Central New York
Family Support Resource Directory

(Updated April 2019)

Including:

Broome (pg. 3)  Herkimer (pg. 23)
Cayuga (pg. 6)  Jefferson (pg. 24)
Chenango (pg. 8)  Lewis (pg. 26)
Clinton (pg. 10)  Madison (pg. 28)
Cortland (pg. 12)  Montgomery (pg. 30)
Delaware (pg. 14)  Oneida (pg. 32)
Essex (pg. 16)  Onondaga (pg. 34)
Franklin (pg. 18)  Oswego (pg. 43)
Fulton (pg. 20)  Otsego (pg. 45)
Hamilton (pg. 22)  St. Lawrence (pg. 47)

FTNYS Central Region Chapters (pg. 49)
DOH Health Homes Designated to Children (pg. 50)
CNY Regional Interagency Technical Assistance Team (RiTAT) (pg. 52)
CNY Regional Resources (pg. 53)
Glossary and Program Definitions (pg. 69)
Acronyms (pg. 74)
Introduction to the Broad of Regents (pg. 77)
Resources from CLMHD (pg. 80)
Additions and Edits

All information in this guide is provided as a convenience and for information purposes only and does not constitute an endorsement or recommendation of these services. Reasonable effort is made to present current and accurate information.

Please submit corrections or additions to:

Susan Lewis Susan.Lewis@omh.ny.gov

or

Kathleen Liedka Kathleen.Liedka@omh.ny.gov

NYS OMH CNY Field Office
545 Cedar Street
Syracuse, NY 13210
315-426-3930
Broome County

**Director of Community Services for OMH**
Nancy J. Williams, Commissioner
Broome County Mental Health Department
36-42 Main Street, DSS Building, 1st Floor
Binghamton, NY 13905
607-778-2600 / fax 607-778-6189
NWiliams-Frank@co.broome.ny.us

**Family Support Programs**
Children's Home of Wyoming Conference
1182 Chenango Street
Binghamton, NY 13901
607-772-6904 / 800-772-6904
Christina Dyman, Director Day Treatment Program
607-772-2804 x316
cdyman@chowc.org

Catholic Charities – Youth Services
86-88 Walnut Street
Binghamton, NY 13905
607-584-7800 / fax 607-584-7801

**SPOA Coordinator**
Amanda McIntyre-Silvanic
Broome County Mental Health Department
36-42 Main Street
Binghamton, NY 13905
607-778-1102 / fax 607-778-6189
AMcIntyre-Silvanic@co.broome.ny.us

**CCSI Coordinator**
Beth Palmieri
Catholic Charities of Broome County
86-88 Walnut Street
Binghamton, NY 13905
607-584-7800

**CCSI Focus Coordinators**
Kathy Eckert, Director, C&F Services
Mental Health Association of the Southern Tier
153 Court Street
Binghamton, NY 13901
607-771-8888 x328 / Fax 607-771-8892
info@yourmha.com or Kathy.eckert@yourmha.com

**Mental Health Clinic**

Greater Binghamton Health Center (GBHC) Clinic
114 Clinton Street
Binghamton, NY 13905
607-797-0680
Broome County (continued)

Case Management – Non-Medicaid
C&Y Intensive/Supportive Case Management & Aging Out Intensive Case Management
Broome Catholic Charities
86-88 Walnut Street
Binghamton, NY 13905
607-584-7800

Day Treatment
Greater Binghamton Health Center - Adolescent Day Treatment
425 Robinson Street
Binghamton, NY 13904
607-773-4082

Children’s Home Of Wyoming Conference, Inc. - Day Treatment
1182 Chenango Street
Binghamton, NY 13901
607-772-2804

Home and Community Based Waiver Program
Catholic Charities of Broome County - Children’s Flex Team
86 Walnut Street
Binghamton, NY 13905
607-584-7800 / fax 607-584-7801

Community Residence – also see Regional Resources
Catholic Charities of Broome County
Boys of Courage, C&Y Community Residence
32 Oak Street
Binghamton, NY 13905
607-724-1060

Greater Binghamton Health Center - Adolescent Crisis Respite
Broome County
607-724-1391

Residential Treatment Facility - Regional Resources

Psychiatric Emergency Room/Comprehensive Psychiatric Evaluation Program (CPEP)
United Health Services Hospitals, Inc
Comprehensive Psychiatric Emergency Program
10-42 Mitchell Avenue
Binghamton, NY 13903
24-hour Crisis Center 607-762-2302 / 800-451-0560

Legal Services
Legal Services of Central New York, Inc.
472 South Salina Street, Suite 300
Syracuse, New York 13202
315-475-3127 / Toll Free: 866-475-9967
TTY: 315-475-3120 / TTY toll free 866-475-3120
**Broome County** (continued)

**Additional Resources**
Battisti Network, Inc.
265 Main Street
Binghamton, NY 13905
607-770-1355
*Battisti Network provides a comprehensive, interdisciplinary, outpatient program for the treatment of eating disorders.

**Following Services are Located**
425 Robinson Street
Binghamton, NY 13904

- Adolescent Crisis Residence 607-773-4625
- Adolescent Day Treatment 607-773-4026
- Case Management 607-797-4520
- Child & Adolescent Behavioral Health Center 607-773-4520
- Children & Youth Mobile Mental Health Team 607-773-4424
- Family Support & Advocacy-NAMI Broome County 607-773-4294
- Family Support Group for Children & Adolescents 607-773-4027

Family and Children's Society of Broome County (2 locations)
257 Main Street 153 Main Street
Binghamton, NY 13905 Owego, NY 13827
607-729-6206 / Fax 607-729-1858 607-687-3540 / Fax 607-687-3911

**Services:** Family Support Centers in Whitney Point & Harpursville Schools
Advantage After School Program in the Harpursville Central Schools
Adolescent Pregnancy Prevention Service 607-729-6206

**Community Resources**
FTNYS Chapter (See Central Region Chapters)

**Transition Services**
Adult SPOA Coordinator
Anita Stocking
(607) 778-1119
astocking@co.broome.ny.us

**Parent’s Guide**

www.gobroomecounty.com
**Cayuga County**

**Director of Community Services for OMH**
Raymond Bizzari, MPA
Cayuga County Community Services
146 North Street
Auburn, NY 13021
315-253-0341 / fax 315-253-1687
rbizzari@cayugacounty.us

**Family Support Programs**
Cayuga Counseling Services
Parents as Partners
17 East Genesee Street
Auburn, NY 13021
315-253-9795
Evie Noden, Family Program Coordinator
evien@cayugacounseling.org

Cayuga County Mental Health
Family Support
157 Genesee Street
Auburn, NY 13021
315-253-0341

**SPOA Coordinator**
Maureen Brennan
Cayuga County Community Services
146 North Street
Auburn, NY 13021
315-253-0341
mbrennan@co.cayugacounty.us

**CCSI Coordinator**
Evie Noden, CSW
Cayuga Counseling Services
17 East Genesee St
Auburn, NY 13021
315-253-9795
evien@cayugacounseling.org

**Mental Health Clinic**
Cayuga Counseling Services
Mental Health Clinic
17 East Genesee St
Auburn, NY 13021
607-253-9795

Cayuga County Mental Health Clinic
157 Genesee Street
Auburn, NY 13021
315-253-0341

**Day Treatment Program**
Cayuga Counseling Center - BOCES Campus
Child/Adolescent Day Treatment Program
1879 West Genesee Street
Auburn, NY 13021
315-253-0361
Cayuga County (continued)

Case Management – Non Medicaid
Cayuga County Mental Health – Children & Youth ICM
146 North Street
Auburn, NY 13021
315-253-1690

Home and Community Based Waiver Program
Hillside Family of Services - HCBS Waiver Program
Hillside Children’s Center
215 Wyoming Street
Syracuse, NY 13204
315-703-8700
Elaine Conway, econway@hillside.com

Community Residence - Regional Resources

Residential Treatment Facility - Regional Resources
Hillside RTF - Finger Lakes Campus
7432 County House Road
Auburn, NY 13021
315-258-2150
Kelly White, Advocate
kwhite@hillside.com

Psychiatric Emergency Rooms/Comprehensive Psychiatric Evaluation Program (CPEP)
Auburn Memorial Hospital – Behavioral Health Article 28
17 Lansing St.
Auburn, NY 13021
315-255-7011

Legal Services
Legal Services of Central New York, Inc.
472 South Salina Street, Suite 300
Syracuse, New York 13202
315-475-3127 / Toll Free: 866-475-9967
TTY: 315-475-3120 / TTY toll free 866-475-3120

Additional Resources
NAMI Cayuga County Chapter
Terri Waslenko
Auburn Community Hospital
2nd Floor Assembly Room
Auburn, NY 13021
315-255-7443 NAMI Office
2maestros@twc.com
Services: Meets 1st and 3rd Tuesday at 6:00 – 7:30 pm at above address

Community Resources
FTNYS Chapter (See Central Region Chapters)

Transition Services
Adult SPOA Coordinator
Katie Montroy
146 North Street
Auburn, NY 13021
315-294-8120 / fax 315-253-1077
kmontroy@co.cayugacounty.us

Parent’s Guide
www.childcaresolutionscny.org
Chenango County

**Director of Community Services for OMH**
Ruth Roberts
Chenango County Community Services
5 Court Street, Suite 42
Norwich NY 13815
607-337-1600 / fax 607-334-4519
ruthr@co.chenango.ny.us

**Family Support Program**
Family Resource Network, Inc
Michelle Zuk, Executive Director
46 Oneida Street
Oneonta, NY
607-432-0001 / fax 607-432-5516
executivedirector@familyrn.org
Website: www.familyrn.org

Mental Health Association of Ulster County
Marion Mossman, Program Director
5546 State Highway 7
Oneonta, NY 13820
607-433-0700 / fax 607-432-3814
m.mossman@mhainulster.org

**SPOA Coordinator**
Liz Warneck
Chenango County Mental Hygiene Services
5 Court Street, Suite 42
Norwich, NY 13815
607-337-1630 / fax 607-334-4519
LWarneck@co.chenango.ny.us

**CCSI Coordinator**
Michelle Zuk
Family Resource Network, Inc
46 Oneida Street
Oneonta, NY
607-432-0001 / fax 607-432-5516
mzuk@familyrn.org
Website: www.familyrn.org

**Mental Health Clinic**
Chenango County Behavioral Health Services
5 Court St, Suite 42
Norwich, NY 13815
607-337-1600

**Day Treatment Program** - Not available in this county

**Case Management – Non Medicaid**
Chenango County Community Services
Children & Youth ICM/SCM
5 Court Street, Suite 42
Norwich NY 13815
607-337-1600
Chenango County (continued)

Home and Community Based Waiver
Mental Health Association of Ulster County
Marion Mossman, Program Director
5546 State Highway 7
Oneonta, NY 13820
607-433-0700 / fax 607-432-3814
m.mossman@mhainulster.org

Community Residence - Regional Resources

Residential Treatment Facilities - Regional Resources
Stillwater RTF
638 Squirrel Hill Road
Chenango Fork, NY 13746
607-656-9004

Psychiatric Emergency Room/ Comprehensive Psychiatric Evaluation Program (CPEP)
United Health Services Hospitals, Inc
Comprehensive Psychiatric Emergency Program
10-42 Mitchell Avenue
Binghamton, NY 13903
24-hour Crisis Center 607-762-2302 / 800-451-0560

Bassett Medical Center
One Atwell Road
Cooperstown, NY 13326
607-547-3500 / fax 607-547-3006

Legal Services
Legal Services of Central New York, Inc.
472 South Salina Street, Suite 300
Syracuse, New York 13202
315-475-3127 / Toll Free: 866-475-9967
TTY: 315-475-3120 / TTY toll free 866-475-3120

Additional Resources
Parents Peace of Mind
Nancy Joslyn
1699 State Highway 8
Mt. Upton, NY 13809
607-764-8793

Community Resources
FTNYS Chapter (See Central Region Chapters)

Transition Services
Adult SPOA Coordinator
Liz Warneck
Chenango County Mental Hygiene Services
5 Court Street, suite 42
Norwich, NY 13815
607-337-1630 / fax 607-334-4519
LWarneck@co.chenango.ny.us

Parent’s Guide
www.co.chenango.ny.us
Clinton County

**Director of Community Services for OMH**
Richelle Gregory, DCS
Clinton County Mental Health & Addiction Services
130 Arizona Ave, Suite 1500
Plattsburgh, NY 12903
518-565-4068 / fax 518-566-0261
Richelle.Gregory@clintoncountygov.com

**SPOA/CCSI Coordinator**
Amy Weir
Clinton County Mental Health & Addiction Services
130 Arizona Ave, Suite 1500
Plattsburgh, NY 12903
General #: 518-565-4060
Direct Line: 518-565-4004
Fax: 518-566-0168
amy.weir@clintoncountygov.com

**Family Support Services**
Behavioral Health Services North, Inc
FIT Program (Families Involved Together)
22 US Oval, Suite 100
Plattsburgh, NY 12903
Erica Leonard, Program Coordinator
518-561-1767
eleonard@bhsn.org
Website: www.bhsn.org/fit.php

Child Care Coordinating Council of the North Country
Jamie Basiliere, Executive Director
194 US Oval, POB 2640
Plattsburgh, NY 12901
518-561-4999 / Fax 518-561-6956
Jamie@primelink1.net
Website: www.ccccnc.org

**Clinic**
Behavioral Health Services North, Inc
Child & Family Clinic
Amy Larmon, Director
22 US Oval, Suite 100
Plattsburgh, NY 12903
518-561-1767
alarmon@bhsn.org
Website: www.bhsn.org

**Intensive Case Management – Non Medicaid**
Behavioral Health Services North, Inc, Child & Family Clinic – Children & Youth ICM
Shelley Munson
22 US Oval, Suite 100
Plattsburgh, NY 12903
518-563-8206
smunson@bhsn.org
**Clinton County** (continued)

**Home and Community Based Waiver Program**
Behavioral Health Services North, Inc
Shelley Munson
22 US Oval, Suite 100
Plattsburgh, NY 12903
518-563-8206
smunson@bhsn.org
Website: [www.bhsn.org](http://www.bhsn.org)

**Psychiatric Emergency Room/Inpatient Hospitalization**
CVPH (Champlain Valley) - Children and Adolescent - MH Unit  
Article 28
75 Beekman Street, 2nd Floor
Plattsburgh, NY 12901
518-562-7536
Sharon Schmidt-Twiss
stwiss@cvph.org
Website: [www.cvph.org](http://www.cvph.org)

**Transition Services**
Adult SPOA Coordinator
Amy Weir
Clinton County Mental Health & Addiction Services
130 Arizona Ave, Suite 1500
Plattsburgh, NY 12903
518-565-4060 / fax 518-566-0168
amy.weir@clintoncountygov.com

**Community Resources**
FTNYS Chapter (See Central Region Chapters)

**NAMI of Champlain Valley**
14 Healey Ave, Suite D
Plattsburgh, NY 12901
518-561-2685
Amanda Bulris, Executive Director
namiofcv@aol.com
Website: [www.nami-cv.org](http://www.nami-cv.org)

Mary Ann Cox, Teen Screen Coordinator
518-563-1141 (home)
teenscreen@gmail.com

**Families Helping Families in Crisis Program**
Sponsored by NAMI-CV  
518-561-2685
**Cortland County**

**Director of Community Services for OMH**
Mark Thayer
Cortland County Community Services
7 Clayton Avenue
Cortland, NY 13045
607-758-6100 / fax 607-758-6116
mthayer@cortland-co.org

**Family Support Program**
Jamee Sobko, Director
Cortland County Mental Health
7 Clayton Avenue
Cortland, NY 13045
607-428-5481
jsobko@cortland-co.org

**SPOA Coordinator**
Patty Schaap
Cortland County Community Services
7 Clayton Avenue
Cortland, NY 13045
607-758-6100/ Fax: 607-758-6116
Pschaap@cortland-co.org

**CCSI Coordinator**
Chris Driscoll – Coordinator 607-428-5487
Alma Johnson – Parent Partner 607-753-5155
Tara Contento – 607-753-5107
Mary DeMunn – 607-662-5070
Cortland County Office Building, Room 102
60 Central Ave
Cortland, NY 13045

**Mental Health Clinic**
Cortland County Mental Health Clinic
7 Clayton Avenue
Cortland, NY 13045
607-758-6100

Family Counseling Services of Cortland County, Inc
10 North Main Street
Cortland, NY 13045
607-753-0234

**Day Treatment Program**
Franziska Racker Centers, Inc.
McEvoy Educational Center
1710 NYS Route 13
Cortland, NY 13045
607-758-5141
Cortland County (continued)

Case Management Services – Non Medicaid
Catholic Charities of Cortland Co
33-35 Central Avenue
Cortland NY 13045
607-756-5992

Home and Community Base Services
Hillside Family of Services
HCBS Waiver Program
Hillside Children’s Center
215 Wyoming Street
Syracuse, NY 13204
Elaine Conway econway@hillside.com
315-703-8700

Community Residence - Regional Resources

Residential Treatment Facilities - Regional Resources

Psychiatric Emergency Rooms/Comprehensive Psychiatric Evaluation Program (CPEP)
Cortland Regional Medical Center (formerly Cortland Memorial Hospital) Article 28
134 Homer Avenue
Cortland NY 13045
607-756-3500 / fax 607-756-3226

Inpatient Hospitalization - See Regional Resources

Legal Services
Legal Services of Central New York, Inc
472 South Salina Street, Suite 300
Syracuse, New York 13202
Tel 315-475-3127 / TTY 315-475-3120
Toll Free 866-475-9967 / TTY toll free 866-475-3120

Community Resources
FTNYS Chapter (See Central Region Chapters)

Transition Services
Adult SPOA Coordinator
Patty Schaap
Cortland County Community Services
7 Clayton Avenue
Cortland, NY 13045
607-758-6100 / fax 607-758-6116
Pschaap@cortland-co.org

Parent’s Guide
www.cortland-co.org
Delaware County

Director of Community Services for OMH
Cindy Heaney
Delaware County Community Services
Box 266, One Hospital Road
Walton, NY 13856
607-832-5888 / fax 607-832-6081
cindy.heaney@co.delaware.ny.us

Family Support Program
Family Resource Network, Inc
46 Oneida Street
Oneonta, NY
607-432-0001 / fax 607-432-5516
Website: www.familyrn.org

SPOA Coordinator
Vicki O’Brien
Delaware County Mental Health
56 Shepard Street
Walton, NY 13856
607-832-5697 / fax 607-865-7424
vicki.obrien@co.delaware.ny.us

CCSI Program
Family Resource Network
46 Oneida Street
Oneonta, NY 13820
607-432-0001 / Fax 607-432-5576
executivedirector@familyrn.org

Mental Health Clinic
Delaware County Mental Health Clinic
One Hospital Road
Walton, NY 13856
607-865-6522

Day Treatment Program - Not available in this county

Case Management – Non Medicaid
Delaware County Community Services – Children & Youth ICM
One Hospital Road, Box 266
Walton NY 13856
607-865-6522 / fax 607-865-7427

Home and Community Based Waiver Program
Marion Mossman
MHA in Ulster County
5546 State Highway 7, Suite 2
Oneonta, NY 13820
607-433-0700 / Fax 607-432-3814
m.mossman@mhainulster.org
Delaware County (continued)

Community Residence - Regional Resources

Residential Treatment Facility - Regional Resources

Psychiatric Emergency Rooms/Comprehensive Psychiatric Evaluation Program (CPEP)
United Health Services Hospitals, Inc
Comprehensive Psychiatric Emergency Program
10-42 Mitchell Avenue
Binghamton, NY 13903
24-hour Crisis Center 607-762-2302 / 800-451-0560

Bassett Medical Center – Article 28
One Atwell Road
Cooperstown, NY 13326
607-547-3500 / fax 607-547-3006

Legal Services
Legal Services of Central New York, Inc.
472 South Salina Street, Suite 300
Syracuse, New York 13202
315-475-3127 / Toll Free: 866-475-9967
TTY: 315-475-3120 / TTY toll free 866-475-3120

