

Family Peer Support (FPSS) Provider

Job Type: Per-Diem **Pay Rate:** \$25/hour

About the Role

Family Peer Support Services (FPSS) provides peer-based support, advocacy, and guidance to parents and caregivers of children and youth with behavioral health needs. Using lived experience navigating child-serving systems, FPSS providers empower families to build skills, strengthen resilience, and effectively advocate for their children.

Services are delivered in home and community-based settings in accordance with CFTSS requirements.

Key Responsibilities

- Provide empathetic peer support using lived experience to engage and empower parents/caregivers
- Assist families in navigating behavioral health, education, child welfare, juvenile justice, and other child-serving systems
- Support caregivers in developing advocacy skills and confidence in participating in treatment planning
- Collaborate with families to identify strengths, goals, and service needs
- Promote family-driven and youth-guided principles
- Facilitate parent support groups and structured family-focused activities when appropriate
- Coordinate and communicate with Care Managers and other service providers involved in the child's care
- Attend required waiver service provider meetings to stay current on policies and best practices
- Complete and submit service documentation (service plans, progress notes, expense logs) accurately and within required timeframes
- Report incidents, concerns, or safety issues promptly to supervision
- Deliver services in home and community settings in accordance with CFTSS and NYS guidelines

Credential & Eligibility Requirements

Candidates **must meet eligibility for the following New York State peer credential:**

Family Peer Advocate (FPA) – Full or Provisional

- Demonstrated lived experience as a parent or primary caregiver of a child with social, emotional, developmental, health, and/or behavioral health needs
- Experience navigating two or more child-serving systems (e.g., mental health, special education, child welfare, juvenile justice)
- High school diploma or equivalency (preferred)
- Completion of State-approved FPA Level One training (Level Two completed within required timeframe if provisionally credentialed)
- Submission of required letters of reference as outlined by credentialing body
- Agreement to follow the Family Peer Advocate Code of Ethics
- Supervision by a credentialed FPA or qualified mental health professional in accordance with 14 NYCRR 591 or 595

- Ability to complete remaining credentialing requirements within required timeframes (if provisional)

Additional Expectations

- Ability to engage caregivers in strength-based coaching and skill-building
- Strong communication and documentation skills
- Comfort working independently in community-based settings
- Commitment to confidentiality, ethical peer practice, and collaborative care
- Ability to maintain appropriate professional boundaries

Work Environment

- Services are primarily **community-based, with some in-home visits as needed.**

Training Requirements

- Clinical Training/Service Plan Training
- Mandated Reporter Training
- Trauma-Informed Care
- Personal Safety
- Safety in the Community
- Strength-Based Approach
- Suicide Prevention
- Domestic Violence Signs and Basic Interventions