........................585-533-4212
E-mail: clulas@hillside.com

Stephanie Burke, Waiver Services Program Manager .........................585-409-6005
E-mail: sburke@hillside.com

Crisis Services, Niagara Co Department of Mental Health……..716-285-3515

Family & Children’s Services Casey House Emergency Shelter
(For children ages 12-17 who are runaway, homeless, at-risk or throwaway youth).........................716-285-7125
NIAGARA Continued:

Home Based Crisis Intervention (HBCI)
New Directions Youth & Family Services (Access via SPOA or Niagara Co Crisis Services)
Margaret Donahue, Crisis Coord, Children’s Mental Health Srvcs..716-439-1179 x443
Sarah Taylor, Children’s Mental Health Program Director.........................716-529-1122
E-mail: staylor@ndyfs.org

Acute Inpatient Hospitalization
Eastern Niagara Hospital (Age 5-17)............................................................716-514-1295
Erie County Medical Center (ECMC) (Age 12-17)......................................1-888-894-9444
Bry Lin Hospital (Age 5-17)....................................................................716-886-8200

Certified Independent Facilitator of Love & Logic Parenting Curricula
Megan Henry, Manager Family Peer Support Services.........................Cell: 716-220-6906
E-mail: mhenry@hillside.com
Barb Bisig, Family Peer Advocate Supervisor.......................................Cell: 585-409-4221
E-mail: bbisig@hillside.com

Catholic Charities Multi-Systemic Therapy (MST)
Lockport/North Tonawanda ..................................................................716-478-0035
Niagara Falls ......................................................................................716-282-4991

Clinic Sites
Catholic Charities, Monsignor Carr
Lockport ...............................................................................................716-478-0315
North Tonawanda..................................................................................716-694-7749
Niagara Falls .......................................................................................716-205-0825

County Department of Social Services
Information for Lockport Area............................................................716-439-7600
Information for Niagara Falls Area........................................................716-278-8400

Care Coordination
See Health Homes..............................................................................Page 68

Community Residence (CR) (Access via SPOA).................................See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA).................See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers......................................................See Page 67
ONTARIO
Community Family Support
Finger Lakes Parent Network (FLPN)
25 West Steuben Street, Bath, NY 14810
Office: 607-776-2164  Fax: 607-776-4327
Website: www.flpn.org  E-mail: flpninc25@flpn.org

Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services - Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director .................................................. 585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director .................................. 315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator ......................... 607-776-2164
E-mail: cmorse@flpn.org

County Mental Health Director (OCMHC)
Diane Johnston, LCSW-R Director of Community Services ............... 585-396-4363
E-mail: diane.johnston@co.ontario.ny.us
ONTARIO Continued:

SPOA

Children and Youth
Kris Sweeney, LCSW-R, ACSW SPOA Coordinator ............................................. 585-393-2993
                                    Fax: 585-396-4993
                                    E-mail: krisanne.sweeney@co.ontario.ny.us

Adult
Betsy Fuller, Coordinator .................................................. 315-789-0550
                                    Fax: 315-789-0555
                                    E-mail: bfuller@lakeviewhs.org

Waiver Home & Community Based Services Waiver (HCBS) (Access via SPOA)
Pathways
Cynthia Gee, LMHC, Director of Children and Family Services .............................. 607-937-4519
                                    E-mail: cgee@pathwaysforyou.org
Angie Longwell, BA, Manager of Care Coordination ............................................. 607-937-4520
                                    E-mail: alongwell@pathwaysforyou.org
Francine Archer, LMSW, Care Coordination Supervisor ....................................... 315-789-9730
                                    E-mail: farcher@pathwaysforyou.org
Elva McBride, Parent Advocate ................................................................. 315-789-9730
                                    E-mail: emcbride@pathwaysforyou.org

Crisis Assistance and Crisis Respite access see page 70
Common Sense Parenting Instructor
Jeannine Struble, Trainer ......................................................................................... 315-568-4363

Ontario County Mental Health Center
Mary Ellen Tallman, Intake Worker ................................................................. 585-396-4363

County Department of Social Services
3010 County Complex, Canandaigua, NY 14424
Eileen Tiberio, Commissioner .............................................................................. 585-396-4111
                                    E-mail: eileen.tiberio@co.ontario.ny.us
                                    eileen.tiberio@dfa.state.ny.us

County Juvenile Probation
Amy Stoyles, Supervisor ...................................................................................... 585-396-4222
                                    E-mail: amy.stoyles@co.ontario.ny.us

Mentoring/Companionship
Big Brother/Big Sister
37 South Washington Street, Rochester, NY 14608
Eboni Henderson, Office Manager ........................................................................ 585-442-2250
                                    E-mail: ehenderson@bbbsr.org

Boys & Girls Club of Geneva
Goodman Club (ages 6-12) ..................................................................................... 315-781-2345
Teen Center ............................................................................................................ 315-789-6060
Ontario Continued:
Clinic
Adults, Adolescents and Children
Ontario County Mental Health ................................................................. 585-396-4363

Clifton Springs Hospital Behavioral Health Clinic (ages 18 and up)
Clifton Springs location ........................................................................ 315-462-9561
Canandaigua location ........................................................................... 585-394-0530

Adolescent Substance Abuse (FLACRA, Farmington) ....................... 585-396-4190

CPEP, Life Line ....................................................................................... 1-800-310-1160
Business Office .................................................................................... 315-462-1080

Day Treatment
Ontario Day Treatment at Elmira Psychiatric Center
Charles Fontana, Program Supervisor ................................................. 607-795-2241 x1576

Wayne-Finger Lakes BOCES
Charles Fontana, Program Supervisor .................................................. 607-795-2241 x1576

Partial Hospitalization
Strong Memorial Hospitalization (Age 12-17)
Charlene Weeks, Director ..................................................................... 585-273-1776

Acute Inpatient Hospitalization
Clifton Springs Hospital CPEP ............................................................... 315-462-9561
Strong Memorial Hospital (Age 5-17) .................................................. 585-275-2100

Care Coordination
See Health Homes ................................................................................... Page 68

Community Residence (CR) (Access via SPOA) ............................... See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA) ............... See Page 61-62

Western New York Counties Eating Disorder Community Supports for
Parent and Caregivers .............................................................................. See Page 67

Children’s Crisis Respite (Elmira Psychiatric Center [EPC]) (ages 10-17)
Lori Dunn .................................................................................................. 607-737-4990
Ontario Continued:
**Mobile Integration Team (EPC) (Child and Adolescent)**
Deborah Hippe ........................................................................................................607-763-2770
Pager: 607-799-0168

**Partnership for Ontario County**
Family Support Centers (Canandaigua and Midlakes Schools) ..................585-396-4554
Orleans
Community Based Family Support
Family Peer Support Services (GLOW)
Hillside Children’s Center, 96 W. Buffalo Street, Warsaw, NY 14569
GLOW Family Support empowers parents and caregivers of a child who is experiencing social, emotional, developmental, medical, substance use, and/or behavioral challenges in their home, school, placement, and/or community to be more effective in meeting their family’s needs. The program offers families an opportunity to connect and build natural community supports amongst themselves. Empowering families to connect helps them identify and build upon their own strengths, resources, and support systems. GLOW Family Support offers: Individual mentoring & skills development, Empowerment Groups, Family Advocacy, and Parent Education.
Kathy Holmes, Director of Family Driven Care .................................................. 585-362-0466
E-mail: kholmes@hillside.com
Megan Henry, Manager Family Peer Support Services ........................................... Cell: 716-220-6906
E-mail: mhenry@hillside.com
Barb Bisig, Family Peer Advocate Supervisor .................................................. Cell: 585-409-4221
E-mail: bbisig@hillside.com
County Mental Health Director
Mark O’Brien, LCSW-R .................................................................................. 585-589-3292
E-mail: mark.o’brien@orleansny.gov
SPOA
Diana Fox, SPOA Services Coordinator .................................................. 585-589-2746
E-mail: diana.fox@orleansny.gov
Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)
Hillside Children’s Center, 50 Batavia City Center, Batavia, NY 14020
Charity Lulas, Care Coordination Program Manager ........................................... 585-533-4212
E-mail: clulas@hillside.com
Stephanie Burke, Waiver Services Program Manager ........................................... 585-409-6005
E-mail: sburke@hillside.com
Common Sense Parenting Instructors
Joanne Berg, Trainer .................................................................................. 585-654-4478
Certified Independent Facilitator of the Love & Logic Parenting Curricula
Megan Henry, Manager Family Peer Support Services ........................................... Cell: 716-220-6906
E-mail: mhenry@hillside.com
Barb Bisig, Family Peer Advocate Supervisor .................................................. Cell: 585-409-4221
E-mail: bbisig@hillside.com
County DSS Contact
Thomas Kuryla, Commissioner .................................................................. 585-589-7000
Clinic
Orleans County Mental Health Clinic (OCMHC) ........................................... 585-589-7066

33
Orleans Continued:

Family Resiliency
Megan Henry, Manager Family Peer Support Services..........................Cell: 716-220-6906
E-mail: mhenry@hillside.com

Crisis
Mobile Mental Health Crisis Teams
Access through the Care and Crisis Hotline........................................585-344-4400
Or Access through Orleans County Dispatch....................................585-589-5527 or 911

Telephone Crisis Intervention & Support
Care & Crisis Helpline.................................................................585-344-4400

Care Coordination
See Health Homes.................................................................Page 68

Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Charlene Weeks, Director............................................................585-273-1776

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17)..............................888-894-9444
Eastern Niagara Hospital (Age 5-17)..............................................716-514-1297
Strong Memorial Hospital (Age 5-17)..............................................585-275-2100
Bry Lyn Hospital (Age 5-17)..........................................................716-886-8200

Genesee-Orleans Youth Advocacy Program.................................585-344-2580 x5716
.................................................................................................1-800-641-6132

Community Residence (CR) (Access via SPOA)...............................See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA)..............See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers..............................................See Page 67
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director ................................................................. 585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director ................................................ 315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator ................................ 607-776-2164
E-mail: cmorse@flpn.org

County Mental Health Director
Shawn Rosno, LCSW-R, Director ..................................................... 607-535-8288
E-mail: srosno@co.schuyler.ny.us