Community Resources
FTNYS Chapter (See Central Region Chapters)

Transition Services
Adult SPOA
Vicki O’Brien
Delaware County Mental Health
132 Delaware St. Suite 2B
Walton, NY 13856
607-832-5697 / fax 607-865-7424
vicki.obrien@co.delaware.ny.us
Essex County

Director of Community Services for OMH
Terri Morse
Essex County Community Services
7513 Court Street, PO Box 8
Elizabethtown, NY 12932
518-873-3670 / fax 518-873-3777
tmorse@co.essex.ny.gov

Family Support Programs
Families First in Essex County
P.O. Box 565, 196 Water Street
Elizabethtown, NY 12932
518-873-9544 / fax 518-873-9570

SPOA Coordinator
Erin Velsini
Essex County Community Services
7513 Court Street, PO BOX 8
Elizabethtown, NY 12932
518-873-3670/ fax 518-873-3777
evelsini@co.essex.ny.us

CCSI Coordinators
Eliza Pillard / John Haverlick
Essex County Community Services
7513 Court Street, PO BOX 8
Elizabethtown, NY 12932
518-873-3670 / fax 518-873-3777

Respite
Families First in Essex County
196 Water Street, P.O. Box 565
Elizabethtown, NY 12932
518-873-9544 / fax 518-873-9570

Clinic
Essex County Community Clinic
7513 Court Street, P.O. Box 8
Elizabethtown, NY 12932
518-873-3670 / fax 518-873-3777

Case Management – Non Medicaid
Families First in Essex County – Children & Youth ICM
196 Water Street, P.O. Box 565
Elizabethtown, NY 12932
518-873-9544 / fax 518-873-9570

Home and Community Based Waiver
Tracey Serlock, Director Family Services
Families First in Essex County
196 Water Street, P.O. Box 565
Elizabethtown, NY 12932
518-873-9544 / fax 518-873-9570
tserlock@familiesfirstessex.org

Community Resources
FTNYS Chapter (See Central Region Chapters)
Essex County (Continued)

Transition Services
Adult SPOA Coordinator
Molly Jacobson
Essex County Community Services
7513 Court Street, PO BOX 8
Elizabethtown, NY 12932
518-873-3670/ fax 518-873-3777
mjacobson@co.essex.ny.us

Parent’s Guide
www.co.essex.ny.us
Franklin County

**Director of Community Services for OMH**
Suzanne Lavigne
Franklin County Community Services
136 Broadway, Suite 5
Saranac Lake, NY 12983
518-891-2280 / fax 518-891-2080
slavigne@co.franklin.ny.us

**Family Support Programs**
St. Regis Mohawk Education & Community MH
412 State Route 37, Box 8A
Akwesasne, NY 13655
518-358-3141 / fax 518-358-2797

Citizen Advocates Inc. & North Star Family of Services
209 Park Street
Malone, NY 12953
518-483-3261 or 518-483-8980 / fax 518-783-2242
Dean Johnston, Executive Director/CEO
evacutivedirector@citizenadvocates.net

**Children & Youth SPOA**
Kathleen Kmen
Franklin County
184 Finney Blvd
Malone, NY 12953
518-354-9002
kkmen@co.franklin.ny.us

**CCSI Coordinator**
John Henderson
Citizen Advocates
17 Main Street
Saranac Lake, NY 12983
518-481-5746

**Clinic**

<table>
<thead>
<tr>
<th>Location</th>
<th>2 Locations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citizen Advocates</td>
<td>Citizen Advocates</td>
</tr>
<tr>
<td>North Star BH Services</td>
<td>North Star BH Services</td>
</tr>
<tr>
<td>209 Park Street</td>
<td>70 Edgewood Road</td>
</tr>
<tr>
<td>Malone, NY 12953</td>
<td>Saranac Lake, NY 12983</td>
</tr>
<tr>
<td>518-483-3261 or 518-483-8980</td>
<td>518-891-5535</td>
</tr>
</tbody>
</table>

St. Regis Mohawk Education & Community MH
412 State Route 37, Box 8A
Akwesasne, NY 13655
518-358-3141 / fax 518-358-2797

**Day Treatment**
Citizen Advocates, Inc / North Star Industries
North Franklin Education Center
23 Huskie Lane
Malone, NY 12953
518-483-5230
Franklin County (continued)

Case Management – Non Medicaid
Brandon Titus
Citizen Advocates – Children & Youth ICM/SCM
209 Park Street, PO Box 608
Malone, NY 12953
518-481-5746 x 2237
brandontitus@citizenadvocates.net

Home and Community Based Waiver
Citizen Advocates
dba North Star Behavioral Health Services
209 Park Street, PO Box 608
Malone, NY 12953
Brandon Titus
518-481-5746 / fax 518-481-5289

Community Residence
Citizen Advocates – (Adirondack Youth Lodge)
255 Junction Road
Malone, NY 12953
518-483-6256
Lindsey Hendricks, Director Housing

Transition Services
Adult SPOA
Kathleen Kmen
31 Sixth Street
Malone, NY 12953
kkmen@co.franklin.ny.us

Community Resources
FTNYS Chapter (See Central Region Chapters)
**Fulton County**

**Director of Community Services**
Ernest Gagnon
Fulton County Community Services
57 East Fulton Street, Room 106
Gloversville, NY 12078
518-773-3557 / fax 518-773-3561
egagnon@fultoncountyny.gov

**Family Support Programs**
The Family Counseling Center
11-21 Broadway
Gloversville, NY 12078
518-725-4310 x134 / fax 518-725-2556
Kathy Calabrese, Supervisor, Family Peer Advocate 518-725-4310 x109
kcalabrese@thefamilycounselingcenter.org

**Family Support**
Mental Health Association in Fulton-Montgomery
307-309 Meadow Street
Johnstown, NY 12095
518-762-5332 / fax 518-762-6823
Info-line 800-734-5864

**Youth SPOA Coordinator**
Joan Draus, Mental Health Services Director
Mental Health Association in Fulton-Montgomery
307-309 Meadow Street
Johnstown, NY 12095
518-762-5332 x115 / fax 518-762-6823
jdraus@mhafrn.org

**CCSI Coordinator**
Kathy Calabrese, Supervisor
The Family Counseling Center
11-21 Broadway
Gloversville, NY 12078
518-725-4310 x134 / fax 518-725-2556
Kim Smith, Family Peer Advocate, CCSI, Family Support
Jamie Spraker, Family Support
Ron Weaver, Family Support
Kim Bates, Family Support

**Clinic**
Fulton County Community MH Clinic
Ernest Gagnon
57 East Fulton Street
Gloversville, NY 12078
518-773-3531

Family Counseling Center
11-21 Broadway
Gloversville, NY 12078
518-725-4310 / fax 518-725-2556
**Fulton County** (Continued)

**Case Management** – Non Medicaid
St. Mary’s Hospital
427 Guy Park Ave.
Amsterdam, NY 12010
Heather Clear
518-841-7359 / fax 518-841-7344

**Home and Community Based Waiver**
Parsons Child and Family Center
102 Hackett Blvd.
Albany, NY 12208
Sharon Mahota, Director
518-426-2600

**Transition Services**
Adult SPOA Coordinator
Gwen Gyldenvand
Fulton County Community Services
57 East Fulton Street
Gloversville, NY 12078
518-773-3531 / fax 518-841-7344
gyldenvand@fultoncountyny.gov

**Community Resources**
FTNYS Chapter (See Central Region Chapters)

Autism Society of America (Fulton-Montgomery Chapter)
18 East Fulton Street
Gloversville, NY 12078
518-773-3109

**Parent Partners or Parent/Family Advocates**
Fulton Family Counseling Center
11-21 Broadway
Gloversville, NY 12078
Kathy Calabrese 518-725-4310 x109
Kim Smith 518-725-4310 x 155
Jamie Spraker 518-725-4310 x139

Independent Living Center of Amsterdam
2540 Riverfront Center
Amsterdam, NY 12010
518-842-3561

NAMI of Fulton Montgomery
2414 Riverfront Center
Amsterdam, NY 12010
Don Adamowski
518-843-3261 / mfhnami@aol.com
Hamilton County

**Director of Community Services for OMH**
Robert Kleppang
Hamilton County Community Services
83 White Birch Lane
Indian Lake, NY 12842
518-648-5355 / fax 518-648-6437
rkleppang.hccs@frontiernet.net

**Family Support & CCSI Coordinator**
Brandy Richards, substance Abuse Prevention Educator
Hamilton County Community Services
143 White Birch Lane
Indian Lake, NY 12842
518-648-5355 / fax 518-648-6437
brhammer14@hotmail.com
Website: [www.hamiltoncountyhhs.org/mental-health/prevention](http://www.hamiltoncountyhhs.org/mental-health/prevention)

**Youth SPOA Coordinator**
Robert Kleppang
Hamilton County Community Services
83 White Birch Lane
Indian Lake, NY 12842
518-648-5355 / fax 518-648-6437
rkleppang.hccs@frontiernet.net

**Case Management – Non Medicaid**
Hamilton County Community Services
83 White Birch Lane
Indian Lake, NY 12842
518-648-5355 / fax 518-648-6437

**Home and Community Based Waiver**
Parsons Child and Family Center
102 Hackett Blvd.
Albany, NY 12208
518-426-2600

**Transition Services**
Adult SPOA Coordinator
Gwen Gyldenvand
Fulton County Comm. Services
57 East Fulton Street
Gloversville, NY 12078
518-773-3531 / fax 518-841-7344
ggyldenvand@fultoncountyny.gov

**Community Resources**
FTNYS Chapter (See Central Region Chapters)

**Parent’s Guide**
[www.hamiltoncounty.com](http://www.hamiltoncounty.com)
**Herkimer County**

**Director of Community Services for OMH**
Kristen Snyder-Branner
Herkimer County Community Services
301 N. Washington Street, Suite 2470
Herkimer, NY 13350
315-867-1465/ fax 315-867-1469
kbranner@herkimercounty.org

**Family Support**
Center for Family Life & Recovery, Inc (CFLR, Inc) NYSOASAS
205 North Washington Street
Herkimer, NY 13350
315-866-8407/fax 315-866-3538
Kathryn Moss, 315-520-0073 (cell)

**Youth SPOA Coordinator**
Christina Hoyt
Herkimer County Community Services
301 N. Washington Street, Suite 2470
Herkimer, NY 13350
315-867-1465/ fax 315-867-1469
choyt@herkimercounty.org

**CCSI Coordinator**
Miriam Pirnie
Family Services
249 South Main Street
Herkimer, NY 13350
315-738-1428

**Clinic**
Herkimer County Community Clinic
301 North Washington St.
Herkimer, NY 13350
315-866-3190

**Case Management – Non Medicaid**
The Neighborhood Center
615 Mary Street
Utica, NY 13501
315-732-2225

**Home and Community Based Waiver**
Transitional Living Services of Northern New York (formerly North Country TLS)
482 Black River Parkway (mailing) 482 City Center Drive (actual location)
Watertown, NY 13601
315-782-1777 /fax 315-785-8628
Website: www.tlsnny.com

**Transition Services**
Kari Hartmann, Adult SPOA/AOT Coordinator
315-866-2863 x101 / fax 315-866-8193
kari.hartmann@upstatecp.org
Jefferson County

Director of Community Services for OMH
Rim Ruetten
Jefferson County Community Services
175 Arsenal Street
Watertown, NY 13601
315-785-3283 / fax 315-785-5182
truetten@co.jefferson.ny.us

Family Support
NRCIL - Northern Regional Center for Independent Living
210 Court Street, Suite 107
Watertown, NY 13601
315-785-8703 / fax 315-785-8612
Aileen Martin, Director
Aileenm@nrcil.net
Kathy Connor, Program Director
kathyc@nrcil.net

SPOA/SPOE Coordinator
Brittany Koelmel
Children’s Home of Jefferson County
1704 State Street, PO Box 6550
Watertown, NY 13601
315-777-9217
bkoelmel@nnychildrenshome.onmicrosoft.com

Intake Coordinator
Alicia Ruperd
Transitional Living Services of Northern New York
482 Black River Parkway
Watertown, New York 13601
315-782-1777 x1035 / fax: 315-785-8628

Day Treatment
St. Lawrence Psychiatric Center
1 Chimney Point Drive
Ogdensburg, NY 13669
315-393-3000

Case Management – Non Medicaid
Children’s Home of Jefferson County
167 Polk Street, Suite 300
Watertown, NY 13601
315-788-7430 / fax 315-777-9275 (3rd floor)

Home and Community Based Waiver
Transitional Living Services of Northern New York (formerly North Country TLS)
482 Black River Parkway (mailing) 482 City Center Drive (actual location)
Watertown, NY 13601
315-782-1777 /fax 315-785-8628
Website: www.tlsnny.com
Jefferson County (Continued)

Community Residence
Transitional Living Services of Northern New York (formerly North Country TLS)
C&Y Community Residence
1562 Washington Street
Watertown, NY 13601
315-782-1777 / fax 315-785-8628
Bobbi Petranchuk

Educational Advocacy
NRCIL - Northern Regional Center for Independent Living
210 Court Street, Suite 107
Watertown, NY 13601
315-785-8703 / fax 315-785-8612
Richelle David

Transition Services
Melissa Beagle, C&Y/Adult SPOA Coordinator
Children’s Home of Jefferson County
1704 State Street, PO Box 6550
Watertown, NY 13601
315-782-7445 ext 1421 / fax 315-785-5637
Mbeagle@nnychildrenshome.com

Community Resources
FTNYS Chapter (See Central Region Chapters)

NRCIL - Northern Regional Center for Independent Living
210 Court Street, Suite 107
Watertown, NY 13601
Aileen Martin, Executive Director
aileenm@nrcil.net
315-785-8703 / fax 315-785-8612
Toll free 1-800-585-8703
Website: www.nrcil.net

Credo Community Center
595 West Main Street
Watertown, NY 13601
888-585-2228 / 315-788-1530
Family Support Group meets 2nd and 4th Monday of every Month – 5:15pm - 6:45pm
(Family Support Group for Adults who have been impacted by alcohol/substance abuse or mental illness in a family member)

Parent’s Guide
www.co.jefferson.ny.us
Lewis County

Director of Community Services for OMH
Patricia Fralick
Lewis County Community Services
7660 North State Street (Mailing Address)
Lowville, NY 13367
315-376-5858 / fax 315-376-7221
patriciafralick@lewiscounty.ny.gov

Lewis County Community Services
Behavioral Health & Wellness Center
7660 South State Street
Lowville, New York 13367
315-376-5858 / fax 315-376-7221

C&Y SPOA/SPOE Coordinator
Jamie Roberts
Lewis County Community Services
7660 South State Street
Lowville, New York 13367
315-376-8443 / fax 315-376-7221
jroberts@tlsnny.com

Intake Coordinator
Alicia Ruperd
Transitional Living Services of Northern New York
482 Black River Parkway
Watertown, New York 13601
315-782-1777 x1035 / fax 315-785-8628
aruperd@tlsnny.com

CCSI Coordinator
NRCIL
7632 North State Street
Lowville, NY 13367
315-836-3735 / fax 315-376-3404
Cathie Wooledge
cathiew@nrcil.net

Family Support
NRCIL - Northern Regional Center for Independent Living
7632 North State Street
Lowville, NY 13367
315-836-3735 / fax 315-376-3404
Karen Boliver, Program Director
karenb@nrcil.net

Clinic
Behavioral Health & Wellness Center
7550 South State Street
Lowville, NY 13367
315-376-5450/fax 315-376-7221
Lewis County (continued)

Case Management – Non Medicaid
Transitional Living Services of Northern New York (formerly North Country TLS)
482 Black River Parkway
Watertown, NY 13601
315-782-1777 /fax 315-785-8628
Website: www.tlsnny.com

Home and Community Based Waiver
Transitional Living Services of Northern New York (formerly North Country TLS)
482 Black River Parkway
Watertown, NY 13601
315-782-1777 /fax 315-785-8628
Website: www.tlsnny.com

Transition Services
Adult SPOA Coordinator
Jamie Roberts
315-376-8443
jroberts@tlsnny.com

Community Resources
FTNYS Chapter (See Central Region Chapters)

Families Together of the North Country
Cathie Woolege 315-836-3735
cathiew@nrcil.net
Website: www.ftnc.org

NRCIL - Northern Regional Center for Independent Living
7632 North State Street
Lowville, NY 13367
315-836-3735 / fax 315-376-3404
Karen Boliver, Program Director karenb@nrcil.net
Parent Group - Wellness Group; Respite; Educational Advocate; Skill Building, Anger Control, Parenting Classes

Parent’s Guide
www.capcjc.org
Madison County

**Director of Community Services for OMH**
Teisha Cook
Madison County Mental Health Department
138 North Court Street, P.O. Box 608
Wampsville, NY 13163
315-366-2327 / fax 315-366-2599
[teisha.cook@madisoncounty.ny.gov](mailto:teisha.cook@madisoncounty.ny.gov)

**SPOA Coordinator**
Maelea VonHunkle
Madison County Mental Health Department
138 North Court Street, P.O. Box 608
Wampsville, NY 13163
315-366-2327 / fax 315-366-2599
[Maelea.vonhunke@madisoncounty.ny.gov](mailto:Maelea.vonhunke@madisoncounty.ny.gov)

**Mental Health Clinic**
Outpatient Services Team
Madison County Mental Health Department
138 North Court Street, P.O. Box 608
Wampsville, NY 13163
315-366-2327 / fax 315-366-2599

**Day Treatment Program**
Franziska Racker Centers, Inc.
3226 Wilkens Road
Ithaca, NY 14850
607-272-5891 / fax 607-272-0188

**Case Management – Non Medicaid**
Liberty Resources
218 Liberty Street
Oneida, NY 13421
315-363-1441 / fax 315-363-0052

**Home and Community Base Services**
Hillside Family of Services
Hillside Children’s Center - HCBS Waiver Program
215 Wyoming Street
Syracuse, NY 13204
Elaine Conway, econway@hillside.com
315-703-8700

**Community Residence - Regional Resources**

**Residential Treatment Facilities - Regional Resources**

**Psychiatric Emergency Rooms/Comprehensive Psychiatric Evaluation Program (CPEP)**
St. Joseph’s Hospital – CPEP
301 Prospect Ave.
Syracuse, NY 13203
315-448-6555

[Article 28](#)
**Madison County** (continued)

**Inpatient Hospitalization** - see Regional Resources

**Legal Services**
Legal Services of Central New York, Inc  
472 South Salina Street, Suite 300  
Syracuse, New York 13202  
315-475-3127 / Toll Free 866-475-9967  
TTY 315-475-3120 / TTY toll free 866-475-3120

**Additional Resources**
Community Action Program for Madison County (CAPMADCO)  
3 East Main Street, P.O. Box 249  
Morrisville, NY 13408  
315-684-3144 / fax 315-684-9650  
Website: [www.capmadco.org](http://www.capmadco.org)

**Community Resources**
FTNYS Chapter (See Central Region Chapters)

NAMI  
Carol Nuveau  
315-363-4784  
Services: Meets monthly at the Oneida Library

Community Action Program for Madison County (CAPMADCO)  
South Office, 6 Cambridge Ave. (Big M Plaza)  
Morrisville, NY 13408  
315-684-3144  
Services: Support group for parents of children with disabilities and Special Needs.  
Meets first Monday of every month 6:30-8:00 pm

Liberty Resources - Oneida  
218 Liberty Street  
Oneida, NY 13421  
315-363-0048 / fax 315-363-0052

Madison County Head Start  
110 North Main Street  
Canastota, NY 13032  
315-697-9833 / fax 315-697-9031  
Services: Serves children 3 – 4 years of age

**Transition Services**
Adult SPOA Coordinator  
Danielle Licitra  
Madison County Mental Health  
PO Box 608  
Wampsville, NY 13163  
315-366-2327 / fax 315-366-2599  
Danielle.licitra@madisoncounty.ny.gov
**Montgomery County**

