



POSITION: Family Peer Mentor (Full-time; Non-exempt)

KEY RESPONSIBILITIES:

- Provide community connections and identify natural supports for parents and caretakers of youth with emotional, social, and/or behavioral issues
- Conduct family orientations
- Facilitate a monthly support and networking group for parents and caretakers
- Document all services and contacts; compile statistics monthly and annually
- Provide person-centered, culturally responsive customer service to all clients, volunteers, staff, and community partners
- Reports to Manager of Youth and Family Services

Creating Connections

- Outreach to and engage with parents and caretakers within Compeer as well as the broader community through direct correspondence, presentations, and marketing materials
- Refer families out to needed resources not provided by Compeer, or better provided elsewhere
- Attend client activities

One Team, One Mission

- Collaborate with internal and external members of youth and family treatment team
- Conduct outreach in the community on behalf of other Compeer programs (ambassadorship)
- Demonstrate willingness to take on additional responsibilities with the agency and in the community
- Represent Compeer in a professional manner both internally and out in the community (this includes written and spoken language, attitude, appearance and dress)
- Maintain positive communication and relationships with co-workers

Lead by Example

- Demonstrate sensitivity to and respect for the diverse cultural backgrounds of the youth and family served
- Maintain self-care
- Manage daily tasks with little or no prompting from Supervisor
- Demonstrate organization and effective, efficient use of time and agency resources

- Show willingness to accept responsibility for errors while taking corrective action and ability to use and accept constructive criticism appropriately
- Demonstrate reliability through attendance, punctuality, and timely responses

Sharing Knowledge and Expertise

- Inspire hope and give energy to family members who are dealing with environmental, situational, and emotional stressors
- Help families learn to navigate systems, while teaching self-advocacy
- Demonstrate flexibility and creativity when faced with challenges
- Offer the parent perspective in internal and external meetings; provide education as necessary
- Demonstrate willingness to gain additional knowledge in field

EDUCATION/EXPERIENCE/SKILLS:

- Must have lived experience as parent or primary caretaker of a child who has utilized mental health, substance abuse, foster care, social services, and/or similar youth systems, and be willing to speak about this experience
- Provisional or Permanent Family Peer Advocate Credential required (free training available)
- High School Diploma or equivalent is required
- Knowledge and practice of strength-based, person-centered approach is required
- Knowledge of local systems is required
- Basic computer skills and Microsoft Office proficiency required; Microsoft Excel and Access knowledge preferred
- Must have valid driver's license, safe driving record, and reliable transportation
- Bi-lingual English/Spanish candidates strongly encouraged to apply

HOURS: 35-40 hours per week; flexible. Some evenings and weekends required.

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