SPOA
Wendy Drake, SPOA Child Coordinator ............................................. 607-535-8296
E-mail: wdrake@co.schuyler.ny.us
SCHUYLER Continued:

Waiver

**Home and Community Based Services Waiver (HCBS)** (Access via SPOA) **Pathways**

Cynthia Gee, LMHC, Director of Children and Family Services......................607-937-4519  
   E-mail: cgee@pathwaysforyou.org

Angie Longwell, BA, Manager of Care Coordination......................................607-937-4520  
   E-mail: alongwell@pathwaysforyou.org

Nichole Bocage, Care Coordination Supervisor............................................607-937-4528  
   E-mail: nbocage@pathwaysforyou.org

Elva McBride, Parent Advocate........................................................................315-789-9730  
   E-mail: emcbride@pathwaysforyou.org

Crisis Assistance and Crisis Respite access see page 70

**Youth Bureau** JoAnn Fratarcangelo, Director..............................................607-535-6236  
   E-mail: jfratarcangelo@co.schuyler.ny.us

**County Department of Social Services**

JoAnn Fratarcangelo, DSS Commissioner......................................................607-535-8303

**Clinic**

**Schuyler County Mental Health Clinic**.......................................................607-535-8282

**Acute Inpatient Hospitalization**

Cayuga Medical Center (Age 13-17).................................................................607-274-4011

Women’s Christian Association (WCA) (Age 5-17)........................................716-487-0141

**Care Coordination**

See Health Homes................................................................................................Page 68

**Community Residence (CR)** (Access via SPOA)..............................See Page 62-63

**Residential Treatment Facility (RTF)** (Access via SPOA)..............See Page 61-62

**Western New York Counties Eating Disorder Community Supports for Parent and Caregivers**......................................................................................................See Page 67
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services - Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director............................................................585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director..................................................315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator.................................607-776-2164
E-mail: cmorse@flpn.org

County Mental Health Director
Margaret Morse, LMSW, Director of Community Services..................315-539-1980
E-mail: mmorse@co.seneca.ny.us
SENECA Continued:

SPOA
Bob Ritter, Coordinator of Children’s Services.............315-539-1980 Fax: 315-539-1054

CCSI (Access via SPOA)
Seneca County Community Counseling........................................315-539-1980

Waiver
Home and Community Based Services Waiver (Access through SPOA)
Pathways
Cynthia Gee, LMHC, Director of Children and Family Services........607-937-4519
E-mail: cgee@pathwaysforyou.org
Angie Longwell, BA, Manager of Care Coordination.......................607-937-4520
E-mail: alongwell@pathwaysforyou.org
Francine Archer, LMSW, Care Coordination Supervisor.................315-789-9730
E-mail: farcher@pathwaysforyou.org

Hillside Children’s Center
Tage Brown, Program Manager (ICC)........................................585-955-3809
E-mail: tbrown@hillside.com
Angela Drahms, Program Manager (Waiver).................................585-355-3645
E-mail: adrahms@hillside.com
Jackie Ray, Family Advocate Supervisor.....................................585-654-4417
E-mail: jray@hillside.com

Crisis Assistance and Crisis Respite access see page 70
County Department of Social Services Contact
Tracey Van Vleck, Commissioner of Human Services..................315-539-1830
E-mail: tvanvleck@co.seneca.ny.us

Clinic
Seneca Community Counseling Services...............................315-539-1980
Ovid Clinic Seneca Community Counseling Services...................607-869-5575

Respite/Crisis Intervention
Glove House, Inc. for youth 5-18, Waterloo, NY.........................315-539-3724

Acute Inpatient Hospitalization
Clifton Springs Hospital CPEP ...................................................315-462-9561
Strong Memorial Hospital (Age 5-17) .......................................585-275-2100
Cayuga Medical Center (Age 12-17) .........................................607-274-4011
Women’s Christian Association (WCA) (Age 5-17) ....................716-487-0141

Care Coordination
See Health Homes.......................................................................Page 68

Community Residence (CR) (Access via SPOA).........................See Page 62-63
Residential Treatment Facility (RTF) (Access via SPOA)..............See Page 61-62
SENECA Continued:
Western New York Counties Eating Disorder Community Supports for Parent and Caregivers

OTHER
Franziska Racker Centers, Inc.
A Family Navigator is a warm, caring person who has raised a child with social, emotional and/or behavioral challenges. They are ready to "pay it forward" and help other parents who may need support and a listening ear. School-based Family Navigators help create partnerships among families, schools, and community and increase student success by providing peer support to families. They listen, make connections, collaborate, inform, help bridge communication and understanding, and build hope together.

Tina Hallock, School Based Family Navigator, South Seneca Schools…..607-793-0969
Email: tinah@rackercenters.org

Melissa Jones, School Based Family Navigator, Seneca Falls Schools…..607-592-5580
Email: melissaj@rackercenters.org
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.................................................................585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director...............................................315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator..................................607-776-2164

County Mental Health Director
E-mail: hankc@co.steuben.ny.us
Steuben Continued:

SPOA
Bonnie Hicks-Tolly, LCSW, Child and Youth Coordinator..................607-664-2548
E-mail: bonnieh@co.steuben.ny.us
E-mail: cmorse@flpn.org

Waiver
Home and Community Based Services Waiver (HCBS) (Access via SPOA)

Pathways
Cynthia Gee, LMHC, Director of Children and Family Services................607-937-4519
E-mail: cgee@pathwaysforyou.org
Angie Longwell, BA, Manager of Care Coordination...............................607-937-4520
E-mail: alongwell@pathwaysforyou.org
Nichole Bocage, Care Coordination Supervisor......................................607-937-4528
E-mail: nbocage@pathwaysforyou.org
Elva McBride, Parent Advocate.................................................................315-789-9730
E-mail: emcbride@pathwaysforyou.org

Crisis Assistance and Crisis Respite access see page 70

Clinic
Steuben County Community Mental Health Clinic.................................607-664-2255

County Department of Social Services Contact
Kathryn Muller LCSW-R, Commissioner..................................................607-664-2000
E-mail: kathryn.muller@dfa.state.ny.us

Day Treatment
Elmira Psychiatric Center
Charles Fontana, Director.................................................................607-795-2241

Acute Inpatient Hospitalization
Cayuga Medical Center (Age 12-17)..........................................................607-274-4011
Strong Memorial Hospital (Age 5-17).....................................................585-275-2100
Women’s Christian Association (WCA) (Age 5-17)....................................716-487-0141

Care Coordination
See Health Homes........................................................................................Page 68

Crisis
Home Based Crisis Intervention (HBCI) (Age 5-21) (Access via SPOA)
HBCI is a short term (6 week) program designed to assist children and families to manage crisis situations in the home. There are currently two crisis intervention providers and one office staff available that are able to provide services to children and families. The program has a staff member available on call 24/7.
Caprice Murphy, Director...........................................................................585-593-6300 x253
E-mail: cmurphy@rarservices.com
Steuben Continued:
Crisis (con’t)
Rachel Trudell LCSW, Assistant Director……………………………………..585-593-6300 x249
E-mail: rtrudell@araservices.com
Kelly Dickerson, MA., Program Supervisor…………………………………585-593-6300 x221
E-mail: kdickerson@araservices.com

Specialized Treatment Providers (working with children with sexually inappropriate behaviors)
Family Service Society/The Choice Program……………………………………607-962-3148

Community Residence (CR) (Access via SPOA)…………………………See Page 62-63
Residential Treatment Facility (RTF) (Access via SPOA)………………See Page 61-62
Western New York Counties Eating Disorder Community Supports for Parent and Caregivers……………………………………………………………………See Page 67
Finger Lakes Parent Network (FLPN)
25 West Steuben Street, Bath, NY 14810
Office: 607-776-2164  Fax: 607-776-4327
Website: www.flpn.org  E-mail: flpninc25@flpn.org

Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director .......................... 585-289-4874
E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director .................................. 315-568-4363
E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator ....................... 607-776-2164
E-mail: cmorse@flpn.org

Director of Community Services
Lori Morgan, LCSW-R Director ......................................... 607-687-4000
E-mail: morgani@co.tioga.ny.us

SPOA
Wendy Arnold, Children’s Coordinator ............................... 607-689-8161
E-mail: arnoldw@co.tioga.ny.us
TIOGA Continued:
SPOA (con’t)
Nancy Dow, SPOA Family Partner.................................................................607-689-8105

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Pathways
Cynthia Gee, LMHC, Director of Children and Family Services.....................607-937-4519
   E-mail: cgee@pathwaysforyou.org
Angie Longwell, BA, Manager of Care Coordination........................................607-937-4520
   E-mail: alongwell@pathwaysforyou.org
Francine Archer, LMSW, Care Coordination Supervisor.................................315-789-9730
   E-mail: farcher@pathwaysforyou.org

Crisis Assistance and Crisis Respite access see page 70

School Support Project
Spencer Van Etton Central School District
Judy Cady, Coordinator/Therapist, High School..............................................607-589-3015
BillyJo Bennett Family Advocate .................................................................Access via Judy Cady

County DSS
Shawn Yetter, Commissioner.............................................................................607-687-8301
   E-mail: shawn.yetter@dfs.state.ny.us

Tioga County Mental Hygiene Clinic/Crisis
Owego Clinic........................................................................................................607-687-4000
Waiverly Clinic....................................................................................................607-565-9594

Acute Inpatient Hospitalization
Cayuga Medical Center (Age 12-17).................................................................607-274-4011
Elmira Psychiatric Center (EPC) (Age-5-17).......................................................607-737-4905
Binghamton General Hospital CPEP (Evaluation) (All Ages).........................607-762-2458
Greater Binghamton Health Center (Age 5-17). .............................................607-773-4044
Robert Packer Behavioral Unit (Age 14-18) (Sayre, PA).................................570-887-5421

Care Coordination See Health Homes...............................................................Page 68