**Director of Community Services for OMH**
Sarah Boerenko  
Montgomery County Community Services  
PO Box 338, 200 Clark Ave  
Fultonville, NY 12072  
518-853-5620/ fax 518-853-8228  
sboerenko@co.montgomery.ny.us

**Family Support**
Mental Health Association in Fulton-Montgomery Counties  
307-309 Meadow Street  
Johnstown, NY 12095  
518-762-5332 / fax 518-762-6823  
Info-line 800-734-5864  
Della Monihan x114  
Terri Flint, Family support Program Director  
tflint@mhafm.org

The Family Counseling Center  
11-21 Broadway  
Gloversville, NY 12078  
Shannon L Cubells, Program Director  
518-725-4310 x134 / fax 518-725-2556  
scubells@thefamilycounselingcenter.org  
Kathy Calabrese, Family Peer Advocate 518-725-4310 x109  
kcalabrese@thefamilycounselingcenter.org

**SPOA Coordinator**
Joan Draus, Mental Health Director  
Mental Health Association in Fulton-Montgomery Counties  
307-309 Meadow Street  
Johnstown, NY 12095  
518-762-5332 x115 / fax 518-762-6823  
jdraus@mhafm.org

**Clinic**
St. Mary’s Hospital  
380 Guy Park Ave  
Amsterdam, NY 12010  
518-841-7341

**Case Management – Non Medicaid**
St. Mary’s Hospital  
427 Guy Park Ave  
Amsterdam, NY 12010  
518-841-7359

**Home and Community Based Waiver**
Parsons Child and Family Center  
102 Hackett Blvd.  
Albany, NY 12208  
518-426-2600
Montgomery County (continued)

Montgomery Transitional Living Services, Inc
C&Y Community Residence Highland Road
33 Highland Road
Amsterdam, NY 12010
518-843-6208

Psychiatric Emergency Room / Impatient Hospitalization
St. Mary's Hospital
380 Guy Park Avenue
Amsterdam, NY 12010
518-841-7341

Transition Services
Adult SPOA Coordinator
Gwen Gyldenvand
Mental Health Association in Fulton-Montgomery Counties
57 East Fulton Street
Gloversville, NY 12078
518-773-3531 / fax 518-841-7344
ggyldevand@co.fulton.ny.us (new email effective 1/1/17 ggyldevand@fultoncountyny.gov)

Community Resources
FTNYS Chapter (See Central Region Chapters)

Autism Society of America - Montgomery-Fulton Chapter
18 East Fulton Street
Gloversville, NY 12078
518-773-3109

Parents Anonymous
Catholic Charities
1 Kimball Street
Amsterdam, NY 12010
518-842-4242
Contact Beth

Parent’s Guide
www.co.montgomery.ny.us
Oneida County

**Director of Community Services**
Robin O'Brien
Oneida County Dept. of Mental Health
120 Airline Street, Suite 200
Oriskany, NY 13424
315-768-3660 / fax 315-768-3670
robrienc@ocgov.net

**Mental Health Services for Adults**
Oneida County Dept. of Mental Health
120 Airline Street, Suite 200
Oriskany, NY 13424
315-768-3667 / fax 315-768-3670

**Family Support Program**
Oneida County Department of Mental Health / CCSI Tier I
120 Airline Street, Suite 200
Oriskany, NY 13424
315-768-3660 / fax 315-768-3670
Elaine Angwin (work cell 315-794-5799)
eangwin@ocgov.net

**Children & Youth Services SPOA**
Melanie Taylor
Oneida County Dept. of Mental Health
120 Airline Street, Suite 200
Oriskany, NY 13424
315-768-3660 / fax 315-768-3670
mtaylor@ocgov.net

**Clinic**
The Neighborhood Center, Inc
615 Mary Street
Utica, NY 13501
315-732-2225 / fax 315-733-0078
Services: TLS Mental Health Counseling, Therapeutic Day Care, Psychiatry

**Community Health & Behavioral Services Clinic**
United Cerebral Palsy (CHBS)
1020 Mary Street
Utica, NY 13501
315-724-6907 / fax 315-798-8818

**Case Management – Non Medicaid**
The Neighborhood Center, Inc
615 Mary Street
Utica, NY 13501
315-732-2225 / fax 315-733-0078

Mohawk Valley Psychiatric Center ICM – Non Medicaid
1400 Noyes At York
Utica, NY 13502
315-797-6800
**Oneida County** (Continued)

**Residential Treatment Facility**  
House of Good Shepard  
1550 Champlin Avenue  
Utica, NY 13502  
General #: 315-235-7681  
Direct Line: 315-235-7680  
Fax: 315-235-7689  
Trista Corsino, Assistant Director, RTF Services  
tristac@hgs-utica.com

**Transition Services**  
Adult SPOA Coordinator  
Carole Flinn  
Oneida County Dept. of Mental Health  
120 Airline Street, Suite 200  
Oriskany, NY 13424  
315-798-5439 / fax 315-768-3670  
Carole.flinn@omh.ny.gov

**Community Resources**  
FTNYS Chapter (See Central Region Chapters)

Kids Oneida  
310 Main Street  
Utica, NY 13501  
315-792-9039 / fax 315-792-9578  
Lynn Stevens, Family Support Coordinator

Utica Safe Schools/Healthy Students Partnership, Inc  
Utica School District  
115 Mohawk Street  
Utica, NY 13501  
315-792-2205

ADHD & Autism Psychological Services & Advocacy  
Aspire Behavioral Health Solutions  
587 Main Street, Suite 108  
New York Mills, NY 13417  
315-732-3431  
Contact: Angela Verenich x209
Onondaga County

**Director of Community Services for OMH**
Lisa Alford, Adult & Long Care Services (ALTCS)
Onondaga County Dept. of Mental Health
421 Montgomery Street, 15th Floor
Syracuse, NY 13202
315-435-3355 / fax 315-435-3279
lisaalford@ongov.net

Jennifer Parmalee, Deputy Commissioner Child & Family Services
Onondaga County Dept. of Mental Health
421 Montgomery Street, 8th Floor
Syracuse, NY 13202
315-435-2884 / fax 315-435-3279
jenniferparmalee@dfa.state.ny.us

**Family Support Program**
Onondaga County Department of Mental Health
Outpatient Clinic (under 18)
618 Madison Street
Syracuse, NY 13210
315-435-7707

Circare (Formerly Onondaga Case Management Services, Inc) *Effective 9-12-16*
Family Support Services
620 Erie Boulevard West, Suite 302
Syracuse NY 13204
315-472-7363 / fax 315-472-0084

Family Tapestry
Cathy Munson
315-559-2174

Services:
- The Parent Initiative - "A group for parents of children with mental and developmental disorders that provides family peer support and advocacy."
- HOPE Youth Group - "Helping Open People's Eyes." - "A group for youth by youth between the ages of 14 and 24 who are looking for support in living with their mental health challenges."

**SPOA/Access Coordinator**
Nancy Kuss
Onondaga County Mental Health
421 Montgomery Street, 15th Floor
Syracuse, NY 13202
315-435-3739 / fax 315-435-3279
Nancy.kuss@dfa.state.ny.us

**Mental Health Services**
Onondaga County Mental Health Services
421 Montgomery Street, 10th Floor
Syracuse, NY 13202
315-435-3355 / fax 315-435-3279

St. Joseph's Hospital Children's Outpatient Clinic
742 James Street
Syracuse, NY 13203
315-703-2800
Onondaga County (continued)

Hutchings CYS Clinic
650 Madison Street
Syracuse, NY 13210
315-426-7741

Arise Child and Family Services
635 James Street
Syracuse, NY 13203
315-472-3171 / fax 315-472-9252

SUNY Upstate Medical University
Outpatient Psychiatry Clinic
713 Harrison Street
Syracuse, NY 13210
315-464-9093

Liberty Resources, Inc.
The Brownell Center for Behavioral Health
1045 James Street
Syracuse, NY 13203
315-472-4471

Franziska Racker Centers, Inc.
3226 Wilkens Road
Ithaca, NY 14850
607-272-5891 / fax 607-272-0188

Case Management – Non Medicaid
Circare (Formerly Onondaga Case Management Services, Inc) Effective 9-12-16
620 Erie Boulevard West, Suite 302
Syracuse NY 13204
315-472-7363 / fax 315-472-0084
Website: www.cir.care

Home and Community Based Waiver Programs
Hillside Family of Services
HCBS Waiver Program
Hillside Children’s Center
215 Wyoming Street
Syracuse, NY 13204
315-703-8700
Elaine Conway, Parent Advocate, Hillside Waiver Program 315-751-0232 econway@hillside.com

Liberty Resources, Inc
HCBS Waiver Program
1065 James Street
Syracuse, NY 13203
315-425-1004/ fax 315-479-7884
Onondaga County (continued)

Community Residence - Regional Resources

Toomey Residential & Community Services Inc
Catholic Charities of Onondaga County
1654 West Onondaga Street
Syracuse NY 13204
315-424-1845 / fax 315-242-7567

Residential Treatment Facility - Regional Resources

Psychiatric Emergency Rooms/Comprehensive Psychiatric Evaluation Program (CPEP)
St. Joseph’s Hospital CPEP Article 28
301 Prospect Avenue
Syracuse NY 13203
315-726-8133

Legal Services
Legal Services of Central New York, Inc
472 South Salina Street, Suite 300
Syracuse, New York 13202
315-475-3127 / TTY 315-475-3120, Toll Free 866-475-9967 / TTY toll free 866-475-3120

Partial Hospitalization
Centre Syracuse, LLC
Eating Disorders Program
3300 James Street
Syracuse, NY 13206
315-671-2202/ fax 315-671-2203

Community Resources
FTNYS Chapter (See Central Region Chapters)

Additional Resources

⇒ Onondaga Mental Health Services
  421 Montgomery Street, 10th Floor
  Syracuse, NY 13202
  315-435-3355 / fax 315-435-3279
  Website: www.ocdmh.ongov.net or www.onondaga.ny.networkofcare.org

⇒ Mental Health Association of Onondaga County
  6520 Basile Rowe
  East Syracuse, NY 13057
  315-445-5606/ fax 315-251-2218

⇒ Family Tapestry Inc
  Parent Initiative (Parent Support Group)
  Cathy Munson
  315-559-2174
  Services: Support for parents of children with mental & developmental disorders, transition age youth 14-24

⇒ Arise Educational Advocate
  315-671-2926

⇒ Central Square: ASK (Assistants Support and Knowledge)
  Jasmine Goldstein
  315-668-7342 Daun@progressiveimaging.com
Onondaga County (continued)

- PASE (Parents Advocating Special Education)
  Lisa Larioni, 315-699-5879
  Services: Local chapter in North Syracuse School District. Is part of a national organization and is open to parents in all districts.

- Special Needs Advocacy/Parent Support Group (SNAOS) – Westhill
  Sheree Burke, 315-488-4026 sburke1@twcny.rr.com
  Services: Provides forum to share concerns and information between parents and Special Education

- ADD/ADHD Parent & Educator Support Group
  Meets 5-6 times/year as an informal, facilitated discussion group where parents and teachers can share concerns and share/brainstorm strategies that work. Location: Cicero Elementary, 5:30-7:00 PM, Lois Exner, 315-458-1224 luminalois@hotmail.com

- ADHD & Autism Psychological services & Advocacy
  Aspire Behavioral Health Solutions
  1065 James Street, Suite 210
  Syracuse, NY 13203
  315-732-3431

- Asperger Syndrome Support Group
  BG Downing at Enable
  315-445-7591 x237 edowning@enable1.org

- Autism, P.D.D., and related disorders
  Mary Harrington 315-637-4438
  Ida Leigh Davis 315-457-7937 davlarida3@cs.com

- Grandparent Support Group
  Contact EFR 315-478-1462 x336
  Services: For Grandparents raising grandchildren w/ developmental disabilities.

- PACER’s Grandparents Support Group
  Jane Johnson 952-838-1318 Website: www.PACER.org
  Services: A telephone support network for grandparents.

- Tourette Syndrome Association of CNY
  1204 Lancaster Ave.
  Syracuse, NY 13210
  Pat Atkinson 315-472-5750

- NAMI – Promise
  917 Avery Ave.
  Syracuse, NY 13204
  nami-promise@accucom.net  Website: www.nami-promise.org
  Services: Self-help organization for families and friends of people who suffer from serious and persistent psychiatric illness. NAMI Support and Sharing Meeting – 3rd Tuesday of every month at Temple Society of Concord, 910 Madison St., Syracuse (in the University section) call 315-487-2085 for more information, facilitated support and information

- Hutchings Psychiatric Center, Syracuse
  David Donaghy 315-426-7680
  Services: Family Night Dinners, Common Sense Parenting Series, Family Handbook Library Consultations
Onondaga County (continued)

→ Ophelia Place
   207 Tulip Street
   Liverpool, NY 13088
   315-451-5544
   Services: Support for young people with eating disorders

→ Exceptional Family Resources
   1065 James St, Suite 220
   Syracuse, NY 13203
   315-478-1462

→ Liberty Resources
   1045 James Street
   Syracuse, NY 13210
   315-425-1004

Education for Families

- NAMI Education and Information meeting – 1st Tuesday of the month at Temple Society of Concord, 910 Madison St., Syracuse (in University section), call 315-487-2085 for information; topics vary and group does not meet every month

- Family-to-Family 12-week Education Course, sponsored by NAMI; call 315-487-2085 for information about start date for next course

- Hutchings Psychiatric Center monthly half-day information series on various aspects of mental illness, call Len Phillips for more information 315-426-6804

Transition Services

Adult SPOA Coordinator
Jan Moag
Circare (Formerly Onondaga Case Management Services, Inc) Effective 9-12-16
620 Erie Boulevard West, Suite 302
Syracuse NY 13204
315-472-7363 / fax 315-472-0084
jmoag@ocmsinc.org

Transition Groups - Parents and Student

AccessCNY, 315-455-7591
Services: Addresses issues around transition from high school to adult life for middle/high school students with special needs and their families (separate groups for students and parents) (Run by vocation rehab councilors)

Transitional Living Services – Family Support and Education Center
Sheila LeGacy and Merry Leonard 315-478-4151
Services: crisis and ongoing supports and advocacy

Support Group for Spouses of persons with mental illness
Joe and Judy Bliss-Ridgway 315-468-9809

Central New York Services
Todd or Joanne 315-478-6610 / Sherry Fuller 315-478-0610
Serves: people with co-occurring disorders of addiction and mental illness
Onondaga County (continued)

St. Joseph’s Hospital
Outpatient Clinic - Rehabilitation and Training program
Mary Beth Williams 315-703-2762
Kathy Ducat-Wilson 315-473-2773

Parent's Guide
www.childcaresolutionscny.org

In an Emergency or Crisis

For assistance in an emergency situation
Dial 911

Contact Community Services
24/7 Crisis Hotline – 315-251-0600

National Suicide Prevention Lifeline
1-800-273-TALK (8255) (press 1 for veterans, 2 for Spanish)

CNY211 – Dial 211
Human Services Information & Referral Service
www.211CNY.com

Domestic Violence, Abuse, and Sexual Assault Resources

National Child Abuse Hotline
1-800-4-A-CHILD (1-800-422-4453)

National Domestic Violence Hotline
1-800-799-SAFE (7233)
1-800-787-3224 (hearing impaired line)

Contact Community Services
24/7 Crisis Hotline – 315-251-0600

National Sexual Assault Hotline
1-800-656-HOPE (4763)

RAINN (Rape, Abuse & Incest National Network)
1-800-656-HOPE (4763)
www.rainn.org

Spanish Action League (La Liga)
24 hr. Domestic Violence Hotline
315-410-0945

Vera House (24 Hour Crisis & Support Line)
315-425-0818

Mental Health Treatment
Veteran’s Administration Hospital
315-425-4400
http://www.mentalhealth.va.gov
Onondaga County (continued)

Treatment Resources

Substance Abuse Treatment

Adult Rehabilitation Center
The Salvation Army of Onondaga County
2433 Erie Blvd East, Syracuse, NY
315-445-0520

Provides a residential facility and substance abuse rehabilitation program for adults with substance abuse issues in Onondaga County. As part of their program, these individuals receive meals, shelter and medical care, and they engage in work therapy. Residents may be referred or be remanded by the courts.

Commonwealth Place
Crouse – Chemical Dependency Treatment Services
410 South Crouse Avenue
Syracuse, NY
315-434-2470

A short-term inpatient treatment program for alcohol and/or drug dependent adult men and women. Provides individual, group, and family counseling and includes a full range of activities, therapy, and daily 12-step meetings. Vocational rehabilitation; HIV education, counseling, testing, and acupuncture detoxification therapy are available to program participants. Stays range from 14 to 35 days.

SAMSHA’s National Helpline provides free, 24-hour information and referral assistance to local treatment facilities, support groups, and community-based organizations.
1-800-662-HELP (4357) and http://findtreatment.SAMHSA.gov

National Council for Behavioral Health can assist you in finding a local provider of behavioral health services and support. www.theNationalCouncil.org (click on “Find a Provider”)

Mental Health Treatment

ARISE Outpatient Mental Health Clinic 315-472-3171
Brownell Center for Behavioral Health 315-472-4471
Child & Adult Psychiatric Outpatient (SUNY Upstate Medical University) 315-464-5540

Comprehensive Psychiatric Emergency Room 315-448-6555
Hutchings Psychiatric Center 315-426-3600
Hutchings Washington St. Clinic 315-426-5900
Mental Health Outreach Services (Rescue Mission) 315-472-6251
Onondaga Case Management Services (OCMS) 315-472-7363
Onondaga County Dept. of Mental Health 315-435-7707
Syracuse Community Health Center- Outpatient MH Services 315-476-7921
St. Joseph's Hospital Outpatient Mental Health Clinic 315-703-2700
Syracuse Behavioral Health 315-471-1564
Syracuse Couple and Family Therapy Center  315-443-3023
Syracuse University Psychological Services Center  315-443-5555
VA Behavioral Health Outpatient Clinic  315-425-4400 ext 53463

**Peer Support Services**

Family Tapestry – Parent and Caregiver Support
315-472-7363, ext. 276
[http://www.oncaresoc.org](http://www.oncaresoc.org)

OCMS Peer Services
315-472-7363, ext. 248
[www.ocmsinc.org](http://www.ocmsinc.org)

Hope Connections
315-362-7629
[www.ccoc.us](http://www.ccoc.us)

Hutchings Psychiatric Center Peer Support Services
315-426-4003

Hutchings Psychiatric Center Sunrise Recovery Center
315-426-5900

SAMHSA’s National Helpline provides free, 24-hour information and referral assistance to local treatment facilities, support groups, and community-based organizations.

National Alliance on Mental Illness (NAMI) Information HelpLine provides information and referral reserices. 1-800-950-NAMI (6264)

National Council for Behavioral Health can assist you in finding a local provider of behavioral health services and support. [www.thenationalcouncil.org](http://www.thenationalcouncil.org) (click on “Find a Provider”)

**Children & Youth Resources**

**Emergency and Referral Services**

National Runaway Safeline
1-800-621-4000

Access Team: 315-463-1100
Probation Department: 315-435-2321
Missing/Runaway Children Website: [www.ongov.net/cfs/juvenilejustice.html](http://www.ongov.net/cfs/juvenilejustice.html)

**Children and Youth Mental Health Services**

Residential Treatment Services
Elmcrest Children’s Center
Mather Street Children’s Community Residence
Toomey Residential & Community Services (TRACS)
Onondaga County (continued)

Resources for Special Populations
Gay, Lesbian, Bisexual, Transgender Support Resources

GLBT National Help Center
1-888-843-4564
www.glnh.org

GLBT National Youth Talkline
1-800-246-PRIDE (1-800-246-7743)
www.glnh.org/talkline

Trevor Project Crisis Line – LGBTQ Youth
1-866-4-U-TREVOR (488-7386)
www.theTrevorProject.org

MESA Commons
Liberty Resources
1045 James Street, Syracuse, NY
315-479-7884

Provides permanent housing to families in which at least one of the family members is living with HIV/AIDS. Comprised of two and three bedroom townhouse units. Provides a sober and drug free housing environment with linkages to treatment and 12 step meetings. Provides limited case management.

