

Position: Family Systems Engagement Coordinator

About the Role

We are seeking a Family Systems Engagement Coordinator to strengthen and coordinate family peer support services across programs and community partners. This role elevates family voice and lived experience in service planning and quality improvement, and supports a trauma-informed, strengths-based, and culturally responsive approach.

What You'll Do

- Coordinate family peer support across agencies and partners.
- Incorporate family voice and experience into planning and quality improvement.
- Deliver training, technical assistance, and resources to the peer workforce and providers.
- Represent family perspectives in relevant meetings and committees.
- Facilitate outreach, relationship building, and network development.
- Maintain documentation, track data, and handle information and referral follow-up as needed.

Required Qualifications

- High school diploma or equivalent.
- Lived experience as a parent/primary caregiver of a child or youth with social, emotional, behavioral, developmental, or mental health needs.
- Family Peer Advocate (FPA) credential required at hire *or* ability to obtain within **6 months** of hire.
- Experience working with child- and family-serving systems (e.g., mental health, child welfare, education, developmental disabilities).
- Strong communication skills and ability to work collaboratively with families and cross-system partners.

Preferred Qualifications

- Associate or bachelor's degree.
- Experience providing family support, advocacy, system navigation, and/or resource connection.
- Experience facilitating groups, training, or committees.
- Comfort with documentation, tracking outcomes, and basic reporting.

Work Details

Hybrid/in-person; full-time

Travel: Statewide

Salary: Mid 50's

How to Apply

Please submit your resume and a brief cover letter describing your lived experience and interest in strengthening families, systems, and family peer support services to employment@ftnys.org.