Community Residence (CR) (Access via SPOA).............................................See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA).................................See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers..............................................................See Page 67
TOMPKINS
Community Family Support
Family Support Services
Mental Health Association in Tompkins County
301 South Geneva Street, Suite 109, Ithaca, NY 14850
The Family Support Services Program is focused on the needs of families who have a child or children with a social, emotional, behavioral, developmental or a mental health disability. FSS provides services to support and empower families so they can improve the quality of their lives and help their children achieve their full potential within the family network and community. Family Support Services provide a wide range of services to help support the entire family including Advocacy, Parent Support Groups, Parent Empowerment Trainings, Respite and Group Therapeutic and Skill Building Programs.
Josephine Cohen, Executive Director ................................................................. 607-273-9250
Pat Vincent, Director of Family Support Services/Family Peer Advocate....607-273-9250
Charles Niven, Director of Peer Services, Family Peer Advocate...........607-273-9250
Melanie Little, Youth Services Coordinator.......................................................... 607-274-5310
CCSI/Expeditors ........................................................................................................ 607-274-5310

County Mental Health Director
Sharon MacDougall, DCS .......................................................................................... 607-274-6300
E-mail: smacdougall@tompkins-co.org

Solutions for Youth and Families (SPOA)
Sally Manning, Coordinator ..................................................................................... 607-592-0992
E-mail: sallymcss@rackerceneters.org

Waiver
Home and Community Services Based Waiver (HBCS) (Access via SPOA)
Pathways
Cynthia Gee, LMHC, Director of Children and Family Services...............607-937-4519
E-mail: cgee@pathwaysforyou.org
Angie Longwell, BA, Manager of Care Coordination...........................................607-937-4520
E-mail: alongwell@pathwaysforyou.org
Francine Archer, LMSW, Care Coordination Supervisor...............................315-789-9730
E-mail: farcher@pathwaysforyou .org
Kellie Sherman, Parent Advocate ........................................................................607-227-7847
E-mail: ksherman@pathwaysforyou.org

Crisis Assistance and Crisis Respite access see page 70
Catholic Charities of Tompkins/Tioga
Tommy Miller, Director of Community Partnership & Connections and Fatherhood Initiative .................................................................607-272-5062 x28
Tompkins Continued:
County DSS
Patricia Carrey, Commissioner................................................................. 607-274-5252

Clinic
Tompkins County Mental Health Clinic.............................................. 607-274-6200

Day Treatment
Franziska Racker Day Treatment, Mary Hutchens.................... 607-257-1551

Warm Line
Solutions for Youth and Families Warmline...................................... 607-274-6302

Acute Inpatient Hospitalization
Cayuga Medical Center (Age 12-17).............................................. 607-274-4304
Women’s Christian Association (WCA) (Age 5-17)....................... 716-487-0141
Elmira Psychiatric Center (EPC) (Age 5-17)........................................ 607-737-4905

Care Coordination
See Health Homes.............................................................................. Page 68

Community Residence (CR) (Access via SPOA)............................. See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA)............. See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers......................................................... See Page 67

OTHER
Franziska Racker Centers, Inc.
A Family Navigator is a warm, caring person who has raised a child with social, emotional and/or behavioral challenges. They are ready to "pay it forward" and help other parents who may need support and a listening ear. Family Navigators help create partnerships among families, schools, and community and increase student success by providing peer support to families. They listen, make connections, collaborate, inform, help bridge communication and understanding, and build hope together.
Serena Ward, Family Navigator.......................................................... 607-592-0486
Email: serenaw@rackercenters.org
Wayne Community Family Support
Finger Lakes Parent Network (FLPN)
25 West Steuben Street, Bath, NY 14810
Office: 607-776-2164   Fax: 607-776-4327
Website: www.flpn.org   E-mail: flpninc25@flpn.org

Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides waiver contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.................................................................585-289-4874
   E-mail: pdinardo@flpn.org

Jeannine Struble, Assistant Director...........................................315-568-4363
   E-mail: jstruble@flpn.org

Cassandra Morse, Teen Program Coordinator............................607-776-2164
   E-mail: cmorse@flpn.org

County Mental Health Director
James M Haitz, LCSW-R..........................................................315-946-5722
   E-mail: jhaitz@co.wayne.ny.us
Wayne Continued:

SPOA (Wayne Co Department of Mental Health)
Mark Reynolds, PhD., Supervisor, Wayne Behavioral Health.................315-946-5722
E-mail: mreynolds@co.wayne.ny.us
Vacant, Coordinator...........................................................................315-946-5722

CCSI/FACT (Families and Communities Together)
Department of Aging and Youth
Kathy McGonigal, Deputy Director for Youth.................................315-946-5624
E-mail: klmcgonigal@co.wayne.ny.us

Care Coordination
See Health Homes.............................................................................Page 68

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Hillside Children’s Center
Tage Brown, Program Manager (ICC).............................................. 585-955-3809
E-mail: tbrown@hillside.com
Angela Drahms, Program Manager (Waiver)..................................... 585-355-3645
E-mail: adrahms@hillside.com
Jackie Ray, Family Advocate Supervisor........................................... 585-654-4417
E-mail: jray@hillside.com
Christie Ingram, Family Advocate..................................................... 585-622-6650
E-mail: cingram@hillside.com

Villa of Hope
Diana Edlich, Program Manager......................................................585-328-0740 x141
Sharon Zielanski, Family Advocate...................................................585-328-0740 x138

Crisis Assistance and Crisis Respite access see page 70

Clinic
Wayne Behavioral Health Network (Children, Adults, Adolescents)…315-946-5722

Substance Abuse Services
Wayne Behavioral Health Network (Adults and Youth)...............315-946-5722

Day Treatment
Wayne Finger Lakes BOCES
Charles Fontana, Program Supervisor.............................................607-795-2241 x1576

Halpern Day Treatment
James Phelan, Director....................................................................585-787-8038
Wayne Continued:

Partial Hospitalization
Strong Memorial Hospital (Age 12-17)
Charlene Weeks, Director..........................585-273-1776

Respite Services (Planned Community and Overnight Respite)
Extended Respite Services Available upon Approval (Access through SPOA)
Wayne Intensive Respite Program/Planned Skill Building Opportunities
WayneCap Education Building
7190 Ridge Road
Sodus, NY 14551
Sharon Clovis, Director..........................315-483-8080 x235
..........................................................Fax: 315-483-4601
..........................................................Cell: 315-521-4254
E-mail: sharon.clovis@waynecap.org
E-mail: emmalea.burnell@waynecap.org

Acute Inpatient Hospitalization
Strong Memorial Hospital (Age 5-17).................................585-275-2100
Newark Wayne Community Hospital (ER Only)..........................315-332-2022
Clifton Springs Hospital CPEP..............................................315-462-9561

Runaway/Homeless Services
Runaway Program: Case management services for youth who run away from home. Referral services for youth and family. Family Mediation offered
Kathy McGonigal, Deputy Director, Dept of Aging and Youth..................315-946-5624

Homeless Program:
Case management services, counseling and resources offered to homeless youth
Trey Lockhart, Director, Pre-Trial Services..................................315-331-0897

Probation
Youth and Adolescent Prevention Program
Michael Crespo..................................................315-331-2763

County Department of Social Services
Shelley Bentley, Director..............................................315-946-4881
E-mail: shelley.bentley@dfa.state.ny.us

Mentoring/Companion
Big Brother/Big Sister
37 South Washington Street, Rochester, NY 14608
Eboni Henderson, Office Manager.................................585-442-2250
E-mail: ehenderson@bbbsr.org
Wayne Continued:
Other Supports

Catholic Family Center (Counseling) ......................................................... 315-331-4867
National alliance on Mental Illness Rochester .......................................... 585-423-1593
Website: Namirochester.org  
E-mail: info@namirochester.org

Youth and Family Intervention Program
Wayne County Action Program, INC
WayneCap Education Building, 7190 Ridge Road, Sodus, NY 14551
Sharon Clovis, Director ........................................................................... 315-483-8080 x235
.............................................................. Fax: 315-483-4601
.............................................................. Cell: 315-521-4254
E-mail: sharon.clovis@waynecap.org
Emmalea Burnell, Coordinator ................................................................. 315-483-8080 x232
E-mail: emmalea.burnell@waynecap.org

Parent Awareness Educational Programs
Group classes offer parenting enhancement skills strategies to help in all stages of parenting.
Free childcare is provided upon request and certificates are issued upon completion.

PINE (Parent Interested in Nurturing Effectively) (Birth-18 years of age)
PINE provides positive strategies to enhance parenting skills to help with discipline issues and to help strengthen the family bond.

ACT (Assisting Children through Transition)
This class is for parents separating or divorcing, with the focus on the children’s needs. Also, understanding legal issues and how to talk to your ex-partner.

Guiding Good Choices (Parents of 9-14 years old teens)
This is an evidence base curriculum that is designed to lower the risk of children engaging in risky behaviors by increasing interaction and involvement between parents and children.

Staying Connected with Your Teen (Parents of 12-18 years old teens)
Staying Connected With Your Teen is an evidence base program designed to help parent avoid problem behaviors despite the present of risk factors in a teenager life.

Incredible Years Basic (3-8 years of age)
The purpose of this evidence base multi-media curriculum focuses on strengthening parent child interactions, nurturing relationships; reduce undesirable behaviors and fostering parents’ ability to promote children’s social, emotional, and cognitive development.

Becoming a Mom in Wayne County (Pre/post Natal)
BaM an evidence base curriculum designed for pregnant teenage women to learn about having a healthy pregnancy and baby in a supportive group environment. The curriculum enriches and empowers pregnant women to be active in their own prenatal care needs.

50
Wayne Continued:

Other Services Youth and Family Intervention Program offers:

Wayne Intensive Respite Program
Provides four levels of free voluntary short-term out-of-home care for children and youth whom are emotionally, mentally, and behaviorally challenged between the ages of 8-18 years old who may be at risk of out-of-home placement. The purpose of respite placement is to preserve, strengthen, stabilize and support the individuals and families we serve as a unit.

Case Management; Short-Term Clinical Assessments with Treatment Planning; Case management with Individualized Service Plans and Intensive In-home Clinical Intervention Services; Short-term Life Skill Training; Life Enrichment Opportunities

Community Based Support Programs:
Community programs to provide in home and community group parent enhancement educational classes, family peer support, prevocational services and advocacy services for families and their children.