Self-Help Resources and Groups

Alcoholics Anonymous
www.aa.org/pages/en_US/find-aa-resources

National Domestic Violence Hotline
www.al-anon.alateen.org/local-meetings

National Domestic Violence Hotline
www.draonline.org

Narcotics Anonymous
1-888-GET-HOPE (438-4763) (Hopeline)
www.na.org/meetingsearch

Nar-Anon Family Groups
www.nar-anon.org/find-a-group

Other Resources

Free and confidential information and referral, available 24/7, for help with food, housing, employment, health care, counseling and more – Dial 211

Homeowners HOPE Hotline provides free comprehensive financial education and confidential foreclosure prevention counseling 24/7. 1-888-995-HOPE (4673)
**Oswego County**

**Director of Community Services for OMH**  
Nicole Kolmsee  
Oswego County Community Services  
100 Spring Street  
Mexico, NY 13114  
315-963-5262 / fax 315-963-5530  
nkolmsee@oswegocounty.com

**Family Support Program**  
Catholic Charities of Oswego County  
Family Support Services Program  
365 West First Street  
Fulton, NY 13069  
315-589-3980 /fax 315-593-8440

**SPOA Coordinator**  
Jill Gutelius  
Oswego County Community Services  
100 Spring Street  
Mexico, NY 13114  
315-963-5262 / fax 315-963-5530  
childspoa@oswegocounty.org

**Mental Health Clinic**  
Oswego Hospital Mental Health Division - Article 28  
74 Bunner Street  
Oswego NY 13126  
315-343-8162 / fax 315-349-5785

**Day Treatment Program** - Not available in this county

**Case Management** - Non Medicaid  
Oswego Hospital Mental Health Division – Article 28  
74 Bunner Street  
Oswego NY 13126  
315-343-8162 / fax 315-349-5785

**Home and Community Base Services**  
Hillside Children’s Center  
HCBS Waiver Program  
215 Wyoming Street  
Syracuse, NY 13204  
315-703-8700  
Elaine Conway, econway@hillside.com

**Community Residence** - Regional Resources

**Residential Treatment Facility** - Regional Resources

**Psychiatric Emergency Rooms/Comprehensive Psychiatric Evaluation Program (CPEP)**  
Not available in this county
**Oswego County** (continued)

**Legal Services**
Legal Services of Central New York, Inc.
472 South Salina Street, Suite 300
Syracuse, New York 13202

**Additional Resources**
- **Parents of Special Children**
  2-C Tower Drive
  Fulton, NY 13069
  315-598-7672

- **The Light – Oswego Hospital Mental Health Clinic**
  74 Brunner Street
  Oswego NY 13126
  Barbara Moore 315-343-8162
  Services: Families offer mutual support and educational opportunities

- **Parents Support Group (Oswego)**
  104 West Utica Street
  Oswego NY 13126
  Sabine Ingerson, 315-342-4088
  Services: Support group for parents of children w/ disabilities. Meets monthly

- **UPWARD- Uplifting Parents (of children) with Autism and Related Disorders**
  Kelly Whalen 315-343-0018
  Services: Provide information, support and advocacy services, monthly meetings @ 6:30 on 2nd Mon. alternating between Alliance Church in Fulton and ARISE in Oswego.

- **Teen Group – Arise**
  Sabine Ingerson, 315-342-4088

- **TBI – Traumatic Brain Injury - ARISE**
  Diane 315-342-4088

- **Autism Support Groups**
  ARISE - Central Square
  Janette Sawyer, 315-668-8387
  ARISE - Mexico Group
  Sabine Ingerson, 315-342-4088

**Community Resources**
FTNYS Chapter (See Central Region Chapters)

**Transition Services**
Adult SPOA Coordinator
Nathan Barron
100 Spring St
Mexico, NY 13114
315-349-3545 / Fax 315-349-3216
Nathan.barron@oswegocounty.com

**Parent’s Guide**
Otsego County

Director of Community Services for OMH
Susan Matt
Otsego County Community Services
242 Main Street
Oneonta, NY 13820
607-433-2343 / fax 607-547-1618
Matts@otsegocounty.com

Family Support Program
Family Resource Network
Michelle Zuk, Executive Director
46 Oneida Street
Oneonta, NY 13820
607-432-0001
Executivedirector@familyrn.org or mzuk@familyrn.org
Website: www.familyrn.org

SPOA Coordinator
Lorraine Bosma
Otsego County Community Services
140 County Highway 33W
Oneonta, NY 13820
607-547-1621 / fax 607-547-1618
bosmal@otsegocounty.com

CCSI Coordinator
Michelle Zuk
Family Resource Network
46 Oneida Street
Oneonta, NY 13820
607-432-0001
mzuk@familyrn.org

Mental Health Clinic
Otsego County Community Services
242 Main Street
Oneonta, NY 13820
607-433-2343 / fax 607-547-1618

Bassett Healthcare – Article 28
Bassett Healthcare Outpatient Clinic
One Atwell Road
Building #2, 2nd and 3rd Floors
Cooperstown, NY 13326-1394
607-547-3500 / fax 607-547-3006

Day Treatment Program Not available in this county

Case Management – Non Medicaid
Otsego County Community Services
242 Main Street
Oneonta, NY 13820
607-433-2343 / fax 607-547-1618
Otsego County (continued)

Home and Community Base Waiver
MHA in Ulster County
5546 State Highway 7
Oneonta, NY 13820
607-433-0700 / Fax 607-432-3814

Community Residence - Regional Resources

Residential Treatment Facility - Regional Resources

Psychiatric Emergency Rooms/Comprehensive Psychiatric Evaluation Program (CPEP)
Bassett Healthcare
Article 28
One Atwell Road
Cooperstown, NY 13326
877-369-6699

Legal Services
Mental Hygiene Legal Services
28 Hill Street, Suite 314
Oneonta, NY 13820
607-432-2980 / fax 607-432-3371

Additional Resources
Parent Group Meeting Series
OFO, Inc. Child Development Program / Head Start
3 West Broadway
Oneonta, NY 13820
607-432-0629
Services: sessions designed for parents around personal growth, parenting skills, problem solving, sharing, films, discussion, resources.

Community Resources
FTNYS Chapter (See Central Region Chapters)

Transition Services
Adult SPOA Coordinator
Lorraine Bosma
Otsego County Community Services
140 County Highway 33W
Oneonta, NY 13820
607-547-1621 / fax 607-547-1618
bosmal@otsegocounty.com

Parent’s Guide
St. Lawrence County

**Director of Community Services for OMH**
Jay Ulrich, DCS
St. Lawrence Community Services
80 State Highway 310, Suite 1
Canton, NY 13617-1493
315-386-2167/fax 315-386-2435
Julrich@stlawco.org

**SPOA/CCSI Coordinator**
Lindsay Newvine
St Lawrence County Mental Health Services
206 Ford Street, Suite 105
Ogdensburg, NY 13669
315-265-6190 / fax 315-229-3871
lnewvine@stlawco.org

**Clinic**
St. Lawrence County Mental Health Clinic
80 State Highway 310, Suite 1
Canton, NY 13617
315-265-6190

St. Lawrence Psychiatric Center
C&Y Outpatient Clinic
1 Chimney Point Drive
Ogdensburg, NY 13669
315-393-3000

**Day Treatment**
St. Lawrence Psychiatric Center
1 Chimney Point Drive
Ogdensburg, NY 13669
315-393-3000

**Supportive Case Management – Non Medicaid**
Transitional Living Services of Northern New York (formerly North Country TLS)
482 Black River Parkway (mailing) 482 City Center Drive (actual location)
Watertown, NY 13601
315-782-1777 /fax 315-785-8628 / Website: [www.tlsnny.com](http://www.tlsnny.com)

**Home and Community Based Waiver**
Transitional Living Services of Northern New York (formerly North Country TLS)
482 Black River Parkway (mailing) 482 City Center Drive (actual location)
Watertown, NY 13601
Maureen P. Cean, Interim Acting Executive Director
315-782-1777 x 1020 / fax 315-785-8628 / Website: [www.tlsnny.com](http://www.tlsnny.com)

**Psychiatric Hospital**
St. Lawrence Psychiatric Center - C&Y Outpatient Clinic
1 Chimney Point Drive
Ogdensburg, NY 13669
315-393-3000

Samaritan Medical Center
830 Washington Street
Watertown, NY 13601
315-785-5768 / fax 315-785-5761

---

47
St. Lawrence County (continued)

Transition Services
Adult SPOA Coordinator
Lindsay Newvine
St Lawrence County Mental Health Services
206 Ford Street, Suite 105
Ogdensburg, NY 13669
315-265-6190 / fax 315-229-3871
lnewvine@stlawco.org

Community Resources
FTNYS Chapter (See Central Region Chapters)
Central Region Chapters
CNY Family Support

Families Together
888-326-8644 Toll-Free Information Referral Line
info@ftnys.org

Adirondack Region
Representing:
Clinton, Essex, Franklin, Hamilton, Warren, Washington Counties
Families First in Essex County, PO Box 565, Elizabethtown, NY 12932
Contact: Buffy Marcel 518.359.9066
www.familiesfirstinessexcounty.org  Website: www.familiesfirstinessexcounty.org

Families Together in the Northeastern Region
22 US Oval, Suite 100, Plattsburgh, NY 12903
Contact: Erica Leonard, Program Director, 518-561-1767
eleonard@bhsn.org  Website: www.bhsn.org/fit.php

Central Region
Representing:
Cayuga, Cortland, Herkimer, Madison, Onondaga, Oneida, Oswego Counties
Family Support in Central New York, 120 Airline Street, Suite 200, Oriskany, NY 13424
Contact: Elaine Angwin 866-580-1672  eangwin@ocgov.net

North Central/North Country Region
Representing:
Jefferson, Lewis, St. Lawrence Counties
NRCIL, 7632 N. State Street, Lowville, NY 13367
Contact: Cathie Wooledge 315-376-8696  cathiew@nrcil.net
www.ftnc.org or www.nrcil.net

Southern Tier Region
Representing:
Broome, Chenango, Delaware, Otsego Counties
The Family Resource Network, Inc., 46 Oneida Street, Oneonta, NY 13820
Contact: Michelle Zuk, 607-432-0001 or 800-305-8814  executivedirector@familyrn.org
Website: www.familyrn.org

Capital Region
Representing:
Fulton, Montgomery, Saratoga, Schenectady, Albany, Rensselaer, Schoharie, Greene, Columbia Counties
737 Madison Avenue, Albany, NY 12208
518.432.0333
Website: www.ftnys.org (http://www.ftnys.org)
<table>
<thead>
<tr>
<th>Health Home</th>
<th>Counties Designated to Serve Children</th>
<th>Designation Status to Serve Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adirondack Health Institute, Inc.</td>
<td>Clinton, Essex, Franklin, Hamilton, St. Lawrence, Warren, Washington</td>
<td>Designated to Serve Children as of December 5, 2016</td>
</tr>
<tr>
<td>Central New York Health Home Network (CNYHHN Inc.)</td>
<td>Albany, Rensselaer, Schenectady, Cayuga, Herkimer, Jefferson, Lewis, Madison, Oneida, St. Lawrence</td>
<td>Readiness Activities Continuing, Not Authorized to Operate as of December 5, 2016</td>
</tr>
<tr>
<td>Collaborative for Children and Families</td>
<td>Bronx, Brooklyn, Manhattan, Nassau, Queens, Staten Island, Suffolk, Westchester</td>
<td>Designated to Serve Children as of December 5, 2016</td>
</tr>
<tr>
<td>Coordinated Behavioral Care, Inc. dba Pathways to Wellness Network LLC</td>
<td>Bronx, Brooklyn, Manhattan, Queens, Staten Island</td>
<td>Designated to Serve Children as of December 5, 2016</td>
</tr>
<tr>
<td>Hudson River HealthCare, Inc. dba Community Health Care Collaborative</td>
<td>Columbia, Dutchess, Greene, Orange, Putnam, Rockland, Sullivan, Westchester, Nassau, Suffolk</td>
<td>Designated to Serve Children as of December 5, 2016</td>
</tr>
<tr>
<td>Institute for Family Health</td>
<td>Ulster</td>
<td>Readiness Activities Continuing, Not Authorized to Operate as of December 5, 2016</td>
</tr>
<tr>
<td>Kaleida Health-Women and Children’s Hospital of Buffalo</td>
<td>Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming</td>
<td>Readiness Activities Continuing, Not Authorized to Operate as of December 5, 2016</td>
</tr>
<tr>
<td>Health Home</td>
<td>Counties Designated to Serve Children</td>
<td>Designation Status to Serve Children</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>--------------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Montefiore Medical Center dba Bronx Accountable Healthcare</td>
<td>Bronx</td>
<td>Designated to Serve Children as of December 5, 2016</td>
</tr>
<tr>
<td>Niagara Falls Memorial Medical Center</td>
<td>Niagara</td>
<td>Designated to Serve Children as of December 5, 2016</td>
</tr>
<tr>
<td>North Shore LIJ Health Home</td>
<td>Queens, Nassau, Suffolk</td>
<td>Readiness Activities Continuing, Not Authorized to Operate as of December 5, 2016</td>
</tr>
<tr>
<td>Mount Sinai Health Home Serving Children</td>
<td>Bronx, Brooklyn, Manhattan, Queens, Staten Island</td>
<td>Readiness Activities Continuing, Not Authorized to Operate as of December 5, 2016</td>
</tr>
<tr>
<td>St. Mary’s Healthcare</td>
<td>Fulton, Montgomery</td>
<td>Designated to Serve Children as of December 5, 2016</td>
</tr>
</tbody>
</table>
CNY Regional Interagency Technical Assistance Team
Membership 2016-2017

ARISE, Inc.
Lisa Finnert: lcoggi@ariseinc.org
Erin Finster: efinster@ariseinc.org
Mike Mazzaroppi: mmazzaroppi@ariseinc.org
Alyssa Militello: amilitelo@ariseinc.org

Families Together in NYS Inc. (Parent Advisors, with OMH)
Susan Lewis: susan.lewis@omh.ny.gov
Kathleen Liedka: kathleen.liedka@omh.ny.gov

Learning Disabilities Association of CNY
Dianne Pennings: dpennings@ldacny.org

Mid State Early Childhood Direction Center
Maria Gill: mkgill@syr.edu

NYS Department of Health
Maria Macpherson: maria.macpherson@health.ny.gov
Cheryl D. Geiler: Cheryl.geiler@health.ny.gov

NYS Education Department
ACCES-VR
Kathleen Joyce: Kathleen.Joyce@nysed.gov

NYS Office of Alcoholism and Substance Abuse Services
Thomas Davis: thomas.davis@oasas.ny.gov

NYS Office of Children and Family Services
Child Welfare:
Sara Simon: Sara.Simon@ocfs.ny.gov
Judy Sanders: Judy.Sanders@ocfs.ny.gov
Juvenile Justice
Marcie Drew: Marcie.Drew@ocfs.ny.gov
Audit and Quality Control
Regina Lowe-Hall: Regina.Lowe-Hall@ocfs.ny.gov

NYS Office of Mental Health
Glady Smith: glady.smith@omh.ny.gov
Nicole Hall: nicole.hall@omh.ny.gov

NYS Office for People with Developmental Disabilities
Beth Astramskas: Beth.Astramskas@opwdd.ny.gov
Sarah Fredericks: Sarah.L.Fredericks@opwdd.ny.gov
John Lenhart: John.Lenhart@opwdd.ny.gov

Syracuse University Parent Assistance Center
Amy Zogby: aezeogby@syr.edu
Kristine O'Brien: kpoprien@syr.edu
Shana Lewis: selewis@syr.edu

Youth Power!
Vacant

Volunteers
Donna Cashman (DOH - retired): dmcashman05@yahoo.com
Denise Dyer (OCFS - retired): dendyer@juno.com
Reggie DeMola (OPWDD - retired) rademola@gmail.com
Katie Rushlo (former regional youth representative)
katierushlo1990@yahoo.com

Volunteers
Donna Cashman (DOH - retired): dmcashman05@yahoo.com
Denise Dyer (OCFS - retired): dendyer@juno.com
Reggie DeMola (OPWDD - retired) rademola@gmail.com
Katie Rushlo (former regional youth representative)
katierushlo1990@yahoo.com
Even Mild Mental Health Problems In Children Can Cause Trouble Later

Mental Illness Afflicts Many Juveniles in Jail

Parents’ barriers to using school psychology services for their child’s mental health problems

New Statewide Guidelines Aim to Accommodate and Protect Transgender Students

Mindfulness as effective as pills for treating recurrent depression

Mindfulness-based cognitive therapy may be as good as pills at stopping people relapsing after recovering from major bouts of depression, according to a study. Mindfulness-based cognitive therapy (MBCT) was developed from mindfulness techniques, which encourage individuals to pay more attention to the present moment, combined with cognitive behaviour therapy (CBT), specifically to try to help people who have recurring depression. It teaches people to recognize that negative thoughts and feelings will return, but that they can disengage from them. Rather than constantly worrying about them, people can become aware of them, understand them and accept them, and avoid being dragged down into a spiral leading back to depression.

Using Brain Science to Boost Social and Emotional Skills

University of Minnesota Extension: This issue brief covers recent research on learning and the brain, and its implications for youth development practice. Through understanding and capitalizing on the importance of the social context of learning, teaching youth to focus through single-tasking, tapping in to the power of mindfulness meditation, and providing opportunities for youth to practice and develop willpower, those working with youth have the ability to teach important social and emotional learning (SEL) skills that help young people thrive.

Social Media, Promoting Mental Health, Decreasing Stigma

Social Media Is Changing How College Students Deal With Mental Health, For Better Or Worse
http://www.huffingtonpost.com/entry/social-media-college-mental-health_55ae6649e4b08f57d5d28845

Let’s get teens talking!

One in five teens lives with a mental health condition, yet less than ½ get help. Mental health remains a taboo topic for many so NAMI, with support from SAMHSA, developed a project designed to get teens talking. The project, Say It Out Loud, consists of a toolkit that provides everything you need to engage teens in a conversation about mental health. It includes a short film with the ten common warning signs and three youth sharing their stories, a guide on how to conduct a successful discussion with teens, fact sheets to share with participants and more.
New York City to Teens: TXT ME with Mental Health Worries
An article by NPR reports that New York City is piloting a program in 10 public high schools called NYC Teen Text. NYC Teen Text is a crisis service that allows teens to get connected to counselors using text messaging.
http://www.npr.org/sections/health-shots/2015/03/27/395777733/new-york-city-to-teens-txt-me-with-mental-health-worries

Mental health and African Americans: Breaking the tradition of silence

What's the Worst Part of Depression? These Twitter Users Are Speaking Up. UpWorthy.com
Like most mental illness, depression is widely misunderstood by those who don't live with it.

The Do's and Don'ts of Effective Messaging
This tip sheet provides general guidance on designing and delivering consistent and effective substance abuse prevention messages

National Depression Screening Day kits from Screening for Mental Health, Inc. - This information may be of interest although it is focused on National Depression Screening Day rather than universal screening.

The kits include:
- Promotional items -- you choose between mood rings with decoder keys or stress balls
- A guide that includes everything you need for a successful event
- Screening forms
- Educational materials about common mental health conditions
- Wellness flyers
- Posters
- Clinician materials
- Year round access to our Downloadable Resource Center, which includes promotional materials (emails, blog posts, posters), and education and clinician material

We also offer kits specifically for organizations who serve service members, veterans, and their families. These kits include resources targeted toward the unique needs of this population.

In addition, we offer online screening programs that allow you to offer your community free and anonymous screenings. The mobile-friendly screenings integrate seamlessly into your existing website, allow for custom welcome messaging as well as provide resources on the results page. We also offer cost-effective combination packages that enable you to offer the online screenings and host in-person events.