In Home Parent Enhancement Service
Youth and Family Intervention staff works in conjunction with other agencies throughout Wayne County to help parents of children who are having difficulty in their home, school, or community. Home base classes provide a tailored approach with the opportunity to present a more specialized plan of action in order to help families with specific needs.

Family Support Service
Family support assists families in navigating a multi-complex human/educational service system. It offers guidance, help to develop/implement an individualized service plan, advocacy support, promote family driven practices and linkages to community agencies services.

Prevocational Service
Prevocational service is designed to prepare a youth age 14 or older with serious emotional disturbance, to engage in paid work, volunteer work or career exploration. The services are structured around teaching concepts such as compliance, attendance, task completion, and problem solving. In addition, assist with facilitating appropriate work habits, acceptable job behaviors, and learning job production requirements.

Community Residence (CR) (Access via SPOA)…………………………..See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA)………..See Page 61-62

Western New York Counties Eating Disorder Community Supports for Parent and Caregivers……………………………………………………….See Page 67
WYOMING

Community Based Family Support

Family Peer Support Services (GLOW)

Hillside Children’s Center, 96 W. Buffalo Street, Warsaw, NY 14569

GLOW Family Support empowers parents and caregivers of a child who is experiencing social, emotional, developmental, medical, substance use, and/or behavioral challenges in their home, school, placement, and/or community to be more effective in meeting their family’s needs. The program offers families an opportunity to connect and build natural community supports amongst themselves. Empowering families to connect helps them identify and build upon their own strengths, resources, and support systems. GLOW Family Support offers: Individual mentoring & skills development, Empowerment Groups, Family Advocacy, and Parent Education.

Kathy Holmes, Director of Family Driven Care...............................................585-362-0466
E-mail: kholmes@hillside.com

Megan Henry, Manager Family Peer Support Services.........................Cell: 716-220-6906
E-mail: mhenry@hillside.com

Barb Bisig, Family Peer Advocate Supervisor............................................Cell: 585-409-4221
E-mail: bbisig@hillside.com

County Mental Health Director
Kelly Dryja, Assistant Director for Child and Family Services......................585-786-8871
E-mail: kdryja@wyomingco.net

SPOA
Child and Family Services
Kristen Fisher, Assistant Director for Child and Family Services..................585-786-8871
E-mail: kfisher@wyomingco.net

Waiver
Home and Community Based Services Waiver (HBCS) (Access via SPOA)
Hillside Children’s Center, 50 Batavia City Center, Batavia, NY 14020

Charity Lulas, Care Coordination Program Manager ..............................585-533-4212
E-mail: clulas@hillside.com

Stephanie Burke, Waiver Services Program Manager.................................585-409-6005
E-mail: sburke@hillside.com

Care Coordination
See Health Homes.................................................................Page 68

Common Sense Parenting Instructors
Kelly Dryja, Trainer.............................................................................585-786-8871

Certified Independent Facilitator of the Love & Logic Parenting Curricula
Megan Henry, Manager Family Peer Support Services.........................Cell: 716-220-6906
E-mail: mhenry@hillside.com

Barb Bisig, Family Peer Advocate Supervisor...........................................Cell: 585-409-4221
E-mail: bbisig@hillside.com
WYOMING Continued:
Department of Social Services
Kim Barber, Commissioner .......................................................... 585-786-8901
E-mail: Kimberley.Barber@dfa.state.ny.us
Angela Milillo, Director of Children and Family .......................... 585-786-8900
E-mail: Angela.Milillo@dfa.state.ny.us

Department of Probation:
Joan Kibler, Director ................................................................. 585-786-8869

Clinic
Spectrum Wyoming County Mental Health Counseling Services ......................................................... 585-786-0220
Eric Dryja, Program Director ...................................................... 585-786-0220 x5381
E-mail: dryjae@shswny.org
ARA Mental Health Clinic ............................................................ 585-786-0190
Patricia Baron-Mills, Program Director ............................ 585-786-0190 x244
E-mail: pbaronmills@araservices.com

Health Homes Serving Children (Care Coordination) (Access via SPOA)
CCSI/Tier I Meetings
Kathy Holmes, Hillside Children’s Center .......................... 585-786-5908
E-mail: kholmes@hillside.com
Kenneth Tangel, Hillside Children’s Center ...................... 585-786-5900
E-mail: ktangel@hillside.com

School Based Prevention Spectrum Wyoming County Mental Health Counseling Services
POEMS .................................................................................. 585-786-0220

Crisis
Hillside Family of Agencies
Mental Health Respite, Andrea Pearson ........................ 585-786-5934
Home Based Crisis Intervention, Andrea Pearson ........ 585-786-5934

Wyoming County Crisis Outreach
Laura Gayhart, Crisis Outreach Counselor ....................... 585-786-2233

Spectrum Wyoming Co Mental Health 24 Hr Emergency Line 585-786-0220

ARA Mental Health Clinic Crisis Line ................................. 585-786-0190

Acute Inpatient Hospitalization
Erie County Medical Center (ECMC) (Age 12-17) ........................................ 1-888-894-9444
Bry Lin Hospital (Age 5-17) ....................................................... 716-886-8200
Strong Memorial Hospital (Age 5-17) ..................................... 585-275-2100
Eastern Niagara Hospital (Age 5-17) ....................................... 716-514-1297
Women’s Christian Association (WCA) (Age 5-17) .......... 716-487-0141
WYOMING Continued:
Community Residence (CR) (Access via SPOA)…………………………See Page 62-63
Residential Treatment Facility (RTF) (Access via SPOA)…………See Page 61-62
Western New York Counties Eating Disorder Community Supports for Parent and Caregivers…………………………………………………………………………………………See Page 67
YATES
Community Family Support
Finger Lakes Parent Network (FLPN)
25 West Steuben Street, Bath, NY 14810
Office: 607-776-2164  Fax: 607-776-4327
Website: www.flpn.org  E-mail: flpninc25@flpn.org
Finger Lakes Parent Network, Inc. is a parent-governed, not for profit organization focused on the needs of families who have children with emotional, behavioral, mental and/or developmental disabilities. Our mission is to support and empower families so they can improve the quality of their lives and help their children to achieve their full potential within the community. All services are offered at no cost to the families.

The services for families include bi-weekly parent/caregiver groups with trained peer facilitators providing self-help support and education as well as free, on-site childcare. FLPN also sponsors caregiver attendance at a variety of regional conferences and educational workshops. Peer advocates work across a variety of systems to provide peer support, education, advocacy, information, and referral. Teen-driven support groups participate in education, recreation activities and community service projects. Hourly in-home respite care is also provided for families by trained staff with background clearances.

FLPN provides wavier contract services through the Office of Mental Health, Office of Children and Family Services -Bridges to Health program and the Office for People with Developmental Disabilities.

The Finger Lakes Parent Network, Inc. has a teen group. FLPN empowers the teens to make good choices, have fun, participate in community service activities, self-advocate and interact with peers while being responsible, respectful and following rules made by the youth. Both the identified teens and their siblings are encouraged to participate in teen group. FLPN allow pre-teens from the age of 12 to move from childcare to the teen group with the expectation that they are held to the same standard of behavior as the older teens.

Patti DiNardo, Director.................................................................585-289-4874
E-mail: pdinardo@flpn.org
Jeannine Struble, Assistant Director..............................................315-568-4363
E-mail: jstruble@flpn.org
Cassandra Morse, Teen Program Coordinator..................................607-776-2164
E-mail: cmorse@flpn.org
County Mental Health Director
George Roets, RN, MS.................................................................315-536-5115
E-mail: groets@yatescounty.org
YATES Continued:

**SPOA**
Carol Schreiner, Coordinator.............................................. 585-721-8316; Fax: 315-536-5149
E-mail: carolschreiner@gmail.com
Connie Boughman, Parent Advocate.............................................. 315-536-8247

**CCSI**
George Roets, RN, MS, Coordinator........................................... 315-536-5115
E-mail: groets@yatescounty.org
Connie Boughman, Family Advocate.............................................. 315-536-8247
E-mail: conniec49@yahoo.com

**Waiver**

**Home and Community Based Services Waiver (HCBS) (Access via SPOA)**

**Pathways**
Cynthia Gee, LMHC, Director of Children and Family Services.............. 607-937-4519
E-mail: cgee@pathwaysforyou.org
Angie Longwell, BA, Manager of Care Coordination............................. 607-937-4520
E-mail: alongwell@pathwaysforyou.org
Francine Archer, LMSW, Care Coordination Supervisor....................... 315-789-9730
E-mail: farcher@pathwaysforyou.org
Elva McBride, Parent Advocate......................................................... 315-789-9730
E-mail: emcbride@pathwaysforyou.org

**Crisis Assistance and Crisis Respite access see page 70**

**Care Coordination**
See Health Homes.............................................................................Page 68

**Common Sense Parenting Instructors**
Carol (Dusti) Rhoades, Trainer.......................................................... 315-694-0631
Deb Johnson, Trainer........................................................................ 315-694-2678

**County Department of Social Services Contact**
Erica Putnam, Director of Services..................................................... 315-536-5183
E-mail: Erica.putnam@dfa.state.ny.us

**Clinics**

**Soldiers and Sailors Hospital**

**John D Kelly Behavioral Health**........................................................ 315-531-2400
Lisa Youngs, Clinic Director............................................................... 315-531-2400
E-mail: lisa.youngs@slhealth.org

**Crestwood Children’s Center (Penn Yan)**.......................................... 315-536-6913
Marie Woodford, Clinic Director.......................................................... 585-429-2775
E-mail: mwoodford@hillside.com

**Day Treatment**

**Elmira Psychiatric Center**
Charles Fontana, Program Supervisor................................................ 607-795-2441 x1576
YATES Continued:

Acute Inpatient Hospitalization
Strong Memorial Hospital (Age 5-17)................................................................. 585-275-2100
Women’s Christian Association (WCA) (Age 5-17)....................................... 716-487-0141
Clifton Springs Hospital CPEP................................................................. 315-462-9561