To learn more, visit our online shop. If you have questions, feel free to call us at 781-239-0071 or email Community@MentalHealthScreening.org

Integrating Mental Health

New learning module on partnering behavioral health & child welfare
Big time props to Network faithful Rich Weisgal for his work with the California Institute for Behavioral Health Solutions (CIBHS) in developing an E-Learning Module titled “Foundations of Behavioral Health: Partnering to Serve The Mental Health Needs of Children in Child Welfare.”
Integrating Medical/Mental Health Care Benefits for Kids & Teens
By Rick Nauert PhD  Psych Central
New research supports the belief that for children and teens, care for mental health problems and substance use problems is best delivered within a primary care setting.

Ohio AAP Launches Building Mental Wellness Learning Modules
Online training offers participants practical tools, convenient option for earning CME credits
Primary care clinicians are often the de facto source of care for children and adolescents with emotional, developmental, or behavioral issues. We know with appropriate identification, evaluation and treatment, children and adolescents living with mental illness can achieve success in school, in work and in family life. However, identification of these challenges and access to care for the affected families is often complex and a large majority of these children fail to be identified or lack access to treatment or supports. Consider these statistics:
• Approximately 21% -- 1 out of every 5 -- U.S. children and adolescents meet diagnostic criteria for a mental health or substance abuse disorder with impaired functioning.
• An estimated $247 billion is spent each year on childhood mental disorders.
• Yet only about 20% of children receive needed services.

The Ohio AAP has developed the Building Mental Wellness learning modules to help primary care clinicians – and anyone who provides care for children – develop the breadth and depth of clinical skills necessary to confidently provide family-centered, coordinated care to these children and families within the medical home. The information and tools provided in each of the 11 modules can be quickly implemented to immediately help patients and their families. In addition, upon completion of each module (approximately 30-80 minutes in length), clinicians will receive FREE CME credit.

To learn more about the Building Mental Wellness training modules, visit: http://ohioaap.org/BMWModuleRegistration or contact Sean O’Hanlon, Project Manager at sohanlon@ohioaap.org or (614) 846-6258.

Trauma

How the Legacy of Slavery Affects the Mental Health of Black Americans Today, TheConversation.com

The Effects of Domestic Violence on Unborn Children, ACEsConnection.com
ACEs Connection member Anita Kulick discusses a Michigan State University study that was the first to draw a link between abuse of pregnant women and behaviors exhibited by their children within the first year of life.

Mandela, I’m Not: The Taxing Life of a Mother Coping With Trauma
Related Prevention Efforts

Teen pregnancy prevention up close and personal
The HHS Office of Adolescent Health (OAH) announced the release of two new video series that reflect on what works for teen pregnancy prevention (TPP) and the impact of TPP programs on the lives of adolescents across the United States.

OAH Grantees: Changing Adolescents’ Lives
The first video series provides a personal look at TPP programs in local communities. The initial video features Sé tú mismo (Be Yourself), a positive youth development program for Latino youth in Washington, DC and Montgomery County, Maryland. Hear from the teens themselves about the difference the program has made for them, including one who said that joining the program was “the greatest moment” in her life! Learn more about the national evidence-based Teen Pregnancy Prevention program. Watch grantees work in their communities and see experts answer FAQs about teen pregnancy and teen pregnancy prevention program. More information can be found http://www.hhs.gov/ash/oah/resources-and-publications/multimedia/video_tpp.html

Four Your Information

Two Surveys Are Recruiting Participants, Including Students, Other Youth, and Professionals
The Temple University Collaborative on Community Inclusion of Individuals with Psychiatric Disabilities is seeking to learn more about how to support students with mental health issues to help them succeed in school. “Students who enroll in the study may have a chance to work with someone who will help them to set goals related to their education, relationships, mental health and campus life, and receive encouragement and support to achieve their goals,” the researchers say. For more information, click here, contact kpizz@temple.edu or go directly to the survey by clicking here.

The second survey, by the Copeland Center (https://copelandcenter.com/), involves seeking the opinions of youth between the ages of 14 and 30 for a proposed youth documentary "to be used nationally for the advancement and expansion of wellness strategies." For the survey, which will be open until August 31, 2015, click here. For more information, write Letty Elenes at lelenes25@gmail.com.

School Mental Health Professional Survey
School Mental Health Professionals (e.g. school counselors, school psychologists, school social workers, school nurses and others) are invited to take an anonymous survey about inter-professional collaboration between school mental health clinicians and pediatric primary care providers. Participation involves answering questions about current practices, comfort in collaborating with pediatric primary care providers, training needs, and beliefs about inter-professional collaboration. If you participate in this study you will have the option of providing your email address to be entered into a raffle for one of two $50 gift cards. The survey should take approximately 15 minutes to complete. By completing the survey, you are indicating your consent to participate in our study. If questions, please contact Dr. Prema Arora at parora@pace.edu. You can access the survey by visiting this link: http://pace.az1.qualtrics.com/SE/?SiD=SV_3EJPuxiCtDBPMDb
The Central New York Field Office facilitates communication between the counties, agencies, recipients and families in the region and the New York State Office of Mental Health. As part of the Office of Mental Health, the Central New York Field Office provides information and technical assistance to strengthen and develop recovery based mental health services that are accountable, coordinated and evidence-based. The CNY region includes the counties of Broome, Cayuga, Chenango, Clinton, Cortland, Delaware, Essex, Franklin, Fulton, Hamilton, Herkimer, Jefferson, Lewis, Madison, Montgomery, Oneida, Onondaga, Oswego, Otsego and St. Lawrence.

**ADMINISTRATION**

**Linda M. Nelson, Director, 315-426-3946**  
Ms. Nelson provides administrative leadership and coordination of activities conducted within the Central New York Field Office and the Central New York region of the Office of Mental Health. She works with the Directors/Commissioners of Mental Health in their leadership role in the twenty counties and with the Office of Mental Health Central Office to assist with planning, program development, coordination of services and problem resolution.

**Richard King, Deputy Director/Supervisor, Quality Assurance, 315-426-3933**  
Mr. King provides leadership of the Central New York Field Office Standards and Certification Team. He has direct certification responsibility for Broome, Cayuga, Chenango, Delaware, and Otsego counties. He is the Emergency Preparedness Liaison. He represents the Central New York Field Office in the area of co-occurring mental health/substance abuse services.

**Kathy Colella, Administrative Assistant to the Director, 315-426-3931**  
Secretary to the Director of the Central New York Field Office and provides administrative support and coordination to the Central New York Field Office.

**Kaitlyn Covert, Office Assistant 2, 315-426-3993**  
Provides administrative assistance and support to the Central New York Field Office.

**CHILDREN’S SERVICES**

The Children’s Team provides assistance to counties and agencies to ensure a collaborative and comprehensive system of care for children and families and to assist with a Single Point of Access (SPOA) within each county.

**Glady Smith, Director, Children & Family Services, 315-426-3949**  
Ms. Smith provides leadership and coordination for Children and Youth Services within the Central New York Field Office. She provides direct assistance for Children & Youth to counties and agencies in the region. She is the Central New York Field Office’s lead for providing technical assistance related to the implementation of the Single Point of Access (SPOA) committees for Children &Youth and is the liaison for OMH/OMR collaborative initiatives for Children and Youth in the region’s central and southern counties. Ms. Smith is also the Central New York Field Office lead for Suicide Awareness Prevention and Postvention.

**Nicole Hall, Children & Youth Specialist, 315-426-3934**  
Ms. Hall provides direct assistance on children and youth issues in the northern and eastern counties. She is a member of the Central New York Field Office Suicide Prevention Team and is the liaison for OMH/OPWDD collaborative initiatives for Children and Youth.

**Susan Lewis, Parent Advisor, 315-426-3936**  
Ms. Lewis works with Broome, Cayuga, Chenango, Cortland, Delaware, Madison, Onondaga, Oswego, and Otsego counties and Ms. Liedka works with Clinton, Essex, Franklin, Fulton, Hamilton, Herkimer, Jefferson, Lewis, Montgomery, Oneida and St. Lawrence counties to support and strengthen parents' networks, advocacy, education and leadership in the Central New York Field Office’s region.
The fiscal team provides technical assistance to county and agency fiscal staff through close coordination with OMH Central Office fiscal departments (budget, state aid and claims/payment). The managed care team provides technical assistance, including HCBS implementation. The team promotes education and understanding of Value Based Payments (VBP) and participates with regional PPS to assist Mental Health Providers in meeting the goals and objectives of DSRIP projects.

Jill Tibbett, Supervising Budgeting Analyst, 315-426-3932  
e-mail: Jill.Tibbett@omh.ny.gov
Ms. Tibbett provides fiscal leadership within the Central New York Field Office. She is also the lead for Medicaid Managed Care & Cultural Competence for the Central New York Field Office.

Jackie Ferris, Budget Analyst, 315-426-3922  
e-mail: Jacqueline.Ferris@omh.ny.gov
Ms. Ferris is the primary fiscal contact for the counties of Clinton, Essex, Franklin, Fulton, Hamilton, Herkimer, Jefferson, Lewis, Montgomery, Oneida, and St. Lawrence.

Daniel Goff, Senior Budgeting Analyst, 315-426-3935  
e-mail: Daniel.Goff@omh.ny.gov
Mr. Goff is the primary fiscal contact for the counties of Broome, Cayuga, Chenango, Cortland, Delaware, Madison, Onondaga, Oswego and Otsego.

Joseph Simko, Managed Care Program Specialist 315-426-3947  
e-mail: Joseph.Simko@omh.ny.gov
Mr. Simko has primary responsibility for the Mohawk Valley and North County RPC Regions of the Managed Care Program Area.

Laura Zocco, Managed Care Program Specialist, 315-426-3937  
e-mail: Laura.Zocco@omh.ny.gov
Ms. Zocco has primary responsibility over the Southern Tier and shares responsibility of the Central New York RPC Region.

Program specialists are generalists within the Central New York Field Office with broad knowledge of program, fiscal and regulatory issues. They also work closely with the Directors/Commissioners of Mental Health in their county leadership role as well as with agencies, recipients and families.

Duane Hall, Program Specialist, 315-426-3948  
e-mail: Duane.Hall@omh.ny.gov
Mr. Hall is the Team Leader for the counties of Clinton, Essex, Franklin, Fulton, Hamilton, Herkimer, Jefferson, Lewis, Montgomery, Oneida, and St. Lawrence. He is the Central New York Field Office lead for Forensic Services. Mr. Hall leads the Assisted Outpatient Treatment (AOT) and provides technical assistance and coordination of AOT, the Medication Grant Program and Transition Management. He is also the Central New York Field Office lead for psychiatric rehabilitation and PROS.

Sharon Frisbie, Program Specialist, 315-426-3945  
e-mail: Sharon.Frisbie@omh.ny.gov
Ms. Frisbie is the Team Leader for the counties of Broome, Cayuga, Chenango, Cortland, Delaware, Madison, Onondaga, Oswego and Otsego. She is the Central New York Field Office lead for capital projects, housing/residential and adult Single Point of Access (SPOA) in the CNY region. In the absence of Mr. Hall, she provides technical assistance for AOT and Forensic Services.

Jennifer Wolf-Pruner, Mental Health Program Specialist, 315-426-3940  
e-mail: Jennifer.Wolf-Pruner@omh.ny.gov

STANDARDS, CERTIFICATION AND QUALITY IMPROVEMENT
The team provides technical assistance to counties and agencies on regulations and law and reviews new and changing services through the PAR (Prior Approval Review) process. They provide quality assurance services to develop and strengthen mental health services in the region, identifying and sharing models and evidence-based practices and responding to complaints and incidents.

Amy Jayne, Quality Assurance Specialist, 315-426-3941  
e-mail: Amy.Jayne@omh.ny.gov
Ms. Jayne has direct certification responsibilities for Cortland, Essex, Fulton, Hamilton, Herkimer, Montgomery, Oneida and Onondaga counties. She also provides leadership in Lean/Six Sigma activities.

Wanda Hines McGriff, Quality Assurance Specialist, 315-426-3939  
e-mail: Wanda.Hinesmcgriff@omh.ny.gov
Ms. Hines McGriff has direct certification responsibilities for Clinton, Franklin, Jefferson, Lewis, Madison, Onondaga, Oswego and St. Lawrence counties. She provides leadership in Lean/Six Sigma activities, and also provides technical assistance and program reviews in ACT (Assertive Community Treatment).

Carolyn Austin, Quality Assurance Specialist, 315-426-3938  
e-mail: Carolyn.Austin@omh.ny.gov
Ms. Austin has direct certification responsibilities Onondaga County. Ms. Austin is the lead for following up on complaints received by the Central York Field Office for the CNY region.
CONSUMER (RECIPIENT) AFFAIRS
Elizabeth Patience, Regional Advocacy Specialist, 315-426-3942 e-mail: Elizabeth.Patience@omh.ny.gov
Ms. Patience provides support and technical assistance to current and planned recipient services in the CNY region. She does this in coordination with the OMH Bureau of Consumer Affairs. Additionally, she works to ensure involvement of recipients in all areas of mental health planning and service delivery.

Garrett Smith, Regional Advocacy Specialist, 315-426-3992 e-mail: Garrett.Smith@omh.ny.gov
Mr. Smith provides support and technical assistance to current and planned recipient services in the CNY region. He does this in coordination with the OMH Bureau of Consumer Affairs. Additionally, he works to ensure involvement of recipients in all areas of mental health planning and service delivery.
CNY Psychiatric Hospitals/Units

Champlain Valley Physician’s Hospital
Stephens Mundy, President/CEO
100 Beekman Street
Plattsburgh NY 12901
518-561-2000

St. Lawrence State Psychiatric Hospital
Tim Farrell, Executive Director
1 Chimney Point Drive
Ogdensburg, NY 13669-2291
315-541-2001 / fax 315-541-2041

Mohawk Valley State Psychiatric Hospital
Mark Cattalani, Executive Director
1400 Noyes Street
Utica, NY 13502-3802
315-738-3800 / fax 315-738-4412

Hutchings State Psychiatric Hospital
Mark Cattalani, Executive Director
Stark, Carol, Parent Advocate
620 Madison Street
Syracuse, NY 13210-2319
315-426-3600 / fax 315-426-3603

Greater Binghamton Health Center State Psychiatric Hospital
Mark Stephany, Acting Executive Director
Pam Evans, Parent Advocate
425 Robinson Street
Binghamton, NY 13904
607-724-1391

Partial Hospitalization
Centre Syracuse, LLC
John Wohlers, Clinical Director
Eating Disorders Program
3300 James Street
Syracuse, NY 13206
315-671-2202 x204
RESIDENTIAL TREATMENT FACILITIES
RTF DIRECTORY
(Updated March 2018)

Hudson River  ASTOR SERVICES FOR CHILDREN AND FAMILIES RTF
Region       Ellie Carleton, RTF Director
            Phone: 845/871-1000 ext. 1065
            Fax: 845/876-2020
            Email: ecarleto@astorservices.org

Astor Services for Children and Families (HP2515P)
6339 Mill Street, P.O. Box 5005
Rhinebeck, NY 12572-5005

            Capacity: 20, coed
            Age Range: 5-14
            IQ: 70+

Hudson River  JBFCS- Goldsmith Center for Adolescent Treatment RTF
Region       Jeffery Shapiro, RTF Director or Sr. Director Deborah Mondello
            Phone: 914/773-6708
            Fax: 914/773-7447
            Email: jshapiro@jbfcsorg  dmondello@jbfcsorg

JBCFS Goldsmith Center RTF (HP2525P)
for Adolescent Treatment
228 Linda Avenue
Hawthorne, NY 10532

            Capacity: 50, male
            Age Range: 12-18
            IQ: 70+

Hudson River  JBFCS-Sally and Anthony Mann Center RTF
Region       Jeffery Shapiro, RTF Director or Sr. Director Deborah Mondello
            Phone: 914/773-7685
            Fax 914/773-7535
            E-mail  jshapiro@jbfcsorg  dmondello@jbfcsorg

JBCFS-Mann Center RTF (HP2526P)
500 Linda Avenue
Hawthorne, NY 10532

            Capacity: 64, female
            Age Range: 12-18
            IQ: 70+
Hudson River

**Northern Rivers RTF**

Danielle Stokely RTF Director, Chelsea Hanselman, Senior Residential Director

Phone: 518/426-2656  
Fax: 518/426-2853  
Email: Danielle.stokely@parsonscenter.org / chanselman@parsonscenter.org

Parsons RTF (HP2529P)  
60 Academy Road  
Albany, NY 12208  
Capacity 14, male & female  
Age Range: 12-16  
IQ: 70+

Western

**Child and Family Services - Conner's RTF**

Kimberly Kadziolka, Director, OMH Services  
Phone: 716/335-7310  
Fax: 716/884-8689  
Email: kkadziolka@cfsbny.org

Conner's RTF (HP2519P)  
824 Delaware Avenue  
Buffalo, NY 14209  
Capacity: 14, Co-ed  
Age Range: 5-14  
IQ: 51+

Western

**HILLSIDE FAMILY OF AGENCIES - CRESTWOOD**

Marie Gullo, RTF Program Manager  
Phone: 585/429-2729  
Fax: 585/429-2800  
Email: mgullo@hillside.com

Hillside -Crestwood Campus (HP2520P)  
2075 Scottsville Road  
Rochester, NY 14623-2098  
Capacity: 18, Co-ed  
Age Range: 5-14  
IQ: 51+

Western

**BAKER VICTORY SERVICES RTF**

Jaye Pratt, RTF Director  
Phone: 716-828-9491  
Fax: 716/828-9747  
Email: jpratt@bakervictoryservices.org

Baker Victory Services RTF (HP2517P)  
150 Martin Road  
Lackawanna, NY 14218  
Capacity: 40  
Age Range: boys 12-21; girls 16 to 21  
IQ: 51+
Western Region

**Western Hillside Children’s Center - Monroe Campus**

Kenneth Lewter, RTF Director
Phone: 585/256-7807
Fax: 585/256-7555
Email: klewter@hillside.com

Hillside-Monroe Campus RTF (HP2522P)
1183 Monroe Avenue
Rochester, NY 14620
Capacity: 34, Co-ed
Age Range: 12-18
IQ: 51+

Western Region

**VILLA OF HOPE RTF**

Jodie Carlin, Residential Director
Phone: 585/865-1550
Fax: 585/865-5219
Email: Jodie.Carlin@villaofhope.org

Villa of Hope RTF (HP2532P)
3300 Dewey Avenue
Rochester, NY 14616
Capacity: 14, Co-ed
Age Range: 12-18
IQ: 51+

New York City Region

**August Aichhorn Center NYC RTF**

Clarence Leach, LMSW, RTF Director
Phone: 212/316-9353
Fax: 212/662-2755
Email: cleach@aichhorn.org

August Aichhorn Center RTF (HP2516P)
23 West 106th Street
New York, NY 10025
Capacity: 32, male & female
Age Range: 12-21
IQ: 70+

New York City Region

**August Aichhorn -Brooklyn (JJ) RTF**

Tonya Parker, LCSW, RTF Director
Phone: 718/483-9871
Email: tparker@aichhorn.org

August Aichhorn Brooklyn RTF (HP1387P)
2050 Dean Street
Brooklyn, NY 11233
Capacity: 24, male & female
Age Range: 12-18
IQ: 70+
New York City Region | **JBCFS-Henry Ittleson Center RTF**  
Elizabeth Osborn, RTF Director  
Phone: 718/549-6700 x 222  
Fax: 718/796-4614  
Email: eosborn@jbfcs.org  

JBCFS Ittleson RTF (HP2527P)  
5050 Iseline Avenue  
Riverdale, NY 10471  
Capacity: 32, male & female  
Age Range: 6-12  
IQ: 70+

New York City Region | **SCO-Ottilie RTF**  
Reed Welson, RTF Director  
Phone: 718/658-4101  
Fax: 718/523-2582  
Email: relson@sco.org  