Mentoring/Companion
Big Brother/Big Sister
37 South Washington Street
Rochester, NY 4608
Eboni Henderson, Office Manager................................................................. 585-442-2250
E-mail: ehenderson@bbbsr.org

Care Coordination (Case Management) (Access via SPOA)
Intensive Case Management (ICM)
Elmira Psychiatric Center
Jamie Bond................................................................. Office: 315-536-6536
................................................................. Cell: 315-730-4965

Crestwood
Marie Woodford................................................................. 585-429-2775

Community Residence (CR) (Access via SPOA)........................... See Page 62-63

Residential Treatment Facility (RTF) (Access via SPOA)........ See Page 61-62

Western New York Counties Eating Disorder Community Supports for
Parent and Caregivers................................................................. See Page 67
WESTERN REGION RESOURCES

Children’s Mental Health Coalition of Western New York, Inc. (the Coalition)
Chapter of Families Together in New York State, Inc,
105 Hyleodge Drive, Amherst, NY 14226
Mary Skorupa, Executive Director.................................................................716-871-8997 x11
E-mail: mtskorupa@aol.com
The Coalition is comprised of Family Peer Advocates and allies that support the work of Family Peer Advocates who meet on the fourth Tuesday of every month for state and regional information sharing, networking and support. It produces an annual conference, for parents/caregivers, youth and professionals on a current topic regarding families who have a child/youth with a mental health diagnosis. Website: www.raisingminds.org

Camp Get-A-Way
Website: www.cgaw.org
77 Commerce Drive, Rochester, NY  14623
Fax: 716-604-1962
Wendy DeRouen, President.................................................................585-350-9482 or 585-469-2937

Hillside Family of Agencies
Family Empowerment Network (FEN)
Offers parent education, resources, and advisory opportunities for any family who has ever been involved in a Hillside program or service
Kathy Holmes, Director of Family Driven Care.................................................................Cell: 585-362-0466
E-mail: kholmes@hillside.com
Megan Henry, Manager Family Peer Support Services..........................Cell: 585-220-6906
E-mail: mhenry@hillside.com
Lisa Kinney, Manager Residential Family Support Services..................Cell: 585-752-0712
E-mail: lkinney@hillside.com

Western Region Evidence Based Practice Site
The State University of New York at Buffalo
Office of Continuing Education
School of Social Work, 232 Parker Hall, Buffalo, NY 14214-804
Coordinator.................................................................716-829-3939 x155
Website: www.socialwork.buffalo.edu/ebp

American Foundation for Suicide Prevention
Area Director for Western NY, PO Box 23041, Rochester, NY 14692
Sarah Clark.................................................................585-202-2783
E-mail: sclark@afsp.org

Mental Hygiene Legal Services
Binghamton, NY and Tioga County.................................................................607-240-5360
Elmira, NY and Chemung, Schuyler, Tompkins Counties..........................607-271-9262
 Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Monroe, Livingston, Ontario, Orleans, Seneca, Steuben, Wayne, Wyoming and Yates .............585-530-3050
Website: www.courts.state.ny.us/ad3/mhls
WESTERN REGION RESOURCES Continued:

NYS Office of Mental Health Western Region Field Office
Child and Family Field Coordinator (Direct all Questions to):
Jean M. Sadowy, LMSW..................................................Office: 716-533-4181
NYS Office of Mental Health Fax: 716-885-4096
737 Delaware Avenue, Suite 200 Cell: 716-432-4219
Buffalo, NY 14209 E-mail: jean.sadowy@omh.ny.gov

Residential Treatment Facility Case Manager
Kat Procknal, LMSW..........................................................Office: 716-533-4182
NYS Office of Mental Health Fax: 716-885-4096
737 Delaware Avenue, Suite 200 Cell: 716-698-1270
Buffalo, NY 14209 E-mail: kathryn.procknal@omh.ny.gov

Western Region Parent Advisors
Pam Brannan.................................................................Office: 716-533-4079
NYS Office of Mental Health Fax: 716-885-4096
737 Delaware Avenue, Suite 200 Cell: 716-517-1905
Buffalo, NY 14209 E-mail: pamela.brannan@omh.ny.gov
Counties: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Schuyler, Seneca, Steuben, Tompkins, Wayne

Western Region Hospitals with Children’s Psychiatric Units
Eastern Niagara Hospital (Age 5-17), Lockport.............................716-514-5700
Bry Lin (Age 5-17), Buffalo......................................................716-886-8200
Cayuga Medical Center (Age 12-17), Ithaca.................................607-274-4011
Women’s Christian Association (WCA) (Age 5-17), Buffalo........716-487-0141
Erie County Medical Center (Age 12-17), Buffalo.........................716-898-3000
    CPEP (Age 1-Adult)
Strong Memorial Hospital (Age 5-17), Rochester..........................585-275-4501
    CPEP (Age 1-Adult)
Finger Lakes CPEP at Clifton Springs Hospital
Evaluation of youth (Age 5-17)................................................1-800-310-1160
WESTERN REGION RESOURCES Continued:

State Facilities

Western New York Children’s Psychiatric Unit (CPC) ........................................ 716-677-7000
1010 East and West Road, West Seneca, NY 14224
David Privett, Interim Executive Director ........................................ 716-677-7077
E-mail: david.privett@omh.ny.gov
Carolyn Vujnovic, Peer Specialist ........................................ 716-677-7079
E-mail: carolyn.vujnovic@omh.ny.gov
Barbara Pericozzi, Peer Specialist ........................................ 716-677-7063
E-mail: Barbara.pericozzi@omh.ny.gov
Transition Team (Intake)
Kelly Valenti, LCSWR ........................................ 716-677-7149
E-mail: Kelly.valenti@omh.ny.gov
Denise Moeller RN II ........................................ 716-677-7158
E-mail: Denise.moeller@omh.ny.gov

Elmira Psychiatric Center (EPC) ........................................ 607-737-4739
100 Washington Street, Elmira, NY 14901
David Peppel, Executive Director ........................................ 607-737-4739
E-mail: david.peppel@omh.ny.gov
David McCausland, Admissions ........................................ 607-737-4905
Referral/Fax ........................................ 877-356-4822
E-mail: david.mccausland@omh.ny.gov
Susan Herron (Family Peer Advocate) Acting Family Liaison ........................................ 607-737-4864
E-mail: Susan.Herron@omh.ny.gov

Binghamton Psychiatric Center (BPC) ........................................ 607-724-1391
425 Robinson Street, Binghamton, NY 13904
David Peppel, Acting Executive Director ........................................ 607-773-4082
E-mail: david.peppel@omh.ny.gov
Karen Whitbeck, Chief of Service ........................................ 607-773-4544
E-mail: Karen.whitbeck@omh.ny.gov

Mobile Integration Team (MIT)
Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Livingston, Monroe, Niagara, Orleans, Wyoming

WNY CPC Mobile Integration Team
Kelly Bernhard, Team Coordinator ........................................ (716) 832-0720
The Mobile Integration Team (MIT) will assist youth transitioning back into the community. The MIT is designed to support the current system of care within the community. We will facilitate accessible, integrated, person-centered care that is evidence-based and assists individuals in their recovery process. The MIT’s focus is to help reduce hospitalizations and ER visits, while increasing the accessibility to community-based support services. MIT services will include, but are not limited to: establishing a linkage with community resources, medication education, assistance with navigating different agencies (i.e. Department of Social Services,) engagement in treatment services, personal empowerment, and overall improvement of quality of life.
Mobile Integration Team (MIT) continued

Referrals/Requests for services can be made by contacting Kelly Bernhard at (716) 832-0720. MIT is appropriate for youth between the ages of 4 and 18 at risk for hospitalization and who have a history of hospitalization, CPEP, and ER utilization. MIT serves youth with a primary mental health diagnosis or identified mental health need residing in the following counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Livingston, Monroe, Niagara, Orleans, Wyoming.

Counties Served: Allegany, Cattaraugus, Steuben, Chemung, Schuyler, Tioga, Tompkins, Ontario, Seneca, Wayne, Yates, Broome, Chenango, Delaware, Otsego

Southern Tier Finger Lakes Mobile Integration Team

The Southern Tier Finger Lakes Mobile Integration Team (MIT) is a component of the Greater Binghamton Health Center (GBHC) and the Elmira Psychiatric Center (EPC) community services. The MIT is a non-licensed short term program which offers an array of services and supports designed to successfully maintain each person in his or her home or community. The MIT is staffed with multi-disciplinary teams of professional and non-professional staff who provide outreach, engagement, education and service linkages to meet the needs of adults, families and children who have serious and persistent mental illness and reside in the fifteen-county catchment area of GBHC and EPC.

Residential Treatment Facilities (RTF)

OMH RTF Case Manager: Kat Procknal .................................................. 716-533-4182

Baker Victory Services (40 Beds, Co-ed, Age 12-21) Lackawanna
Javunt Pratt, RTF Director .......................................................... 716-828-9491
E-mail: jpratt@bakervictoryservices.org

Tammy Stedman, Family Advocate .................................................. 716-828-7206
E-mail: tstedman@bakervictoryservices.org

Conners Children’s Center (14 Beds, Co-ed, Age 6-14) Buffalo
Kimberly Kadziolka, Director of OMH Residential Services ............. 716-335-7310
E-mail: kkadziolka@cfsbny.org

Crestwood Children’s Center (18 Beds, Co-ed, Age 6-14) Scottsville
Marie Gullo, Director .......................................................... 585-429-2729
E-mail: mgullo@hillside.com

Lacey Natello, Family Peer Advocate .................................................. 585-219-3028
E-mail: lnatello@hillside.com

Hillside Children’s Center (34 Beds, Co-ed, Age 12-18) Rochester
Kenneth Lewter, RTF Director .......................................................... 585-256-7807
E-mail: klewter@hillside.com

Sue Mustard, Family Advocate .................................................. 585-256-7525
E-mail: smustard@hillside.com
WESTERN REGION RESOURCES Continued:

Residential Treatment Facilities (RTF)
Villa of Hope (14 beds, Co-Ed, Age 13-18) Rochester
Jodie Carlin, LMSW, Director of OMH Residential Services.............585-865-1550 x244
E-mail: jodie.carlin@villaofhope.org
Lacey Natello, Family Peer Advocate.............585-865-1550 x270 Cell: 585-219-3028
E-mail: lacey.natello@villaofhope.org

Community Residences (CR)
Cattaraugus Rehabilitation Center, Inc.
ReHab CR (Co-ed, age 12-17) Olean
Aimee Kaple, Manager for Mental Health Home..............................................716-375-4601

Child and Family Services of Erie County
Lee Randal Jones (Co-ed, Age 5-15) Buffalo
Kimberly Kadziolka, Director of Residential Treatment..................716-335-7310

Community Missions
Aurora House (Co-ed, Age 12-17) Lockport
Kristin Vescio, Program Manager..............................................................716-433-1905
Caitlin Walker, Clinical Case Coordinator..............................................716-433-1905
E-mail: cwalker@communitymissions.org
Mike Powers, Parent Advocate.................................................................716-433-1905
E-mail: mpowers@communitymissions.org

Glove House, Inc
Glove House (Co-ed, age 13-17) Elmira.........................................................607-733-1335
Jennifer Redder, Program Director..............................................................607-733-1335
E-mail: jredder@glovehouse.org
Vacant, Family Parent Partner.................................................................607-483-5370
E-mail: @flpn.org

Pathways Inc.
Conable House (Co-ed, age 5-12) Bath
Lyndsey Stillman, MSW Program Director......................................................607-664-1128
E-mail: lstillman@pathwaysforyou.org
Vacant, Parent Partner.................................................................607-425-0396
E-mail: @flpn.org
Lake Breeze (Co-ed, Age 13-17) Canandaigua
Alisha Decaro, Program Director.....................................................585-394-0380
E-mail: adecaro@pathwaysforyou.org
WESTERN REGION RESOURCES Continued:

Community Residences (CR) continued

Rochester Psychiatric Center
Smith Road Community Residence (Co-ed, age 12-17) Webster
Janet Coster, Psy. D. Program Administrator..............................................585-241-1367
E-mail: janet.coster@omh.ny.gov
Vacant, Program Manager........................................................................585-241-1776
E-mail:...........................................
Laura Osborne, Residential Program Specialist........................................585-241-1780
E-mail: laura.osborne@omh.ny.gov
Vacant, Family Peer Support Partner.........................................................TBD
E-mail:

Villa of Hope
Tuckahoe Road/Williamson CR (Co-ed, Age 13-17) Williamson
Jay Gullo, Intake Director:.................................................................585-865-1550 x115
E-mail: jay.gullo@villaofhope.org
Adam Tufillaro, Program Coordinator..................................................315-589-2547
Email adam.tufillaro@villaofhope.org
Sherrie Wilkinson, Family Peer Support Partner...............................315-359-3409
E-mail: swilkinson@flpn.org

Re-Hab
Cearah Trembly, Case Coordinator......................................................716-375-4601
E-mail: ctrembly@rehabcenter.org

Youth Power! Website: www.facebook.com/youthpower.ny
Youth Power! is the New York State network of young people who have been labeled and are seeking change. Together we speak up about our experiences because no one knows what it is like for us better than we do. Through peer-to-peer mentoring we empower young people to be active citizens that are aware of government operations, their rights and the ability to use their voices to influence policies, practices regulations and laws.
YP Western Region Mentor, Azaria Wittekind.................................585-314-2452
E-mail: awittekind@youthpowerny.org

Western New York 211 Get Connected Get Answers
Serves: Allegany, Cattaraugus, Chautauqua Erie, Genesee, Niagara, Orleans & Wyoming Counties Website: www.211wny.org

OCFS certified beds in RTCs (for youth with sexually harmful behaviors)
Children’s Village, Dobbs Ferry NY (Male Age 12-15).................................914-693-0600
Elmcrest Children’s Center, Syracuse NY (Male Age 11-16).....................315-446-6250
WESTERN REGION RESOURCES Continued:

OCFS certified beds in RTCs continued
William George Junior Republic, Freeville, NY (Male Age 12-16)..................607-844-6215
Hillside Children’s Center, Varick, NY (Male Age 10-21)...............................315-585-3000
Mercy First Children and Family Services, Syossett, NY (Male Age 12-16)........516-921-0808

Western Region Behavioral Health Organization with Beacon Health Strategies, LLC. and Coordinated Care Services, INC. (BHO)
Adele Gregory Gorges, Exec. Director, New York Care Coordination........585-613-7656
E-mail: agorges@ccsi.org
Kathleen Berthod, Program Assistant, New York Care Coordination........585-613-7656
E-mail: kberthod@ccsi.org
John Lee, Program Director, Beacon Health Strategies..........................585-613-7627
E-mail: john.lee@beaconhs.com

OASAS
Western Region..................................................................................................716-847-3037
295 Main Street, Suite 577, Buffalo, NY 14203-2412
Counties: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

Finger Lakes Region..................................................................................................585-454-4320
OASAS Field Office C/O J.L. Norris ATC
1111 Elmwood Avenue, Rochester, NY 14620
Counties: Broome, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, Yates

New York State Education
Positive Behavioral and Instructional Support Services (PBIS)
Regional Special Education-Technical Assistance Support Center (RSE-TASC)
Mid-West Behavioral Specialist, Jennifer Marafioti..................................585-249-7022
E-mail: jennifermarafioti@boces.monroe.edu
West Behavioral Specialist, Cassie Porter....................................................716-821-7572
E-mail: cporter@e1b.org
Mid-South Behavioral Specialist, Julie Powell.............................................607-739-3581 x1416
E-mail: jpowell@gstboces.org
Mid-State Behavioral Specialist, Linda Brown.............................................315-431-8586
E-mail: lbrown@ocmboces.org
Central NY Parent Education Specialist for Tompkins County..................315-447-4053

Board of Cooperative Educational Services (BOCES) is a public education collaborative in New York State that provides shared services to component school district in a manner that is effective, efficient, and fosters equity for students. All but nine of New York State’s 721 school districts are represented by a BOCES.
Website: WWW.BOCES.org
WESTERN REGION RESOURCES Continued:

Broome-Tioga BOCES Phone: 607-739-3581
Serves 15 school districts:
Binghamton, Chenango Forks, Chenango Valley, Deposit, Harpursville, Johnson City, Maine-Endwell, Newark Valley, Owego-Apalachin, Susquehanna Valley, Tioga, Union-Endicott, Vestal, Whitney Point, Windsor

Greater Southern Tier BOCES Phone: 607-739-3581
Serves 21 school districts:

Monroe #1 BOCES Phone: 585-377-4660
Serves 10 school districts:
Brighton, East Irondequoit, East Rochester Free Union, Fairport, Honeoye Falls-Lima, Penfield, Pittsford, Rush-Henrietta, Webster, West Irondequoit

Monroe #2 Orleans Boces Phone: 585-352-2400
Serves 9 school districts:
Brockport, Churchville-Chili, Gates Chili, Greece, Hilton, Holley, Kendall, Spencerport, Wheatland-Chili

Wayne-Finger Lakes BOCES Phone: 315-332-7400
Serves 25 school districts:
Bloomfield, Canandaigua city, Clyde-Savannah, Dundee, Gananda, Geneva City, Gorham-Middlesex, Honeoye, Lyons, Manchester-Shortsville, Marion, Naples, Newark, North Rose-Wolcott, Palmyra-Macedon, Penn Yan, Phelps-Clifton Springs, Red Creek, Romulus, Seneca Falls, Sodus, Victor, Waterloo, Wayne, Williamson

New York State Education need Albany number for statewide Board of Cooperative Educational Services Cont:
Orleans-Niagara BOCES Phone: 800-836-7510
Serves 13 school districts:

Cattaraugus-Allegany BOCES Phone: 716-376-8200
Serves 23 school districts:
 Allegany-Limestone, Andover, Belfast, Bolivar-Richburg, Cattaraugus Little Valley, CA-BOCES, Cuba-Rushford, Ellicottville, Fillmore, Franklinville, Friendship, Genesee Valley, Hinsdale, Olean, Pioneer, Portville, Randolf Academy, Randolf, Salamanca, SCIO, Wellsville, West Valley, Whitesville
WESTERN REGION RESOURCES Continued:
Board of Cooperative Educational Services Cont:
Erie #1 BOCES Phone: 716-821-7171/800-872-0780
Serves 19 school districts:
Akron, Alden, Amherst, Cheektowaga, Cheektowaga-Sloan, Clarence, Cleveland Hill
Union Free, Depew Union Free, Frontier, Grand Island, Hamburg, Kenmore,
Lackawanna, Lancaster, Maryvale Union Free, Sweet Home, Tonawanda City, West
Seneca, Williamsville

Erie #2 Chautauqua-Cattaraugus BOCES Phone: 585-268-5681
Serves 27 school districts:
Iroquois, Orchard Park, East Aurora, Holland, Silver Creek, Dunkirk, Pine Valley,
Brocton, Falconer, Chautauqua Lake, Jamestown, Ripley, Panama, Clymer, Lake
Shore, Eden, North Collins, Springville-Griffith, Gowanda, Forestville, Fredonia,
Cassadaga Valley, Westfield, Bemus Point, Frewsburg, Sherman, Southwestern

Tompkins-Seneca-Tioga BOCES Phone: 607-257-1551
Serves 9 school districts:
Candor, Dryden, George Junior, Groton, Ithaca, Lansing, Newfield, South Seneca,
Trumansburg

Genesee Valley BOCES Phone: 585-344-7711
Serves 22 school districts:
Alexander, Attica, Avon, Batavia, Byron-Bergen, Caledonia-Mumford, Dansville, Elba,
Geneseo, Keshequa, LeRoy, Letchworth, Livonia, Mount Morris, Oakfield-Alabama,
Pavilion, Pembroke, Perry, Warsaw, Wayland-Cohocton, Wyoming, York

Starbridge, Inc (formerly The Advocacy Center and The Learning
Disabilities Association)
Starbridge, INC (serves all of NYS except for the 5 boroughs of NYC)
500 South Avenue, Rochester, NY 14620..................................................1-800-650-4967
Starbridge, INC.................................................................585-546-1700/1-800-650-4967

Community Parent Resource Center
Parent Network of WNY...............................................................1-866-277-4762
Website: www.parentnetworkwny.org
Facebook: https://www.facebook.com/ParentNetwork
Parent Network of WNY is a resource for families of individuals with special needs
and for professionals who work with them. The goal is to empower families to
successfully advocate for their children. This is done through workshops, conferences,
and information and referral services where we link people to community resources or
provide one-on-one consulting to callers in search of specific information.
Parent Network of WNY continued

Designated as a Community Parent Resource Center, funded by the US Education Dept. and a Special Education Parent Center, funded through the NYS Education Dept.