SCO Ottilie RTF (HP2530P)  
85-70 148th Street  
Briarwood, NY 11435  
Capacity: 50, male & female  
Age Range: 10-20  
IQ: 51-70

Central Region | **Hillside-Stillwater Campus RTF**  
Janee Valenzula, Executive Director  
Phone: 607/656-9004  
Fax: 607/656-9076  
Email: jvalenzu@hillside.com  

Hillside-Stillwater Campus RTF (HP2518P)  
638 Squirrel Road  
Chenango Forks, NY 13746-2145  
Capacity: 18 Coed  
Age Range: 7-18  
IQ: 70+

Central Region | **Hillside-Finger Lakes Campus RTF**  
Jean Galle, Director  
Phone: 315/258-2100  
Fax: 315/258-2105  
Email: jgalle@hillside.com  

Hillside’s RTF (and ITU), Finger Lakes Campus (HP2523P)  
7432 County House Road  
Auburn, NY 13021  
Capacity: 42, Coed  
Age Range: 11-17  
IQ: 70+
<table>
<thead>
<tr>
<th>Region</th>
<th>Location</th>
<th>Contact Person</th>
<th>Phone Number</th>
<th>Fax Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
<td><strong>House of Good Shephard RTF</strong></td>
<td>Trista Corsino, Assistant Director</td>
<td>315/235-7680</td>
<td>315/235-7689</td>
<td><a href="mailto:tristac@hgs-utica.com">tristac@hgs-utica.com</a></td>
</tr>
<tr>
<td></td>
<td>House of The Good Shepherd RTF <strong>(HP2524P)</strong></td>
<td>1550 Champlin Avenue, Utica, NY 13502</td>
<td>Capacity: 14 Coed</td>
<td>Age Range: 10-18</td>
<td>IQ: 70+</td>
</tr>
<tr>
<td>Long Island</td>
<td><strong>SCO-Madonna Heights RTF</strong></td>
<td>Amir Asad Mir, RTF Director</td>
<td>631/643-8800 x 282</td>
<td>631/491-6849</td>
<td><a href="mailto:amir@sco.org">amir@sco.org</a></td>
</tr>
<tr>
<td></td>
<td>SCO-Madonna Heights RTF <strong>(HP2531P)</strong></td>
<td>151 Burrs Lane, Dix Hills, NY 11746-9020</td>
<td>Capacity: 14, female</td>
<td>Age Range: 12-17</td>
<td>IQ: 70+</td>
</tr>
<tr>
<td>Long Island</td>
<td><strong>MercyFirst/Mckeown House RTF</strong></td>
<td>LaDonna Hankins, PsyD, Program Coordinator</td>
<td>516/921-0808 x1830</td>
<td>516/714-8409</td>
<td><a href="mailto:lhankins@mercyfirst.org">lhankins@mercyfirst.org</a></td>
</tr>
<tr>
<td></td>
<td>MercyFirst McKeown House RTF <strong>(HP2528P)</strong></td>
<td>525 Convent Road, Syosset, NY 11791</td>
<td>Capacity: 14, male</td>
<td>Age Range: 10-17</td>
<td>IQ: 70+</td>
</tr>
</tbody>
</table>
C & Y Community Residences

BOYS of Courage – Catholic Charities, Broome County
C & Y Community Residence (Includes 9th crisis bed)
32 Oak Street
Binghamton, NY 13905
607-724-2001

Elmwood Community Residence – RSS
C & Y Community Residence (Includes 9th crisis bed)
11 Elmwood Ave.
Oneonta, NY 13820-2103
607-267-4302

Transitional Living Services of Northern New York, Inc.
C & Y Community Residence
1562 Washington Street
Watertown, NY 13601
315-782-1777

Montgomery Transitional Services, Inc.
C & Y Community Residence (Includes 9th crisis bed)
33 Highland Road
Amsterdam, NY 12010
518-843-6208

Toomey Residential & Community Services
Cold Springs (Children’s) Community Residence
3497 Doyle Road
Lysander, NY 13027
315-426-1576

CNY Family Based Treatment Programs CLOSED effective March 31, 2013
Mr. Allen Buyck, District Superintendent of Schools
Broome -Tioga BOCES
435 Glenwood Road
Binghamton, NY 13905-1699
**Counties: Broome, Tioga, and Delaware**

Chris Todd, Interim District Superintendent of Schools
Cayuga-Onondaga BOCES
1879 West Genesee Street Road
Auburn, NY 13021
**Counties: Cayuga and Onondaga**

Dr. Mark C. Davey, District Superintendent of Schools
Clinton-Essex-Warren-Washington Counties and BOCES
P.O. Box 455, 1585 Military Turnpike
Plattsburgh, NY 12901
**Counties: Clinton, Essex, Warren and Washington**

Mr. Perry T. Dewey, District Superintendent of Schools
Delaware-Chenango-Madison-Otsego BOCES
6678 County Road 32
Norwich, NY 13815-3554
**Counties: Delaware, Chenango, Madison and Otsego**

Mr. Stephen T. Shafer, District Superintendent of Schools
Franklin-Essex-Hamilton BOCES
P.O. Box 28
23 Huskie Lane
Malone, NY 12953
**Counties: Franklin, Essex and Hamilton**

Dr. Patrick Michel, District Superintendent of Schools
Hamilton-Fulton-Montgomery BOCES
2755 State Highway 67
Johnstown, NY 12095
**Counties: Hamilton, Fulton and Montgomery**

Ms. Sandra Sherwood, District Superintendent of Schools
Herkimer-Fulton-Hamilton-Oneida BOCES
352 Gros Boulevard
Herkimer, NY 13350
**Counties: Herkimer, Fulton, Hamilton and Otsego**

Mr. Stephen Todd, District Superintendent of Schools
Jefferson-Lewis-Hamilton-Herkimer-Oneida BOCES
20104 State Route 3
Watertown, NY 13601
**Counties: Jefferson, Lewis, Hamilton, Herkimer and Oneida**
BOCES Districts (continued)

Ms. Jacklin G. Starks, District Superintendent of Schools 315-361-5510
Madison-Oneida BOCES
P.O. Box 168
4937 Spring Road
Verona, NY 13478-0168
Counties: Madison and Oneida

Mr. Howard D. Mettelman, District Superintendent of Schools 315-793-8560
Oneida-Herkimer-Madison BOCES
P.O. Box 70
4747 Middle Settlement Road
New Hartford, NY 13413-0070
Counties: Oneida, Herkimer and Madison

Mr. Jody F. Manning, District Superintendent of Schools 315-433-2602
Onondaga-Cortland-Madison BOCES
P.O. Box 4754
Syracuse, NY 13211
Counties: Onondaga, Cortland and Madison

Mr. Christopher J. Todd, District Superintendent of Schools 315-963-4222
Oswego County BOCES
(Center for Instruction, Technology & Innovation - CiTi)
179 County Route 64
Mexico, NY 13114
County: Oswego

Mr. Nicholas J. Savin, District Superintendent of Schools 607-588-6291, est. 141
Otsego-Delaware-Schoharie-Greene Counties and BOCES
(Otsego-Northern Catskills)
Otsego Area Occupational Center
P.O. Box 57
1914 County Highway 35
Milford, NY 13807
Counties: Otsego, Delaware, Schoharie and Greene

Mr. Thomas R. Burns, District Superintendent of Schools 315-386-4504
St. Lawrence-Lewis BOCES
40 West Main Street
P.O. Box 231
Canton, NY 13617
Counties: St. Lawrence and Lewis

Mr. James P. Dexter, District Superintendent 518-746-3310, ext 8
Washington-Saratoga-Warren-Hamilton-Essex BOCES
1153 Burgoyne Avenue, Suite 2
Fort Edward, NY 12828-1134
Counties: Washington, Saratoga, Warren, Hamilton and Essex
GLOSSARY

“Knowledge is power and enthusiasm pulls the switch." Steve Droke

**Article 28** - Inpatient Psychiatric Unit of a General Hospital: A licensed, 24 hr. inpatient treatment program, that is jointly licensed by the New York State Office of Mental Health and the New York State Department of Health and operated in a medical hospital. Includes full-time medical, psychiatric and social services and around-the-clock nursing services for individuals with mental illness.

**Article 31** - Private Psychiatric Hospital: 24-hour inpatient treatment program that is licensed by the New York State Office of Mental Health and operates in private hospitals that provide behavioral health services exclusively.

**PROGRAM DESCRIPTIONS**
Highlighted programs are currently available in the CNY region

**Adolescent Sex Abuser/Offender Project**
The Adolescent Sex Abuser/Offender (ASA/O) project aims to reduce sexual recidivism of sexually abusing juvenile delinquents identified by the New York State Office of Children and Family Services and New York State Division of Probation and Correctional Alternatives. These children/adolescents are identified as needing services. The initiative also aims to protect the public safety through increased community supervision. The project provides psychosexual specific intervention (group and individual) to youth and families, case management, education, advocacy, and wraparound services. This intensive intervention is provided on site at OCFS Aftercare Offices and Probation Departments. This pilot project is located in seven counties: Bronx, Kings (Brooklyn), Monroe, Onondaga, Nassau, and Suffolk. Each site employs clinical staff trained specifically to treat sexually abusing youth. This project started in 2000.

**Clinic Treatment**
Clinic treatment programs offer traditional outpatient mental health services such as assessment, individual, family, and group therapies and medication management. In general, these services are offered from a fixed site but there may be a satellite location and mobile outreach.

**Community Residences**
Community Residences provide a supervised, therapeutic environment for six to eight children or adolescents, between the ages of 5 and 18 years, that includes structured daily living activities, problem solving skills development, a behavior management system and caring consistent adult interactions. Most often, needed clinical supports for the child and family are provided by community-based services.

Community residences provide a community-based, more normative residential option for some seriously emotionally disturbed children and youth. Without the availability of community residences, children and youth may be unnecessarily placed or kept longer than is appropriate in more restrictive levels of care. Community residences are appropriate for youngsters who are diagnostically the same as youngsters placed in an inpatient or residential treatment facility yet are more independent and able to function in a community based, supervised living environment. These are children who, with supervision, are able to participate in community school, social and recreational activities.

The community residence program model is based upon the following principles:
- Seriously emotionally disturbed children and youth should be served in the least restrictive environment that is clinically appropriate.
- Families should be supported in their efforts to continue and/or resume primary care for their child by the provision of education/information, skill development, and emotional support.
- Treatment for seriously emotionally disturbed youth occurs in a therapeutic milieu that includes structured daily living activities, the teaching of problem solving skills, a behavior management system, and caring, consistent adult relationships.
- Community residences must be strongly networked with other local mental health services including day treatment, inpatient psychiatric care, residential treatment facilities, outpatient clinics, and the other community based services provided under county and voluntary sector auspice.

**Coordinated Children’s Services Initiative (CCSI)**
The Coordinated Children’s Services Initiative supports localities to create systems of care that ensure that children who are at risk of residential placement remain at home with their families and in their communities. CCSI is an interagency initiative whose philosophy encompasses a core set of principles. These principles are at all levels of government, across a range of service agencies and programs, and throughout the service planning and delivery process. The principles include:
- To develop and plan for one child and family at a time.
- To provide supports and services in family and community settings.
- To develop parent/professional partnerships.
- To use strength-based approaches.
- To deliver services that are culturally competent.
- To provide care that is unconditional.
Crisis Residence
A crisis residence offers a supervised residential setting for persons requiring stabilization. Crisis beds serve children and adolescents exhibiting acute distress for whom stabilization in an alternate setting may be effective. The expected length of stay is up to 21 days. Children’s crisis beds are linked with local psychiatric emergency rooms and acute inpatient programs. Follow up care is provided after discharge and the child and family are linked to community resources and supports.

The major goal of the program is to stabilize the situation and return the child to his home quickly, rather than to provide long-term care. Emphasis is on maintaining the relationships the child has in the community, with his family, referral agency, those resources that have provided services previously, and the school. Services, which can be provided in the community, will not be duplicated in the residence.

The crisis residence provides comprehensive assessment, respite, and service planning on a temporary basis for children who are in emotional, behavioral, or family crisis and who may without this kind of intervention require psychiatric hospitalization. Each program provides a highly structured, individually designed intervention for each resident in accordance with the needs of both child and caregiver. A balance of education, recreation, and activities of daily living are maintained within the residence.

Day Treatment Services
A day treatment program provides services designed to stabilize children's adjustment to educational settings, to prepare children to return to educational settings, and to transition children to educational settings. Day treatment services for children and adolescent provide intensive, non-residential services. The programs are characterized by a blend of mental health and special education services provided in a fully integrated program. Typically, these programs include special education in small classes with an emphasis on individualized instruction, individual and group counseling, family services such as family counseling, crisis intervention, interpersonal skill development, and behavior modification. Children and adolescents receiving day treatment services live at home or in the community but are identified by their school district as seriously emotionally disturbed and cannot be maintained in regular classrooms.

Family-Based Treatment Programs Program discontinued – CLOSED effective March 31, 2013
The Family-Based Treatment Program (FBTP) is an essential component of the system of care for children and youth with serious emotional disturbances. FBTP targets children who meet SED criteria, can function in a family setting, and are at risk for restrictive settings. It provides, through a careful matching process, a placement in a family home for children who are able to live in the community under the supervision, and with the support of surrogate parents. These surrogate parents receive special training in behavior management and other related aspects of caring for youth with SED. Additional supports, including clinical services, are arranged through community mental health programs and other community agencies.

FBT programs serve from 10 to 25 youth. Family Specialists are responsible for providing needed supports to both surrogate parents and families of origin with the goal of having the child return to his/her family of origin whenever possible. Each Family Specialist generally works with a cluster of five sets of surrogate parents and one set of respite parents. In addition to pre-service training, ongoing training and support groups are offered to the surrogate and respite parents on a monthly basis. Families of origin may be invited to these trainings or may have separate training and support groups.

Family Support Programs
Family support programs provide an array of services to support and empower families with children and adolescents having serious emotional disturbances. The goal of family support is to reduce family stress and enhance each family’s ability to care for their child. To do this, family support programs operate on the principles of individualized care, and recognizing every child and family is unique in their strengths and needs. Connecting family members to other families with children with serious emotional problems helps families to feel less isolated and identify their own strengths. Services include but are not limited to education and information, individual advocacy, family support groups, respite, and family recreation events.

Functional Family Therapy
Functional Family Therapy (FFT) is a family-based prevention and multi systemic intervention program that has been applied successfully in a variety of situations to treat a range of high-risk youth and their families. The FFT program is supported by 30 years of clinical research, which supports it foundation as an evidence-based practice. FFT has been applied with a wide range of youth and their families in various multi-ethnic, multi-cultural contexts and with pre-adolescents with conduct disorders, violent acting out and substance abuse issues.

Home and Community Based Services Waiver
The Home and Community Based Services Waiver (HCBS) was developed as a response to experience and learning gained from other state and national grant initiatives. The goals of the HCBS waiver are to:
- Enable children to remain at home, and/or in the community, thus decreasing institutional placement.
- Use the Individualized Care approach to service planning, delivery and evaluation. This approach is based on a full partnership between family members and service providers. Service plans focus upon the unique needs of each child and builds upon the strengths of the family unit.
Expand funding and service options currently available to children and adolescents with a diagnosis of serious emotional disturbance and their families.

Provide services that promote better outcomes and are cost-effective.

The target population of children eligible for the waiver are children with a diagnosis of serious emotional disturbance who without access to the waiver would be in psychiatric institutional placement. Parent income and resources are not considered in determining a child’s eligibility.

The HCBS waiver includes six new services not otherwise available in Medicaid:

1. **Individualized Care Coordination** includes the components of intake and screening, assessment of needs, service plan development, linking, advocacy, monitoring and consultation.
2. **Crisis Response Services** are activities aimed at stabilizing occurrences of child/family crisis where it arises.
3. **Intensive In-home Services** are ongoing activities aimed at providing intensive interventions in the home when a crisis response service is not enough.
4. **Respite Care** are activities that provide a needed break for the family and the child to ease the stress at home and improve family harmony.
5. **Family Support Services** are activities designed to enhance the ability of the child to function as part of a family unit and to increase the family’s ability to care for the child in the home and in community based settings.
6. **Skill Building Services** are activities designed to assist the child in acquiring, developing and addressing functional skills and support, both social and environmental.

Currently there are 610 slots for HCBS waiver in 40 counties and the five boroughs of New York City.

**Home Based Crisis Intervention**

Home Based Crisis Intervention (HBCI) provides in-home crisis services to families (natural, foster, or adoptive) where a child is at imminent risk of psychiatric hospitalization. Linked to emergency rooms, these programs provide intensive in-home intervention for 4 to 6 weeks with the goals of admission diversion, teaching problem solving skills to the family, and linking the child and family with community-based resources and supports. A counselor is available seven days a week, 24 hours a day to work with the child and family.

The HBCI model contains the following essential elements, which are incorporated into the goals and objectives of each agency providing this service:

- Acceptance of only those families on the verge of having a child placed as a result of psychiatric crisis;
- A crisis-oriented intervention process that sees each family as immediately as possible after the referral;
- These programs are linked to a hospital to assure availability and accessibility;
- Flexible staff hours, including 24-hour a day, 7-days a week response capability;
- An intake and assessment process designed to ensure that no family is left in a dangerous situation;
- An approach to intervention that is multi-faceted, including counseling, skill training, helping the family obtain needed resources and learn problem solving skills;
- A small caseload with each counselor working with only two families at any one time;
- Limits on the length of intervention, usually a brief period of five to six weeks;
- Linking of families with agencies if further treatment or services are needed;
- Follow-up with families, both to assess their progress and to evaluate the program’s success.

The target population for the HBCI program is youth 5 to 17 years of age, who are living at home within their natural, foster, or adoptive family, and who are experiencing a psychiatric crisis that would require hospitalization without immediate intensive intervention. In addition, they and their parents must be willing to receive in-home crisis services. Children may have had previous or ongoing contact with the juvenile justice system, the special education system, the Office of Children and Families, and/or the mental health system.

**Inpatient Services**

Inpatient services are hospital-based programs that offer a full range of treatment and support services, client education, and skill acquisition in an intensively supervised, structured setting. Programs exist in general hospitals (Article 28), freestanding psychiatric hospitals ("Article 31) and State Children’s Psychiatric Centers.

*No Article 31’s in the CNY Region

**Intensive/Supportive Case Management - Non Medicaid Providers**

The Intensive Case Management program is designed to assist seriously emotionally disturbed children and youth and their families residing in the community. Intensive Case Management Services are part of the Comprehensive Medicaid Case Management Omnibus and are eligible to participate in Medicaid reimbursement. Well qualified and specially trained professionals assess and coordinate the supports and services necessary to help children and adolescents live successfully at home and in the community. The Intensive Case Manager works intensively with the child’s family, and coordinates with teachers and other helping professionals. Services are based on the specific needs and desires of the child and his or her family and are made available for as long as necessary. Flexible service dollars are available to provide services and supports otherwise not available.

Intensive Case Managers are expected to:

- ...
Monitor and coordinate the delivery of necessary assessments;
- Coordinate the development of an individualized, comprehensive service plan;
- Provide crisis intervention services, as needed;
- Provide supportive services to the child’s family, in such areas as behavior management, system access, and negotiation, parent education and support groups.

The intensive case management initiative was introduced in 1988 and currently serves children and youth across New York State. Intensive case management for children and youth (CYICM) is the cornerstone program of the NYS comprehensive system of care serving a target group comprised of children with serious emotional disturbances who are considered at risk as defined by the following criteria (NYS OMH, 1988):
- History of psychiatric hospitalization within the last two years with existing risk of re-hospitalization
- Recent hospitalization of greater than 90 days in duration
- History of crisis related contacts with the mental health system
- History of out-of-home placements due to psychiatric impairment or
- History or treatment in mental health services that are deemed ineffective as demonstrated by the likelihood of impending admission to psychiatric inpatient treatment or a history of unplanned movement out of treatment.

These criteria were originally used to construct rosters of children appropriate for CYICM in each region and continue to be used as guidelines to identify the CYICM target population. Services delivered by intensive case managers (ICMs) are driven by the needs of the child with SED in the context of his/her family.

The overall goal of CYICM is to maintain children in as natural and nonrestrictive environment as possible. The intensity level of CYICM is demonstrated by the 7 day 24-hour response capability of ICMs and the small caseload size. ICMs are expected to be strong advocates for children and families within their local systems of care. Through access to flexible service dollars, ICMs can meet the needs of children and families by purchasing services otherwise unavailable. Overall the CYICM program model is an activist model that stresses the need for service delivery in non-office based settings often in the homes of children and families.

Supportive Case Managers provide ongoing support to children who have been linked with services, and is similar to the ICM program but less intense. SCMs are required to have two or more contacts with the child/family per month, compared to the four required visits per month in the ICM program. SCMs have caseloads of 20 families at a time. Supportive Case Management Services are part of the Comprehensive Medicaid Care Management Omnibus and are eligible to participate in Medicaid reimbursement.

**Mental Health Juvenile Justice Diversion Project**

Mental Health Juvenile Justice (MHJJ) was established in 1995 and 1996 by a multi-agency workgroup. The goal of MHJJ is to reduce institutional placement with the Office of Children and Family Services by:

1. Screening and assessing juvenile delinquents and their families for mental health and substance abuse needs at probation.
2. Providing direct treatment services in county probation departments as needed.
3. Linking juvenile delinquents and their families with appropriate services in the community.

Eleven counties across New York State have implemented this program and placed mental health and/or substance abuse staff in juvenile probation departments.

**Residential Treatment Facilities**

Residential Treatment Facilities are designed to provide individualized, active mental health treatment to children and adolescents with a severe emotional disturbance within an intensively staffed residential setting. Residential Treatment Facilities are less restrictive and less intensively staffed than hospital-based programs, but more intensively staffed and provide a wider range of services than community residences. The objective of the program is to help a child improve his or her daily functioning, develop coping skills, support the family and to ensure appropriate community linkages and supports to ensure successful transition to the community. Residential Treatment Facilities range in size from 14-56 beds and serve an average of 760 children per year between the ages of five and 21 years.

**School-Based Mental Health Services**

The Office of Mental Health provides mental health services in schools through the following means:

- School-based satellite clinics. There are over 200 licensed, school-based satellite clinics throughout the state. School-based clinics offer clinic treatment services, as well as crisis intervention, consultation, technical assistance and training, in the school setting. The school location contributes to better access for family members and coordination of services with schools.
- Off-site services. Licensed clinics which provide mental health services to schools on an as-needed basis may do so as part of their off-site services. The same types of services may be provided under this arrangement as are provided through satellite clinics.
- Special initiatives. OMH currently funds school-based mental health projects in approximately 60 schools throughout the state. Approximately 90% of these are funded and administered in collaboration with other state agencies. Initiatives include the School-Based Mental Health Program and the School Support Projects. School Support projects are a collaboration between OMH and SED. DOH is also a partner in some School Support projects. Descriptions of these projects are provided below.
School-Based Mental Health Program
Initiated in 1995, the School-Based Mental Health Program offers a combination of traditional and non-traditional mental health services to children and adolescents with emotional/behavioral issues who attend low-performing schools. The objective is to maintain children in the least restrictive school and residential environments. In addition to identifying children with mental health needs and ensuring access to needed services, SBMH programs offer coordinated service planning between educators and mental health professionals. There are currently seven School-Based Mental Health Programs in Buffalo, Long Island, New York City and Yonkers.

School Support Projects
The first School Support projects got underway in 2000. These projects integrate mental health professionals within the school's regular processes for identifying, assessing, planning for and delivering services to students with emotional/behavioral issues. In addition, they are designed to enhance family involvement in the development of education and mental health service plans and to offer training in evidence-based practical skills for successfully raising and teaching children with emotional/behavioral issues. School Support projects are also located in low-performing schools. Some School Support projects are co-located in schools with DOH-approved School-Based Health Centers and seek to enhance coordination between primary care and mental health professionals. These projects also offer special training and oversight in evidence-based clinical practices through Columbia University's Center for the Advancement of Children’s Mental Health. School Support projects are currently implemented in 54 schools in all five OMH regions.

Single Point of Access
Each local government in New York State has been asked to designate a Single Point of Access for Children and Families (SPOA). The purpose of the SPOA for Children and Families is to identify those children with the highest risk of placement in out-of-home settings and to develop appropriate strategies to manage those children in their home communities. The purpose of the SPOA is to:
- Identify children with the highest risk for placement.
- Develop strategies to manage these children in their home communities using an individualized, strength-based approach.
- Develop better decisions about individualized care planning for children at risk.
- Support communities to manage access to intensive services.

Teaching Family Homes
The Teaching Family Homes are designed to provide individualized care to children and youth with serious emotional disturbances in a family-like, community-based environment. Specially trained parents live and work with four children and youth with serious emotional disturbances in a home-like setting. The teaching parents are responsible for the social education of the children and the implementation of a service plan developed in conjunction with the family and clinical service provider. The focus is on teaching the youth to live successfully in a family, attend school, and live productively in the community.
<table>
<thead>
<tr>
<th>ACRONYMS</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>AARP</td>
<td>American Association of Retired Persons</td>
</tr>
<tr>
<td>ACD</td>
<td>Agency for Child Development</td>
</tr>
<tr>
<td>ACHA</td>
<td>American College of Hospital Administrators</td>
</tr>
<tr>
<td>ACLAMH</td>
<td>Assoc. of Community Living Agencies in Mental Health</td>
</tr>
<tr>
<td>ACRMD</td>
<td>Assoc. for Children with Retarded Mental Development</td>
</tr>
<tr>
<td>ACRMDD</td>
<td>Advisory Council on Mental Retardation of Development Disabilities</td>
</tr>
<tr>
<td>ACSW</td>
<td>Association of Certified Social Workers</td>
</tr>
<tr>
<td>ADL</td>
<td>Activities of Daily Living</td>
</tr>
<tr>
<td>ADON</td>
<td>Assistant Director of Nursing</td>
</tr>
<tr>
<td>AHA</td>
<td>American Hospital Association</td>
</tr>
<tr>
<td>AHCA</td>
<td>American Health Care Association</td>
</tr>
<tr>
<td>AHRC</td>
<td>Association for Help to Retarded Children</td>
</tr>
<tr>
<td>AIDS</td>
<td>Acquired Immune Deficiency Syndrome</td>
</tr>
<tr>
<td>AL</td>
<td>Administrative Law Judge</td>
</tr>
<tr>
<td>AMB</td>
<td>Ambulatory</td>
</tr>
<tr>
<td>AMI</td>
<td>Alliance for the Mentally Ill</td>
</tr>
<tr>
<td>AMRA</td>
<td>American Medical Record Association</td>
</tr>
<tr>
<td>ANIB</td>
<td>Abuse and Neglect Investigations Bureau</td>
</tr>
<tr>
<td>AOC</td>
<td>Administrator on Call</td>
</tr>
<tr>
<td>AOD</td>
<td>Administrator on Duty</td>
</tr>
<tr>
<td>APS</td>
<td>Adult Protective Services</td>
</tr>
<tr>
<td>AR</td>
<td>Appropriateness Review</td>
</tr>
<tr>
<td>ARC</td>
<td>Association for Retarded Citizens</td>
</tr>
<tr>
<td>ARC</td>
<td>AIDS Related Complex</td>
</tr>
<tr>
<td>ARF</td>
<td>Association of Rehabilitations Facilities</td>
</tr>
<tr>
<td>ARRC</td>
<td>Administrative Regulations Review Commission</td>
</tr>
<tr>
<td>BC/BS</td>
<td>Blue Cross/ Blue Shield</td>
</tr>
<tr>
<td>BCA</td>
<td>Blue Cross Association</td>
</tr>
<tr>
<td>BCS</td>
<td>Bureau of Children and Youth Services (OMH)</td>
</tr>
<tr>
<td>BSDO</td>
<td>Broome Development Services Office (OMRDD)</td>
</tr>
<tr>
<td>BID</td>
<td>Twice a day</td>
</tr>
<tr>
<td>BLTC</td>
<td>Bureau of Long Term Care (Health Department)</td>
</tr>
<tr>
<td>BOCES</td>
<td>Board of Cooperative Educational Services</td>
</tr>
<tr>
<td>BOE</td>
<td>Board of Education</td>
</tr>
<tr>
<td>BOV</td>
<td>Board of Visitors</td>
</tr>
<tr>
<td>C/O</td>
<td>Complaint of</td>
</tr>
<tr>
<td>CAC</td>
<td>Certified Alcohol Counselor</td>
</tr>
<tr>
<td>CAP</td>
<td>Client Assistance Program (CQC)</td>
</tr>
<tr>
<td>CASAC</td>
<td>Certified Alcohol &amp; Substance Abuse Counselor (formerly CAC)</td>
</tr>
<tr>
<td>CAT</td>
<td>Computerized Axial Tomography</td>
</tr>
<tr>
<td>CBVH</td>
<td>Commission for the Blind and Visually Handicapped</td>
</tr>
<tr>
<td>CC&amp;F</td>
<td>Council on Children and Families</td>
</tr>
<tr>
<td>CCA</td>
<td>Child Care Aide</td>
</tr>
<tr>
<td>CHAP</td>
<td>Child Health Assurance Services</td>
</tr>
<tr>
<td>CHCS</td>
<td>Continuing Health Care Services</td>
</tr>
<tr>
<td>CM</td>
<td>Case Management</td>
</tr>
<tr>
<td>CMHC</td>
<td>Community Mental Health Center</td>
</tr>
<tr>
<td>CMI</td>
<td>Chronic Mentally Ill</td>
</tr>
<tr>
<td>CON</td>
<td>Certificate of Need</td>
</tr>
<tr>
<td>COOR</td>
<td>Court Order of Retention</td>
</tr>
<tr>
<td>COTA</td>
<td>Certified Occupational Therapy Assistant</td>
</tr>
<tr>
<td>CPL</td>
<td>Criminal Procedure Law</td>
</tr>
<tr>
<td>CPR</td>
<td>Cardiopulmonary Resuscitation</td>
</tr>
<tr>
<td>CQC</td>
<td>Commission on Quality of Care</td>
</tr>
<tr>
<td>CR</td>
<td>Community Residence</td>
</tr>
<tr>
<td>CRC</td>
<td>Certified Rehabilitation Counselor</td>
</tr>
<tr>
<td>CRT</td>
<td>Chief Recreation Therapist</td>
</tr>
<tr>
<td>CS</td>
<td>Community Services Corporation</td>
</tr>
<tr>
<td>CSA</td>
<td>Community Services Association</td>
</tr>
<tr>
<td>CSE</td>
<td>Civil Service Employees Association</td>
</tr>
<tr>
<td>CSG</td>
<td>County Services Group</td>
</tr>
<tr>
<td>CSS</td>
<td>Community Support Services</td>
</tr>
<tr>
<td>CT</td>
<td>Computerized Tomography</td>
</tr>
<tr>
<td>D&amp;E</td>
<td>Diagnosis and Evaluation</td>
</tr>
<tr>
<td>D/C</td>
<td>Discontinue</td>
</tr>
<tr>
<td>DBL</td>
<td>Disabilities Benefits Law</td>
</tr>
<tr>
<td>DC</td>
<td>Developmental Center</td>
</tr>
<tr>
<td>DCS</td>
<td>Director of Community Services</td>
</tr>
<tr>
<td>DD Act</td>
<td>Developmental Disabilities Act</td>
</tr>
<tr>
<td>DDC</td>
<td>Deputy Director Clinical</td>
</tr>
<tr>
<td>DDIA</td>
<td>Deputy Director of Institutional Administration</td>
</tr>
<tr>
<td>DDPC</td>
<td>Developmental Disabilities Planning Council</td>
</tr>
<tr>
<td>DDQA</td>
<td>Deputy Director of Quality Assurance</td>
</tr>
<tr>
<td>DDTS</td>
<td>District Developmental Services Office (OMRDD)</td>
</tr>
<tr>
<td>DEA</td>
<td>Drug Enforcement Administration</td>
</tr>
<tr>
<td>DFY</td>
<td>Division for Youth</td>
</tr>
<tr>
<td>DHCR</td>
<td>Division of Housing and Community Renewal</td>
</tr>
<tr>
<td>DHHS</td>
<td>Department of Health and Human Services</td>
</tr>
<tr>
<td>DHR</td>
<td>Division of Human Rights</td>
</tr>
<tr>
<td>Diet Tech</td>
<td>Dietary Technician</td>
</tr>
<tr>
<td>DMH</td>
<td>Division of Mental Hygiene (former name of OMH/OPWDD)</td>
</tr>
<tr>
<td>DNR</td>
<td>Do-Not-Resuscitate</td>
</tr>
<tr>
<td>DOB</td>
<td>Division of the Budget</td>
</tr>
<tr>
<td>DOCS</td>
<td>Department of Correctional Services</td>
</tr>
<tr>
<td>DOH</td>
<td>Department of the Health</td>
</tr>
<tr>
<td>DOL</td>
<td>Department of Labor</td>
</tr>
<tr>
<td>DON</td>
<td>Director of Nursing</td>
</tr>
<tr>
<td>DQA</td>
<td>Director of Quality Assurance</td>
</tr>
<tr>
<td>DRG</td>
<td>Diagnosis Related Group</td>
</tr>
<tr>
<td>DSAS</td>
<td>Division of Substance Abuse Services</td>
</tr>
<tr>
<td>DSMIII</td>
<td>Diagnostic &amp; Statistical Manual of Mental Disorders</td>
</tr>
<tr>
<td>DSS</td>
<td>Department of Social Services</td>
</tr>
<tr>
<td>DX</td>
<td>Diagnosis</td>
</tr>
<tr>
<td>EAHCA</td>
<td>Education for All Handicapped Children Act</td>
</tr>
<tr>
<td>ECT</td>
<td>Electroconvulsive Therapy</td>
</tr>
<tr>
<td>EEOC</td>
<td>Equal Employment Opportunity Commission</td>
</tr>
<tr>
<td>EFA</td>
<td>Epilepsy Foundation of America</td>
</tr>
<tr>
<td>EMS</td>
<td>Emergency Medical Services</td>
</tr>
<tr>
<td>FDA</td>
<td>Food and Drug Administration</td>
</tr>
<tr>
<td>FICA</td>
<td>Federal Insurance Contributions</td>
</tr>
<tr>
<td>FOIA</td>
<td>Freedom of Information Act</td>
</tr>
<tr>
<td>FY</td>
<td>Fiscal Year</td>
</tr>
<tr>
<td>GAO</td>
<td>General Accounting Office</td>
</tr>
<tr>
<td>GNYHA</td>
<td>Greater New York Hospital Association</td>
</tr>
<tr>
<td>GOER</td>
<td>Governor's Office of Employees Relations</td>
</tr>
<tr>
<td>HAC</td>
<td>Health Advisory Council</td>
</tr>
<tr>
<td>HANYS</td>
<td>Hospital Association of New York State</td>
</tr>
<tr>
<td>HCFA</td>
<td>Health Care Financing Administration</td>
</tr>
<tr>
<td>HEW</td>
<td>Department of Health, Education and Welfare (now HHS)</td>
</tr>
<tr>
<td>HHC</td>
<td>Health and Hospitals Corporation</td>
</tr>
<tr>
<td>HHS</td>
<td>Department of Health and Human Services (US)</td>
</tr>
<tr>
<td>HIV</td>
<td>Human Immunodeficiency Virus</td>
</tr>
<tr>
<td>HMO</td>
<td>Health Maintenance Organization</td>
</tr>
<tr>
<td>Abbreviation</td>
<td>Full Form</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------</td>
</tr>
<tr>
<td>HPC</td>
<td>Health Planning Commission</td>
</tr>
<tr>
<td>HRA</td>
<td>Human Resources Administration</td>
</tr>
<tr>
<td>HRF</td>
<td>Health Related Facility</td>
</tr>
<tr>
<td>HS</td>
<td>Hours of Sleep or at bed time</td>
</tr>
<tr>
<td>HAS</td>
<td>Health Systems Agency</td>
</tr>
<tr>
<td>HB</td>
<td>History</td>
</tr>
<tr>
<td>IBR</td>
<td>Institute for Basic Research</td>
</tr>
<tr>
<td>ICD</td>
<td>9-CM-International Classification of Diseases, 9th Revision of Clinical Modification</td>
</tr>
<tr>
<td>ICF/DD</td>
<td>Intermediate Care Facility for the Developmentally Disabled</td>
</tr>
<tr>
<td>ICR/MR</td>
<td>Intermediate Care Facility for the Mentally Retarded</td>
</tr>
<tr>
<td>ICU</td>
<td>Intensive Care Unit</td>
</tr>
<tr>
<td>IEP</td>
<td>Individual Education Plan</td>
</tr>
<tr>
<td>IHP</td>
<td>Individual Habilitation Plan</td>
</tr>
<tr>
<td>ILC</td>
<td>Independent Living Centers</td>
</tr>
<tr>
<td>IOCC</td>
<td>Inter-Office Coordinating Council</td>
</tr>
<tr>
<td>IPP</td>
<td>Individual Program Plan</td>
</tr>
<tr>
<td>IPR</td>
<td>Independent Professional Review</td>
</tr>
<tr>
<td>IQ</td>
<td>Intelligence Quotient</td>
</tr>
<tr>
<td>ITP</td>
<td>Interdisciplinary Treatment Plan</td>
</tr>
<tr>
<td>ITT</td>
<td>Interdisciplinary Treatment Team</td>
</tr>
<tr>
<td>IUR</td>
<td>Independent Utilization Review</td>
</tr>
<tr>
<td>IWRP</td>
<td>Individualized Written Rehabilitation Progress</td>
</tr>
<tr>
<td>JCAH</td>
<td>Joint Commission on Accreditation of Hospitals</td>
</tr>
<tr>
<td>JCAHO</td>
<td>Joint Commission on Accreditation of Health Care Organizations</td>
</tr>
<tr>
<td>LCER</td>
<td>Legislative Commission on Expenditure and Review</td>
</tr>
<tr>
<td>LGU</td>
<td>Local Government Unit</td>
</tr>
<tr>
<td>LPN</td>
<td>Licensed Practical Nurse</td>
</tr>
<tr>
<td>LRE</td>
<td>Least Restrictive Environment</td>
</tr>
<tr>
<td>LWOC</td>
<td>Leave Without Consent</td>
</tr>
<tr>
<td>MA</td>
<td>Medical Advisor</td>
</tr>
<tr>
<td>MCT</td>
<td>Mobile Crisis Team</td>
</tr>
<tr>
<td>MD</td>
<td>Doctor of Medicine</td>
</tr>
<tr>
<td>MDU</td>
<td>Multiply Disabled Unit</td>
</tr>
<tr>
<td>ME</td>
<td>Medical Examiner</td>
</tr>
<tr>
<td>MGT</td>
<td>Mobile Geriatric Team</td>
</tr>
<tr>
<td>MHA</td>
<td>Mental Health Association</td>
</tr>
<tr>
<td>MHHL</td>
<td>Mental Hygiene Law</td>
</tr>
<tr>
<td>MHLS</td>
<td>Mental Hygiene Legal Services</td>
</tr>
<tr>
<td>MHTA</td>
<td>Mental Hygiene Therapy Aide</td>
</tr>
<tr>
<td>MI</td>
<td>Mentally ill</td>
</tr>
<tr>
<td>MICA</td>
<td>Mentally ill with Chemical Abuse</td>
</tr>
<tr>
<td>MMPI</td>
<td>Minnesota Multiphasic Personality Inventory</td>
</tr>
<tr>
<td>MNIL</td>
<td>Medically Needed Income Levels</td>
</tr>
<tr>
<td>MR</td>
<td>Mental Retardation</td>
</tr>
<tr>
<td>MRB</td>
<td>Medical Review Board (CQC)</td>
</tr>
<tr>
<td>MRDD</td>
<td>Mental Retardation and Developmental Disabilities</td>
</tr>
<tr>
<td>MSW</td>
<td>Master Social Work</td>
</tr>
<tr>
<td>NAI</td>
<td>Nurse Administrator 1</td>
</tr>
<tr>
<td>NAPAS</td>
<td>National Association of Protection and Advocacy Systems</td>
</tr>
<tr>
<td>NI/NIII</td>
<td>Nurse I / Nurse II</td>
</tr>
<tr>
<td>NIDA</td>
<td>National Institute of Drug Abuse</td>
</tr>
<tr>
<td>NIH</td>
<td>National Institute of Health</td>
</tr>
<tr>
<td>NIMH</td>
<td>National Institute of Mental Health</td>
</tr>
<tr>
<td>NPL</td>
<td>Nursing Program Coordinator</td>
</tr>
<tr>
<td>NSAC</td>
<td>National Society for Autistic Children</td>
</tr>
<tr>
<td>NTID</td>
<td>National Technical Institute for the Deaf</td>
</tr>
<tr>
<td>NYALD</td>
<td>NYS Association for the Learning Disables</td>
</tr>
<tr>
<td>NYSACRA</td>
<td>NY Association of Community Residence Administrators</td>
</tr>
<tr>
<td>NYSDMHMRAS</td>
<td>NYC Dept. of Mental Health &amp; Mental Retardation &amp; Alcoholism Services</td>
</tr>
<tr>
<td>NYSCROMR</td>
<td>NYC Regional Office (OMRDD)</td>
</tr>
<tr>
<td>NYSARC</td>
<td>NYS Association for Retarded Citizens</td>
</tr>
<tr>
<td>NYSCLMHD</td>
<td>NYS Conference of Local Mental Hygiene Directors</td>
</tr>
<tr>
<td>OAD</td>
<td>Office of Advocate for the Disabled</td>
</tr>
<tr>
<td>OASA</td>
<td>Office of Alcoholism and Substance Abuse Services</td>
</tr>
<tr>
<td>OCA</td>
<td>Office of Court Administration</td>
</tr>
<tr>
<td>OGS</td>
<td>Office of General Services</td>
</tr>
<tr>
<td>OHSM</td>
<td>Office Health Systems Management</td>
</tr>
<tr>
<td>OMH</td>
<td>Office of Mental Health</td>
</tr>
<tr>
<td>OMRDD</td>
<td>Office of Mental Retardation and Developmental Disabilities (Now OPWDD)</td>
</tr>
<tr>
<td>OPD</td>
<td>Outpatient Department</td>
</tr>
<tr>
<td>OPH</td>
<td>Office of Public Health</td>
</tr>
<tr>
<td>OPWDD</td>
<td>Office for People with Developmental Disabilities</td>
</tr>
<tr>
<td>OT</td>
<td>Occupational Therapy</td>
</tr>
<tr>
<td>OVR</td>
<td>Office of Vocational Rehabilitation</td>
</tr>
<tr>
<td>P</td>
<td>After</td>
</tr>
<tr>
<td>P&amp;ADD</td>
<td>Protection &amp; Advocacy for the Developmentally Disabled</td>
</tr>
<tr>
<td>PA</td>
<td>Public Assistance</td>
</tr>
<tr>
<td>PAMII</td>
<td>Protection &amp; Advocacy Systems for the Mentally Ill Individuals (CQC)</td>
</tr>
<tr>
<td>PASDD</td>
<td>Protection &amp; Advocacy Systems for the Developmentally Disabled</td>
</tr>
<tr>
<td>PC</td>
<td>Psychiatric Center</td>
</tr>
<tr>
<td>PDR</td>
<td>Physician’s Desk Reference</td>
</tr>
<tr>
<td>PEF</td>
<td>Public Employees Federation</td>
</tr>
<tr>
<td>PER</td>
<td>Psychiatric Emergency Room</td>
</tr>
<tr>
<td>PHCP</td>
<td>Physically Handicapped Children’s Program</td>
</tr>
<tr>
<td>PINS</td>
<td>Person in Need of Supervision</td>
</tr>
<tr>
<td>PL94</td>
<td>142, The Education of All Handicapped Children</td>
</tr>
<tr>
<td>PO</td>
<td>By Mouth</td>
</tr>
<tr>
<td>POC</td>
<td>Plan of Correction</td>
</tr>
<tr>
<td>PPHA</td>
<td>Private Propriety Home for Adults</td>
</tr>
<tr>
<td>PRN</td>
<td>As Needed</td>
</tr>
<tr>
<td>PRO</td>
<td>Professional Review Organization</td>
</tr>
<tr>
<td>PT</td>
<td>Physical Therapy</td>
</tr>
<tr>
<td>Q</td>
<td>Every</td>
</tr>
<tr>
<td>QA</td>
<td>Quality Assurance</td>
</tr>
<tr>
<td>QAB</td>
<td>Quality Assurance Bureau (CQC)</td>
</tr>
<tr>
<td>QID</td>
<td>Four Times A Day</td>
</tr>
<tr>
<td>QRN</td>
<td>Qualified Mental Retardation Specialist</td>
</tr>
<tr>
<td>R/O</td>
<td>Rule Out</td>
</tr>
<tr>
<td>RA</td>
<td>Residential Aide</td>
</tr>
<tr>
<td>RCCA</td>
<td>Residential Care Centers for Adults</td>
</tr>
<tr>
<td>RD</td>
<td>Registered Dietician</td>
</tr>
<tr>
<td>RFI</td>
<td>Request for Information</td>
</tr>
<tr>
<td>RFP</td>
<td>Request for Proposal</td>
</tr>
<tr>
<td>RN</td>
<td>Registered Nurse</td>
</tr>
<tr>
<td>RN-C</td>
<td>Registered Nurse-Certified</td>
</tr>
<tr>
<td>RSA</td>
<td>Rehabilitation Services Administration</td>
</tr>
<tr>
<td>RT</td>
<td>Recreational Therapist</td>
</tr>
<tr>
<td>RTC</td>
<td>Residential Treatment Center</td>
</tr>
<tr>
<td>RTF</td>
<td>Residential Treatment Facility</td>
</tr>
<tr>
<td>SCTA</td>
<td>Secure Care Treatment Aide</td>
</tr>
<tr>
<td>SCU</td>
<td>Secure Care Unit</td>
</tr>
<tr>
<td>Acronym</td>
<td>Description</td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
</tr>
<tr>
<td>SDC</td>
<td>State Developmental Center</td>
</tr>
<tr>
<td>SDMC</td>
<td>Surrogate Decision Making Committee (CQC)</td>
</tr>
<tr>
<td>SED</td>
<td>State Education Department</td>
</tr>
<tr>
<td>SEP</td>
<td>Supported/ Shelters Employment Program</td>
</tr>
<tr>
<td>SIC</td>
<td>State Investigation Commission</td>
</tr>
<tr>
<td>SNF</td>
<td>Skilled Nursing Facility</td>
</tr>
<tr>
<td>SOCR</td>
<td>State Operated Community Residence</td>
</tr>
<tr>
<td>SOD</td>
<td>Statement of Deficiencies</td>
</tr>
<tr>
<td>SOFA</td>
<td>State Office for the Aging</td>
</tr>
<tr>
<td>SOICF</td>
<td>State Operated Intermediate Care Facility</td>
</tr>
<tr>
<td>SP/A</td>
<td>Speech Pathology and Audiology</td>
</tr>
<tr>
<td>SPC</td>
<td>State Psychiatric Center</td>
</tr>
<tr>
<td>SRO</td>
<td>Single Room Occupancy</td>
</tr>
<tr>
<td>SRT</td>
<td>Senior Recreation Therapist</td>
</tr>
<tr>
<td>SRU</td>
<td>Small Residential Units</td>
</tr>
<tr>
<td>SSA</td>
<td>Social Security Administration</td>
</tr>
<tr>
<td>SSD</td>
<td>Social Security Disability</td>
</tr>
<tr>
<td>SSDI</td>
<td>Social Security Disability Insurance</td>
</tr>
<tr>
<td>SSI</td>
<td>Supplemental Security Income</td>
</tr>
<tr>
<td>STAT</td>
<td>Immediately</td>
</tr>
<tr>
<td>STEP</td>
<td>Sheltered Transitional Employment Program</td>
</tr>
<tr>
<td>TA</td>
<td>Therapy Aide</td>
</tr>
<tr>
<td>TCF</td>
<td>Transitional Care Facility</td>
</tr>
<tr>
<td>TD</td>
<td>Tardive Dyskinesia</td>
</tr>
<tr>
<td>TEP</td>
<td>Transitional Employment Program</td>
</tr>
<tr>
<td>TID</td>
<td>Three Times a Day</td>
</tr>
<tr>
<td>TSA</td>
<td>Tourette Syndrome Association</td>
</tr>
<tr>
<td>TTL</td>
<td>Treatment Team Leader</td>
</tr>
<tr>
<td>UC</td>
<td>Unit Chief</td>
</tr>
<tr>
<td>UCP</td>
<td>United Cerebral Palsy</td>
</tr>
<tr>
<td>UCSG</td>
<td>Upstate Community Service Group (OMRDD)</td>
</tr>
<tr>
<td>UR</td>
<td>Utilization Review</td>
</tr>
<tr>
<td>VA</td>
<td>Veterans Administration</td>
</tr>
<tr>
<td>VCCA</td>
<td>Voluntary Child Caring Agency</td>
</tr>
<tr>
<td>VOCR</td>
<td>Voluntary Operated Community Residence</td>
</tr>
<tr>
<td>VOICF</td>
<td>Voluntary Operated Intermediate Care Facility</td>
</tr>
<tr>
<td>WIC</td>
<td>Women, Infants and Children’s Program</td>
</tr>
</tbody>
</table>
Introduction to the Board of Regents