Serves: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming Counties

Susan Barlow, Executive Director.................................................................716-332-4170
E-mail: srb@parentnetworkwny.org

Lyn Haggerty, Information and Referral Manager........................................716-332-4176
E-mail: lmh@parentnetworkwny.org

Information and Referral..............................................................................716-332-4175
E-mail: support@parentnetworkwny.org

Early Childhood Direction Center.................................................................1-800-462-7653
Website: www.wchob.org/ecdc Facebook: WWW.facebook.com/ECDCWNY1
Join E-mail list: ecdc@kaleidahealth.org

The ECDC provides free information, referral, technical assistance and support to families, professionals, and community agencies concerned with children birth to five with suspected or diagnosed delays or disabilities. They provide ongoing community training programs for both parents and professionals. The ECDC also provides assistance to early childhood programs to improve options and opportunities for preschool children with developmental delays or disabilities served in typical early childhood settings.

Vickie Rubin, MS.Ed.................................................................716-408-2589

Serves: Allegany, Cattaraugus, Chautauqua, Erie, Niagara, Orleans Counties

WNY Counties Eating Disorder Community Supports for Parents and Caregivers (WNYCCCED Programs and Services)

Care Management: To ensure continuity of care, the care manager maintains communication between you and your treatment team, provides referrals, offers linkage to community resources and conducts home visits (as needed). The care manager coordinates roles between behavioral health and medical care providers and provides eating disorder education.

Jennifer Dry–Desanto, Care Manager.......................................................585-276-6102
Email: jennifer_desanto@urmc.rochester.edu

Parent Peer Mentoring: Parent Peer mentors help you and your family address the specific needs, concerns and challenges of caregiving for a loved one diagnosed with an eating disorder. We can assess family needs and develop interventions that help you and your loved one move ahead together in recovery.

Michelle Morales, Parent Peer Mentor.......................................................585-275-5693
Email: michelle_morales@urmc.rochester.edu
WESTERN REGION RESOURCES Continued:

Health Homes (HH)
The Health Home Program provides comprehensive case management services for Medicaid enrolled children who meet eligibility and appropriateness criteria. More information can be found at: https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/health_homes_and_children.htm

Health Homes Designated to Serve Children

Catholic Charities of Broome County Encompass Catholic Charities

Children’s Health Home
Western Region Counties Served: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Steuben, Wayne, Wyoming, Yates
Lori Accardi.................................................................607-729-9166
Email: laccardi@ccbc.net
Tonya Brown...............................................................607-729-9166
Email: tbrown@ccbc.net

Readiness Activities Continuing, Not Authorized to Operate in: Schuyler, Seneca, Tioga & Tompkins

Children’s Health Homes of Upstate New York, LLC (CHUNNY)
Western Region Counties Served: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, Wyoming and Yates
Christopher Bell.........................................................585-341-2204
Email: cbell@hhuny.org
Raymond Schimmer....................................................Email: rschimmer670@gmail.com

Greater Rochester Health Home Network, LLC
Western Region Counties Served: Allegany, Chemung, Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Steuben, Wayne, Wyoming and Yates
Deb Peartree...............................................................585-737-7522
Email: dpeartree@therihn.org

Children’s Health Home of Western New York dba Oishei Healthy Kids
Western Region Counties Served: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans and Wyoming
Momba Chia-Director.........................................................716)878-7807
Cell: (716)359-2390
Email: mchia@kaleidahealth.org

Niagara Falls Memorial Medical Center
Western Region Counties Served: Niagara
Vicki Landes.................................................................716-278-4147
Email: vicki.landes@nfmmc.org
Chambers of Commerce

**Allegany County:** Alleganychamber.org

**Cattaraugus County:** EnchantedMountains.com, EllicottvilleNY.com; OleanNY.com; SpringvilleChamber.com; SalamancaChamber.org; Gowanda Area Chamber of Commerce, 49 W Main St, Gowanda (716) 532-2834

**Chautauqua County:** Chautauquachamber.org

**Chemung County:** chemungchamber.org

**Erie County:** eriecountychamber.com

**Genesee County:** geneseeny.com

**Livingston County:** Livingstoncountychamber.org

**Monroe County:** (This Chamber serves the towns of Monroe County. The County does not have a separate Chamber of Commerce). http://www.countyoffice.org/ny-monroe-county-chamber-of-commerce/

**Multi County:** (The official Chamber of Commerce for Genesee, Monroe, Livingston, Ontario, Orleans, Seneca, Wayne, Wyoming, and Yates counties). Greaterrochesterchamber.com

http://www.countyoffice.org/ny-monroe-county-chamber-of-commerce/for chambers of commerce in the towns of Monroe County. (The county itself does not have a separate chamber)

**Niagara County:** Niagarachamber.org; Niagarariverregion.com; county office.org (seems to be county wide, maybe)

**Ontario:** http://www.co.ontario.ny.us/index.aspx?NID=1086 (covers all the towns with them)

**Orleans:** orleanschamber.com

**Schuyler:** http://www.watkinsglenchamber.com/ (watkins Glen area); http://www.countyoffice.org/ny-schuyler-county-chamber-of-commerce/(schuyler county Chamber of Commerce)

**Seneca:** http://fingerlakesgateway.com/seneca-county-chamber-of-commerce/https://www.co.seneca.ny.us/departments/dhs-administration/human-services-directory/name/seneca-county-chamber-of-commerce/

**Steuben:** http://www.corningny.com/ (Corning area); http://www.centralsteubenchamber.com/ (central steuben); http://www.hornellny.com/content/hornell-area-chamber-commerce Hornell)

**Tompkins:** http://www.tompkinschamber.org/

**Tioga:** http://www.tiogachamber.com/

**Wyoming:** http://www.wycochamber.org/

**Wayne:** http://web.co.wayne.ny.us/chamber-of-commerce/

**Yates:** http://yatesny.com/
Crisis Respite

Chemung Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: Please call Chemung County 607-737-5369
If you are in need of immediate medical assistance dial 911

Ontario Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: Please call 315-462-1080
If you are in need of immediate medical assistance dial 911

Schuyler Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: 607-737-5369
If you are in need of immediate medical assistance dial 911

Seneca Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: 800-310-1160
If you are in need of immediate medical assistance dial 911

Steuben Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: 607-937-7800
If you are in need of immediate medical assistance dial 911

Tioga Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: 607-687-4000 M-F, 9AM-5PM (All other times: 607-697-1010)
If you are in need of immediate medical assistance dial 911

Tompkins Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: 607-272-1616
If you are in need of immediate medical assistance dial 911

Wayne Crisis Respite:
Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: 800-310-1160
If you are in need of immediate medical assistance dial 911

Yates Crisis Respite: Information, Referrals and Applications: 607-737-4990
24/7 Crisis Services: 315-531-2400 M-F, 9AM-5PM (All other times: 315-531-2000)
If you are in need of immediate medical assistance dial 911
New York State Resources
New York State Office of Mental Health
44 Holland Avenue, Albany, NY 12229

Commissioner
Ann Marie T. Sullivan M.D.
Renee Bott-Executive Assistant.................................................................1-518-474-4403

Associate Commissioner
Director, Division of Integrated Community Services for Children and Families
Donna Bradbury, MA, LMHC
Nancy Flanagan-Executive Assistant..........................................................518-473-6328

Deputy Director, Director of Integrated Community Services for Children and Families
Meredith Ray-LaBatt, MSW, MA
Jane Manor-Project Assistant.................................................................518-474-8394

Family and Youth Peer Support
Heather Lane, OMH Statewide Family and Youth Peer Support Coordinator.................................................................315-426-3940

........................................................................................................Fax: 315-426-3950
E-mail: heather.lane@omh.ny.gov

Home and Community Based Services Waiver
Joyce Billetts, HBSW Statewide Coordinator..................................................518-474-8394
E-mail: Joyce.billetts@omh.ny.gov

Single Point of Access (SPOA)
Michelle Wagner, OMH Statewide Children’s SPOA & Case Management Coordinator.................................................................518-474-8394
E-mail: michelle.wagner@omh.ny.gov

OMH Statewide Residential Treatment Facilities Coordinator (RTF)
Tara McDonald................................................................. 518-474-8394
E-mail: tara.mcdonald@omh.ny.gov

Project Teach & Early Recognition Screening Initiative
Kate Provencher.................................................................518-474-8394
E-mail: kathryn.provencher@omh.ny.gov
Website: www.omh.ny.gov/omhweb/project_teach/
New York State Resources Continued:

New York State Office of Mental Health Cont.:
Statewide Clinic Coordinator
Lisa Clark........................................................................................................518-474-8394

Families Together in NYS, Inc.
737 Madison Avenue Albany, NY 12208       Website: www.ftnys.org
TOLL FREE.....................................................................................................1-888-326-8644
Paige Pierce, Executive Director ................................................................. 518-432-0333
E-mail: ppierce@ftnys.org
Stephanie Orlando, Statewide Director, Youth Power
A Program of FTNYS ..................................................................................518-432-0333
E-mail: sorlando@ftnys.org

Child and Adolescent Psychiatry for Primary Care (CAP PC)
Strengthening and integrating the relationship between community-based primary care providers and child psychiatry....................................................855-CAP-PC72
Website: www.cappcny.org

New York State Council on Children and Families
Website: www.ccf.ny.gov       NYS Multiple Systems Navigator www.msnavigator.org
Deborah Benson, Executive Director..............................................................518-473-3652
E-mail: Debbie.Benson@ccf.ny.gov
Janet Sapio Mayta, Director, Bureau of Interagency Coordination and Case Resolution.................................................................518-474-8443
E-mail: Janet.Sapio-Mayta@ccf.ny.gov
Bill Przylucki, Director, Collaborative Solutions............................................518-474-5194
E-mail: Bill.Przylucki@ccf.ny.gov

New York State Justice Center for People with Special Needs
Website: www.justicecenter.ny.gov/about/contact-us
161 Delaware Avenue, Delmar, New York 12054-1310
Phone: 518-549-0200 (Voice)
TTY: Dial 7-1-1 for the NYS Relay and give the operator 1-518-549-0200
Report Abuse: 1-855-373-2122 (staffed 24 hours a day, 7 days a week)
TTY: 1-855-373-2123
Report a Death: 1-855-373-2124
Information and Referral
1-800-624-4143 (Monday-Friday, 8:30 am to 4:30 pm)
TTY: Dial 7-1-1 for the NYS Relay and give the operator 1-800-624-4143
Criminal Background Check Unit; 518-549-0361
New York State Resources Continued:
Employment Networks Through the Ticket to Work Program
Website: www.yourtickettowork.com
Social Security’s Employment Networks Contract Team
1-866-584-5180, TTY 1-866-584-5181, E-mail: ENcontacts@ssa.gov.