Established by the New York State Legislature on May 1, 1784, the Regents of The University of the State of New York form the oldest, continuous state education entity in America. The Regents are responsible for the general supervision of all educational activities within the State, presiding over The University and the New York State Education Department. The Regents are organized into standing committees and subcommittees whose members and chairs are appointed by the Chancellor.

The Board comprises 16 members elected by the State Legislature for 5 year terms: 1 from each of the State's 12 judicial districts and 4 members who serve at large. Regents are unsalaried and are reimbursed only for travel and related expenses in connection with their official duties. The University of the State of New York is the nation's most comprehensive and unified educational system. It consists of all elementary, secondary, and postsecondary educational institutions, libraries, museums, public broadcasting, records and archives, professions, Vocational and Educational Services for Individuals with Disabilities, and such other institutions, organizations, and agencies as may be admitted to The University. The concept of The University of the State of New York is a broad term encompassing all the institutions, both public and private, offering education in the State.

Board of Regents – Area Representatives

* Year When Present Term Ends  
CNY Counties are highlighted

2021* Hakanson, Elizabeth S.  
5th Judicial District - Herkimer, Jefferson, Lewis, Oneida, Onondaga, and Oswego  
Regents Office, State Education Building, 89 Washington Avenue  
Albany, NY 12234  
Phone: (518) 474-5889  
Email: Regent.Hakanson@nysed.gov

2020* Ouderkirk, Beverly L., B.S. in Ed., M.S. in Ed  
4th Judicial District - Clinton, Essex, Franklin, Fulton, Hamilton, Montgomery, St. Lawrence, Saratoga, Schenectady, Warren and Washington  
303 Main Street  
Morristown, NY 13664  
Phone: (315) 375-8596  
Email: Regent.Ouderkirk@nysed.gov

2022* Mittler, Susan W., B.S., M.A.  
6th Judicial District - Broome, Chemung, Chenango, Cortland, Delaware, Madison, Otsego, Schuyler, Tioga, Tompkins  
United Hospital Fund, Empire State Building  
1411 Broadway, 12th Floor  
New York, N.Y. 10018  
Phone (212) 494-0777  
Email: Regent.Mittler@nysed.gov

2022* Brown, T. Andrew, B.A., J.D., Vice Chancellor  
7th Judicial District - Cayuga, Livingston, Monroe, Ontario, Seneca, Steuben, Wayne, Yates  
925 Crossroads Building  
Two State Street  
Rochester, NY 14614  
Phone (585) 454-3667  
Email: Regent.Brown@nysed.gov
Board Committees and Subcommittees

On or around April 15 each year, the Chancellor must appoint members to the standing committees of the Board, established by statute, and designate the chairperson and vice chairperson of each committee. In addition, the chancellor from time to time may establish subcommittees and shall designate the members and chairperson of each subcommittee. Following are the functions of the standing committees and the current subcommittees of the Board of Regents:

Standing Committees

- **Committee on Cultural Education.** Assists the full Board of Regents in serving the trustees of the State Library, the State Museum and the State Archives; develops policy recommendations regarding cultural education; develops and monitors State aid programs to cultural institutions and organizations; monitors the implementation of programs and services for government provided by the State Education Department's Office of Cultural Education; develops budgetary and legislative proposals for cultural education and advocates such proposals and cultural education policies in conjunction with the full Board; reviews and approves amendments to the Rules of the Board of Regents and Regulations of the Commissioner of Education concerning cultural education; and seeks input from the public and the professional field concerning cultural education policies and practices.

- **Committee on Elementary, Middle, Secondary and Continuing Education.** Develops policy recommendations regarding elementary, middle and secondary education, work force preparation and continuing education; reviews the monitoring of elementary, middle and secondary education, workforce preparation and continuing education programs and results; monitors State aid program to elementary, middle and secondary schools; seeks input from the public and the professional field concerning elementary, secondary education and work force preparation and continuing education policies and practices; reviews and approves amendments to the Rules of the Board of Regents and Regulations of the Commissioner of Education pertaining to elementary, middle and secondary education, work force preparation and continuing education; reviews the provision of technical assistance to elementary, middle and secondary schools; develops legislative and budgetary proposals for elementary, middle and secondary education, work force preparation and continuing education; and initiates studies and activities leading to the improvement of educational conditions and outcomes for children from birth through high school graduation and adults in work force preparation and continuing education programs.

- **Committee on Ethics.** Develops written guidelines for ethical conduct by Board members; assures that Board members are advised by the State Education Department's Office of Counsel with respect to requirements of Public Officers Law and other relevant laws and regulations relating to the conduct of the Regents; advises Board members when potential conflicts of interest arise; reviews allegations of unethical conduct against or by Board members; makes reports and recommendations to the full Board, as appropriate; and reviews written guidelines applicable to State Education Department employees.

- **Committee on Higher and Professional Education.** Develops policy recommendations regarding postsecondary education and retraining programs; oversees preparation of the statewide plan for the development of postsecondary education and reviews and approves amendments to institutional or sectoral master plans for new programs and facilities; reviews and approves amendments to the Rules of the Board of Regents and Regulations of the Commissioner of Education pertaining to postsecondary education issues, including academic and professional program approval, student and institutional financial aid, professional licensure requirements, and the administration of continuing professional competence requirements; oversees administration of continuing competence requirements for professional licensure and registration; develops policy recommendations regarding professional human resources, examination and licensure issues and requirements, including minority access to professional education and licensure; reviews and approves appointments to the State boards for regular service (advising on licensure, examinations, practice and discipline) for the professions in conjunction with the Regents Committee on Professional Practice; reviews and approves the recommendations of the Staff Committee on the Professions on applications for waiver of licensure requirements; monitors the financial conditions of postsecondary institutions; develops legislative and budgetary proposals for higher and professional education; recommends appointments to advisory councils and boards; and seeks input from the public and the field concerning postsecondary education policies and practices.
• **Committee on Professional Practice.** Develops policy regarding standards of professional conduct, continuing competence standards, professional practice issues, professional assistance programs and the disciplinary process; monitors the implementation of the licensure/disciplinary function by the State Education Department; reviews and approves appointments to the State Boards for the Professions for service on licensure/disciplinary panels; reviews Regents Review Committee recommendations and proposed consent orders and surrenders of license in professional discipline cases; reviews the recommendations of the staff Committee on the Professions on petitions for restoration of a professional license; seeks input from the public and the professions concerning professional policies and practices; and develops legislative and budgetary proposals relating to professional practice and professional discipline.

• **Committee on Vocational and Educational Services for Individuals with Disabilities.** Develops policy recommendations regarding vocational rehabilitation, overall coordination of vocational and educational services to individuals with disabilities, and coordination of interagency agreements and activities; monitors the implementation of vocational rehabilitation programs and services and of interagency agreements; develops legislative and budgetary proposals for vocational rehabilitation and related educational services for individuals with disabilities, and leads in pressing for legislative and budgetary priorities within the State Education Department and with the Legislature; reviews and approves amendments to the Rules of the Board of Regents and Regulations of the Commissioner of Education relating to vocational rehabilitation and related educational services for individuals with disabilities; reviews the development and implementation of the Regents Comprehensive Plan for the Office of Vocational and Educational Services for Individuals with Disabilities; and seeks input from the public and professional field on policies and practices concerning vocational rehabilitation and related educational services for the disabled.

• **Committee on Policy Integration and Innovation.** Guides the strategic planning effort of the Board of Regents; recommends improvements in the structure, operations and staff support of the Board; plans Board retreats and training; and plans the periodic evaluation of the commissioner by the Board.

**Subcommittees**

• **Subcommittee on State Aid.** Develops legislative recommendations and policy to implement A New Compact for Learning strategy by seeking appropriate resources to ensure that all students in the State achieve the sound basic education necessary for successful adult role.

• **Subcommittee on Audits.** Reviews audits of educational entities conducted by the State Education Department and audits of the department by Federal and State auditors; gives policy level feedback to department staff about audit findings, trends across audits, and courses of constructive action to address problems; Advises on the two-year audit plan of the department.

Information on Regent Board and Committee membership can be found at [www.regents.nysed.gov/](http://www.regents.nysed.gov/)
Resources from CLMHD

Overview

Children’s Managed Care Design

Provider Designation

Children and Family Treatment and Support Services (CFTSS) Provider Manual

Draft Children’s Home and Community Based Services Provider Manual

Children’s Health and Behavioral Health Billing Coding Manual (Includes both CFTSS and Home and Community Based Services (HCBS))

Supplemental Billing Guidance (Transitional Period)

Billing Guidance and Rates

Helpful Trainings

Children and Family Treatment and Support Services (CFTSS) – Service Review
https://ctacny.org/training/children-and-family-treatment-and-support-services-training

CFTSS Refresher
https://ctacny.org/training/cftss-olp-psr-cpst-refresher-webinar

CFTSS FAQ
https://ctacny.org/sites/default/files/Final%20FAQ%20for%20CFTSS%20Trainings.pdf

CFTSS Billing and Revenue Cycle Management
https://ctacny.org/training/billing-childrens-system-transformation

CFTSS Utilization Management
**Resources from CLMHD (Continued)**

Aligned Home and Community Based Services  

Find a Designated Provider  

**Receive Updates and Submit Questions**

- Subscribe to the children’s managed care listserv  
  [https://omh.ny.gov/omhweb/childservice/](https://omh.ny.gov/omhweb/childservice/)

- Subscribe to the DOH Health Home listserv  
  [https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/listserv.htm](https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/listserv.htm)

- NYS OMH Managed Care Mailbox: OMH-MC-Children@omh.ny.gov  
  o Please include Kid’s system/managed care in the subject line

- Provider Designation: OMH-Childrens-Designation@omh.ny.gov

- OASAS: picm@oasas.ny.gov

- DOH: managedcarecomplaint@health.state.ny.us

- Email DOH about Health Homes through their bureau mail log  
  [https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action](https://apps.health.ny.gov/pubdoh/health_care/medicaid/program/medicaid_health_homes/emailHealthHome.action) or call 518-473-5536

- MCTAC Mailbox: Mctac@info.nyu.edu  
  o Logistical questions usually receive a response in 1 business day or less.  
  o Longer and more complicated questions can take longer.

Visit [www.ctacny.org](http://www.ctacny.org) to view past trainings, sign-up for updates and event announcements, and access additional resources.