NYS Labor Website for Youth (Age 14-17 & Age 18-24 looking for job training
linkage): Website: www.labor.ny.gov/youth

NYS Commissioners Working Across Systems ENGAGE:
Website: www.engage.ccf.state.ny.us

Brain Injury Association of New York State: Project LEARNet
Website: www.projectlearnnet.org

NYS Consumer Protection Board………………………………………1-800-697-1220
Website: www.dos.ny.gov/consumerprotection/
Consumer Assistance Hotline: (518) 474-8583 or (800) 697-1220

NYS Parenting Education Partnership (NYSPEP)
Website: www.nyspep.org
Parent Helpline (Sponsored by Prevent Child Abuse NY)……………….1-800-244-5373
………………………………………………………………………………………………………1-800 CHILDREN

New York Health Care Reform…
Website: www.healthcarereform.ny.gov

Suicide Prevention Chat Line for NYS
Website: www.crisischat.org

Suicide Prevention Center for NYS
Website: preventsuicideny.org

New York State Board of Education for Know Who Your Delegates Are
Website: www.elections.state.ny.us

Adult Career and Continuing Education Services-Vocational
Rehabilitation (formerly VESID)
Website: www.acces.nyserd.gov/vr/

Center on Adherence and Self-Determination
Website: www.adherenceandselfdetermination.org
New York State Resources Continued:
Family Survival Handbook

NYS DOH Medicaid Managed Care and Family Health Plus Pharmacy Benefits
Website: http://pbic.nysdoh.suny.edu.

Transition Age Youth Websites
Transition Age Services:
Websites: www.access.nysed.gov/vr/lsn/ilc/home.html
         www.access.nysed.gov/vr/lis/ilc/brochure.htm
         www.nysilc.org/index.htm
Transition Process Development
www.healthytransitionsny.org/site/view/152
Life Skills Assessments and Tools (money, home, food management)
www.caseylifeskills.org/index.htm
www.caseylifeskills.org/pages/res/paya/module1/module%201%20complete.pdf
www.bizkids.com/default.aspx
www.bizkids.com/coolbizstuff.aspx
www.moneytalks4teens.ucdavis.edu/
www.themint.org/teens/index.html
Independent Living Centers
www.access.nysed.gov/vr/lsn/ilc/locations.htm
Jobs and Career
www.labor.ny.gov/youth
www.nycareerzone.org/index.jsp
www.mappingyourfuture.org/planyourcareer/careership/about_careership.cfm
College/Workplace Readiness
www.washington.edu/doit/brochures/academics/cprep.html
Rights and Responsibilities
www.ed.gov/about/offices/list/ocr/transition.html

Transition Age Youth Websites Cont:
Federal Student Aid
www.heath.gwu.edu/
Transition Age Services: Occupational Outlook
www.bis.gov/oco/
Career and Vocational Training
www.gotrain.com/
www.going-to-college.org/
www.thinkcollege.net/
www.tucollaborative.org/pdfs/education/college_guide.pdf
Housing Search
www.nyhousingsearch.gov/
New York State Resources Continued:

The First Home Club (purchasing a home)
www.fhlbny.com/community/fhc.htm

Home Heating
www.nysersda.org/homeheating/

Broad Information Network
www.disability.gov/housing

Reasonable Accommodations
www.bu.edu/cpr/reasaccom/index.html
www.bazelon.org/who-we-are/leadership-21/campus-rights-guide.aspx

Health
www.californiaprojectlean.org/docuserfiles//jump%20start%20teensfinal%20entire%20guide%202006.pdf
www.pe4bodymindspirit.santacruz.k12.ca.us/courseplans/cagi.html
www.advocatesforyouth.org/about-us/mission

Provider Supports
www.tapartnership.org/cop/transitionagedyouth/default.php
www.omh.ny.gov/omhweb/childservice/
www.pathwaysrtc.pdx.edu/index.shtml
www.transad.pop.epenn.edu/about/index.html

Adolescent Development/Issues Confronting Transitional Youth
www.actforyouth.net/health_sexuality/adolescence/toolkit

General Transition
www.omh.ny.gov/omhweb/childservice/
http://labs.umassed.edu/transitions RTC/Resources/Publications.html.

Education
National Resources
Federation of Families for Children’s Mental Health
1101 King Street, Suite 420
Alexandria, Virginia 22314..............................................................703-684-7710
............................................................................................................Fax: 703-836-1040
Website: www.ffcmh.org

Medication Information Resources
American Academy of child and Adolescent Psychiatry
Website: www.aacap.org
Center for Advancement of Children’s Mental Health
Website: www.kidsmentalhealth.org

Medication Financial Assistance Programs
US Websites:
www.needymeds.com
www.rxassist.org
www.rxhope.com (for healthcare professionals only)
www.wecaremedicalmall.org/383.htm.....................................................1-888-380-6337

Military Websites:
Partnership for Prescription Assistance (www.pparx.org)......................1-888-477-2669
Military Prescription Plan VA Health Benefit Service Center
www.va.gov/vbs/health/........................................................................1-877-222-8387
Tricare.....................................................................................................1-877-363-6337
www.tricare.osd.mil/retirees/

Canadian Websites that service US prescriptions:
www.wecaremedicalmall.org/global_medication.htm
www.canadarx.com................................................................................1-866-262-2174
www.doctorsdirectrx.com
www.lepharmacy.com E-mail: info@ddrx.com

Medication Plans by Pharmaceutical Companies
Abilify (Bristol-Meyer Squibb)..............................................................1-800-736-0003
BuSpar (Bristol-Meyer Squibb)..............................................................1-800-736-0003
Clozapine (Tevlar Pharmaceuticals).......................................................1-800-796-9526
Cymbalta (Eli Lilly).................................................................................1-800-545-6962
Depakote (Abbott)...................................................................................1-800-222-6885
Elavil (Zeneca).........................................................................................1-800-424-3727
Geodon (Pfizer)......................................................................................1-866-443-6366
Lexapro (Forest).....................................................................................1-800-851-0758
Lithium (Glaxo Smith Kline)...................................................................1-866-443-6366

76
National Resources Continued
Medication Financial Assistance Programs Continued
Neurontin (Pfizer).................................................................1-800-707-8990
Paxil & Paxil CR (Glaxo Smith Kline).................................1-866-475-3678
Prozac (Eli Lilly)......................................................................1-800-545-6962
Risperdal (Janssen).................................................................1-800-652-6227
Seroquil (Zeneca)......................................................................1-800-424-3727
Strattera (Eli Lilly).................................................................1-800-545-6962
Wellbutrin & Wellbutrin SR (Glaxo Smith Kline) ..................1-866-475-3678
Zoloft (Pfizer)...........................................................................1-800-707-8990
Zyprexa (Eli Lilly)......................................................................1-800-545-6962

Fire Safety Websites
www.usfa.fema.gov (US Fire Administration)
www.ncjrs.org (Office of Juvenile Justice and Delinquency Prevention)
www.kkidsandfire.com (Massachusetts State Coalition for Juvenile Fire Setters)
www.sfm.state.or.us (Oregon State Juvenile Firesetter Program)

Sexual Offense Websites
www.csom.org (Center for Sex Offender Management)
www.atsa.com (Association for the Treatment of Sexual Abusers)

Suicide Prevention Websites/Hotlines
www.afsp.org (American Foundation for Suicide Prevention)
www.suicidepreventionlifeline.org (National Suicide Prevention Lifeline)........1-800-273-8255
www.sprc.org/bpr/section-iii/calm-counseling-access-lethal-means [(SPRC) CALM: Counseling on Access to Lethal Means/Suicide Prevention Resource Center]
www.samsha.gov/prevention/suicide/aspx......................................................Suicide Prevention, Substance Abuse and mental Health services Administration

Youth Related Websites
www.nyln.org (National Youth Leadership Network).............1-866-480-6565 X 2
www.disabledstudents.org (National Disabled Students Union)
www.youthmovenational.org (Youth Move)

LGBTQ Websites & Hotlines
http://tapartnership.org/cop/clc/lgbtq12s.php (LGBTQ12-S workgroup Newsletter)
www.outproud.org (Teen Out Proud)
www.ygamag.com (YGA Mag)
www.familyacceptance.com (Family Acceptance)
www.everybodysgood.com (Everybody is good)
The Trevor Project Hotline.........................................................1-866-488-7386
National Resources Continued
Youth Related Websites Continued:
National Wraparound Initiative
Website: wwwrtc.pdx.edo/nwi

Infant-Toddler Language and Early Literacy Activities
Website: www.walearning.com

Substance Abuse and Mental Health Services Administration
Website: www.samsha.gov

Drug Prevention
The Partnership at Drug Free
E-mail: thepartnership@drugfree.org

Bullying Websites
www.pacerkidsagainstbullying.org
www.stopbullyingnow.gov
www.itgetsbetter.org
www.stopcyberbullying.org
www.eyesonbullying.org

Guardianship
Youth Guardianship Services
Website: www.youth-guard.org

Family Engagement
Website: www.ed.gov/parent-and-family-engagement